

SCHEDULE B

Representation before Electricity Ombudsman

No. _____ of year _____
(To be filled up by office)

Date

To,
The Electricity Ombudsman
606, 'KESHAVA', Bandra Kurla Complex,
Bandra East, Mumbai 400051

Dear Sir,

SUB:

(Please make a mention of the order of the Forum from which a representation to the Electricity Ombudsman is being made)

Details of the grievance are as under:

1. Name of the consumer

2. Full address of the consumer

Flat no./Building name

Lane/Street

Landmark

Suburb/City Pin Code

Phone no. Fax no.

Email

3. Name

Full address of the Distribution Licensee

Flat no./Building name

Lane/Street

Landmark

Suburb/City Pin Code

Phone no. Fax no.

4. Name

Full address of the Forum

Flat no./Building name

Lane/Street

Landmark

Suburb/City Pin Code

Phone no. Fax no.

5. Particulars of connection and consumer no. (Please state nature of connection) _____

GRIEVANCE REDRESSAL PROCEDURE

6. Date of submission of grievance by the consumer to the Forum (Please enclose three copies of the grievance) _____

7. Subject matter of the representation _____

8. Details of the representation, facts giving rise to the representation (If space is not sufficient please enclose separate sheet)

9. Whether the consumer has received the final decision of the Forum? (If yes, please enclose 'three copies' of the Forum's order conveying its final decision)

10. Nature of relief sought from the Electricity Ombudsman (Please enclose 'three copies' of documentary proof, if any, in support of your claim) _____

11. Nature and extent of monetary loss, if any, claimed by the consumer (if any) by way of compensation Rs. _____ (Please enclose documentary proof, if any, to show that such loss is actual loss caused as a direct consequence of alleged act, omission or commission of the Distribution Licensee)

12. List of documents enclosed (Please enclose 'three copies' of all the documents which support the facts giving rise to the Representation)

13. Declaration

a. I/ We, the consumer/s herein declare that:

i. The information furnished herein above is true and correct; and

ii. I/ We have not concealed or misrepresented any fact stated hereinabove and the documents submitted herewith.

b. The subject matter of my/our representation has never been brought before the Office of the Electricity Ombudsman by me/or by any one of us or by any of the parties concerned with the subject matter to the best of my/our knowledge.

c. The subject matter of my/our representation has not been settled through the Office of the Electricity Ombudsman in any previous proceedings.

d. The subject matter of the present representation has not been decided by any competent authority/court/arbitrator, and is not pending before any such authority/court/arbitrator.

Yours faithfully

(Signature)

(Consumer's name in block letters)

GRIEVANCE REDRESSAL PROCEDURE

Nomination (If the consumer wants to nominate his representative to appear and make submissions on his behalf before the Forum, the following declaration should be submitted.)

I/We, the above named consumer hereby nominate Shri/Smt _____

who is not an Advocate and whose address is _____

as my/our REPRESENTATIVE in the proceedings and confirm that any statement, acceptance or rejection made by him/her shall be binding on me/us. He/She has signed below in my presence.

ACCEPTED

(Signature of Representative)

(Signature of Consumer)