

**BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
ADANI ELECTRICITY MUMBAI LIMITED**

1st Floor, Devidas Lane, Off. S.V.Road, Near Devidas Lane Telephone Exchange, Borivali
(West), Mumbai – 400103.

E-mail : Consumerforum.Mumbaielectricity@adani.com Website : cgrf.adanielectricity.com
Tel.No.:022-30094247

Grievance Application No. 25/2018 Date : 24/07/2018

Gladys Raphael Bhandoo, Room No.3, 114-D, Old Village, S.V.Road, Khar West, Mumbai 400 052.

Account No. (Old) 101544461 , Residential, LT1, South Division.

Gladys Raphael Bhandoo Applicant / Complainant

Adani Electricity Mumbai Ltd.(AEML) Respondent (Distribution Licensee/Utility)

Order of the Hearing dated. 7th September,2018

PRESENT

1. Mr. Vilas Dikshit - Chairperson,
2. Mr. Rajiv Nakhare, Vice President (Adani Electricity Mumbai Ltd) - Member
3. Mr. Milind Gandbhir - Member

On behalf of the Applicant / Complainant

1. Mr.Agnelo Bhandoo (Brother and representative of the Applicant/Complainant)

On behalf of Adani Electricity Mumbai Ltd.

1. Mr. Mritunjay Jha, Dy.General Manager (Corporate Legal) Nodal Officer
2. Mr. Bhagavant Kurade, General Manager, South Division.

Heard the representative of the Applicant / Complainant as well as the Nodal Officer and the representative of the Utility / Distribution Licensee (DL).

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1. Nodal Officer of the Utility/Distribution Licensee has submitted that the name of the Utility/Distribution Licensee is changed and now it is named as '**Adani Electricity Mumbai Limited**' which should be considered. This Forum has taken the note of the same accordingly.
2. It is not disputed that the meter stands in the name of the mother of the applicant i.e. Rosy Raphael Bhandoo. She is expired on 17/09/2012.
3. It has come in the reply of Nodal Officer of the Utility / Distribution Licensee that the electric supply was disconnected on 15/04/2016 & from the submission of the representative of the Applicant / Complainant , it appears that the meter was disconnected on 08/12/2015. It appears that there may be some bonafide mistake in the Nodal reply. Whatever this may be, the fact remains that the electric supply was disconnected on 08/12/2015.
4. It appears that the electric supply was disconnected and the meter was removed for non-payment of electric/energy bills. It also appears that thereafter one cheque for Rs.6788/- dated 20/06/2016 was issued towards the payment of electric/energy bills. It was also dishonored. From this, one thing certainly appears that the charges towards electric/energy bill were not paid within the period of six (06) months from the date of disconnection. If this is so, this Forum feels that there is no mistake on the part of Utility/DL to request the customer to apply for new connection in terms of Regulation 6.5 of the Maharashtra Electricity Regulatory Commission (Electricity Supply Code and Other Conditions of Supply) Regulations, 2005.

Regulation 6.5 of Maharashtra Electricity Regulatory Commission (Electricity Supply Code and Other Conditions of Supply) Regulations, 2005 says :

'The agreement shall be deemed to be terminated upon permanent disconnection of the consumer or where the consumer remains disconnected for a period of more than six (6) months '

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5. Needless to say, it was expected that the electric/energy bills should have been paid within the period of 06 months but this was not done so.
6. The present application is for reconnection of old C.A. No.101544461 which was in the name of Rosy Raphael Bhandoo who was the mother of the Applicant/Complainant. As she is no more, this Forum feels that there is no question of re-connection of old meter which stands in the name of deceased mother of the Applicant/Complainant i.e. Rosy Raphael Bhandoo.

Under these circumstances, this Forum feels that the above application deserves to be disposed of. Hence, the following Order is passed.

ORDER

1. The above application deserves to be disposed of.
2. No order as to cost.

Date : 07/09/2018.

Place : Borivali, Mumbai

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Sd/-
Vilas S. Dikshit
Chairperson – CGRF

Sd/-
Rajiv Nakhare
Member – CGRF

Sd/-
Milind Gandbhir
Member (CPO) – CGRF