

**BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**RELIANCE INFRASTRUCTURE LIMITED**

Sr.No.01/2017 Mr.Shyamlal C Vishwakarma, Shop B -16, Singh Chawl, Appapada,  
Kurar Village, Malad East, Mumbai 400 097.

B.P.No. 905938701, (Commercial), Central Division

**Minutes of the Meeting dated. 23rd June, 2017.**

**PRESENT**

- 1.Mr.Vilas S Dikshit - Chairman
- 2.Mr.Rajiv Nakhare, Vice President (RInfra) - Member
- 3.Mr.Satyanarayan Rajhans, Member

**On behalf of M/s. Reliance Infrastructure Limited**

- 1.Mr. Mritunjay Jha, Dy.General Manager (Corporate Legal) Nodal Officer
- 2.Mr. Shrikant Phatak, AVP, Central Division

**On behalf of Applicant / Complainant**

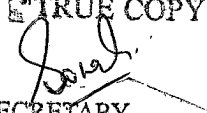
- 1.Mr.Shyamlal Vishwakarma, Applicant
- 2.Mr.Ashok Vishwakarma, Relative of the Applicant
- 3.Mr.Shantilal Patel, Representative of the Applicant.

Heard Nodal Officer Mr. Mirtunjay Jha, Applicant - Mr. Shyamlal Vishwakarma, his relative- Mr. Ashok Vishwakarma and his Representative Mr. Shantilal Patel. After hearing both the parties, it appears that the applicant has not approached the IGR after registering the new connection application on 14.7.2016. With respect to this application, this forum is of the opinion that in view of the Regulation 6.7 which reads as :-

The Forum shall not entertain a Grievance :

- a) Unless the consumer has complied with the procedure under Regulation 6.2 and has submitted his Grievance in the specified form, to the Forum.

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Regulation 6.2 which reads as:-

A consumer with a Grievance may intimate the IGR Cell of such Grievance in the form and manner and within the time frame as stipulated by the Distribution Licensee in its rules and procedures for redressal of Grievances.

In view of the above provisions, this Forum is of the opinion that present application is not maintainable. Hence the following order :-


**ORDER**

Application stands disposed off.

Dated : 23.6.2017

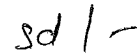
MIDC , Mumbai

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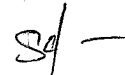
  
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Vilas S Dikshit  
Chairman - CGRF



Rajiv Nakhare  
Member - CGRF



Satyanarayan Rajhans  
Member - CGRF