

BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
ADANI ELECTRICITY MUMBAI LIMITED

1st Floor, Devidas Lane, Off. S.V.Road, Near Devidas Lane Telephone Exchange, Borivali
(West), Mumbai – 400103.

E-mail : Consumerforum.Mumbaielectricity@adani.com

Website : cgrf.adanielectricity.com Tel.No.:022-50745004

Grievance Application No. 02/2020 Date : 10/12/2020

Mr.P.Karuppasamy Twari. Rathodi Village, CTS-2996, Hlssa-8, Marve Road, S.No.142, Near
Madrasa, X Gaondevi Road, Malad (West), Mumbai 400095.

C.A.No. 150912012, LT-II A Commercial, Central Division

Mr.P.Karuppasamy Twari Applicant / Complainant

Adani Electricity Mumbai Ltd. (AEML) Respondent (Utility)

Order dated 13/01/2021

Present (Online Meeting conducted through Microsoft Teams)

1. Mr.D.W.Deshpande, Chairperson. CGRF
2. Mr. Ashish Khedkar, Vice President (Adani Electricity Mumbai Ltd.) – Member, CGRF
3. Mr.Milind Gandbhir – Member , (CPO), CGRF.

Order on withdrawal of CGRF Grievance Application filed by Complainant/ Applicant.

1. Complainant / Applicant filed grievance application before this Forum alleging High Consumption in particular period i.e. December'2019 to March'2020.
2. Earlier, he had approached before Internal Grievance Redressal Cell (IGRC). However, his grievance came to be rejected on 05/10/2020.
3. During the course of hearing before this Forum, it was agreed between the Complainant & Respondent that the representative of Respondent would explain the bill issue to the

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FORUM FOR REDRESSAL
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Complainant. Accordingly, the meeting was held between the Complainant and representative of the Respondent and the billing issue was explained to the Complainant/Applicant.

4. The Complainant filed the withdrawal application stating that he is satisfied and understood the billing issue. It appears that 06 months installment facility also granted to the Complainant / Applicant to pay the entire amount and the Complainant / Applicant has agreed to pay the same with the current month's bill. He does not want to proceed further.

5. As the Complainant/Applicant withdrew the grievance application, the same is withdrawn as disposed of.

6. Proceedings closed.

ORDER

1. The application stands disposed of.
2. No order as to cost.

Dated : 13th January,2021

Place : Borivali, Mumbai

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Sd/-

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OF CONSUMER GRIEVANCES
Adani Electricity 'AEML**

Sd/-

D.W.Deshpande
Chairperson - CGRF

Sd/-

Ashish Khedkar
Member - CGRF

Sd/-

Milind Gandbhir
Member - CGRF