

**BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES  
RELIANCE INFRASTRUCTURE LIMITED**

**Sr.No. 07/2015 Amit Navneet Kothari, Ground Floor, Saurabh Building Compound,  
Garage, Liberty Garden Road, No.12, Opp. Post Office, Malad West, Mumbai 400 064.**

**A/c.No./ B.P. No. : 906102335 , Central Division, LT-II.**

**Order dated 13<sup>th</sup> February, 2016.**

**PRESENT**

- |   |            |
|---|------------|
| 1. Mr. Vilas S Dikshit,                       | - Chairman |
| 2. Mr. Rajiv Nakhare, Vice President (RInfra) | - Member   |
| 3. Mr. Satyanarayan Rajhans                   | - Member   |

**On behalf of M/s. Reliance Infrastructure Limited**

1. Mr. Mritunjay Jha, Sr.Manager (Corporate Legal) & Nodal Officer
2. Mr. Santosh Murudkar , General Manager, New Connection, Central Division.
3. Mr. Sadanand Jadhav , Sr.Manager, New Connection, Central Division

**On behalf of the Applicant**

- 1.Mr. Ashok B. Shah ( Representative of the Applicant )

At the beginning of the Hearing the representative of the Applicant raised an objection about addressing the Sr.Manager ( Legal ) & Nodal Officer of the Respondent, Mr. Mritunjay Jha. The Applicant also wrote one letter dated 09<sup>th</sup> February, 2016, to the Forum.

This Forum has carefully gone through the said letter and the Applicant's submission. In short, it is his contention that if any Advocate is not allowed to appear before the Forum then why Mr.Mritunjay Jha who is the Sr.Manager ( Legal ) & Nodal Officer of the Respondent, is allowed to address through Forum?

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The Forum pointed out to the representative of the Applicant that Mr. Mritunjay Jha is the Sr.Manager ( Legal ) & Nodal Officer of the Respondent and he is not an Advocate as defined under the Act.

The present application is filed by the Applicant, Amit Navneet Kothari. It is his contention that he is the legal tenant of Dr.C.H.Vora in respect of garage mentioned above which is a commercial premises. He also contends that the said garage is not used for the vehicle parking and his landlord has given N.O.C. for the commercial meter connection to this said garage premises.

He further contends that he had applied for electric meter connection on Ground Floor of Saurabh Building compound, Liberty Road No.12, Opposite Post Office, Malad (West), Mumbai 400064, in the month of September, 2015 to the Distribution Licensee Company – Reliance Infrastructure Ltd alongwith the documents such as Rent Receipt, Shops & Establishment License, N.O.C. from the landlord Dr.C.H.Vora, Pan Card copy of the landlord with attestation, Test Report etc.

The site inspection and verification of the documents were done by the authorities of Reliance Infrastructure Limited. His application was also registered in Reliance Infrastructure Limited. His main grievance is in spite of that the Distribution Licensee have not released the estimate and asked him to produce N.O.C. from the M.C.G.M. for the current usage of the premises.

He also approached Internal Grievance Redressal Cell of the Distribution Licensee. After the perusal of the Order of the IGRC, it appears that the IGRC directed the Applicant to produce certain relevant documents for new commercial meter for office purpose but the IGRC has not specifically mentioned as to which documents the applicant should submit.

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It appears that the IGRC has denied the supply on certain technical grounds mentioned in the points (a), (b), (c), (d) & (e) of the IGRC Order while in point (f) , it is mentioned that the Gumasta License is in the name of Mr.Amit N.Kothari and mentioned as Ground Floor in Saurabh Building Compound, specific premises not mentioned.

During the course of argument, the representative of the Applicant submitted that the ground floor premises and the garage is one and the same premises.

In this background of the case and submission made by the representative of the Applicant, this Forum is of the opinion that when the Applicant has filed Rent Receipt, N.O.C. from the landlord, Gumasta License from the appropriate authority, the present application should be allowed.

It is also made clear that this Forum is inclined to allow the present application in view of the submission made by the representative of the Applicant that the Ground Floor premises and the Garage is one and the same premises of Saurabh Building compound, Liberty Road No.12, Opposite Post Office, Malad (West), Mumbai 400064 and the appropriate authority has given Gumasta License with respect to this said premises only.

During the course of the argument , the Nodal Officer of the Respondent submitted that the Shops and Establishment License does not specifically mentioned the premises as the 'garage' but only 'Ground Floor' is mentioned. So, some other appropriate authorities may raise an objection for the use of the said premises for the commercial purpose.

In view of this, the Forum is of the opinion that the Utility / Respondent ( Reliance Infrastructure Ltd.-Reliance Energy Ltd.) should take suitable Indemnity Bond / Affidavit from the Applicant to indemnify them suitably as per their practice.

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Forum is going to allow the present application in view of the submission made by the representative of the Applicant as discussed above. Hence, it is made clear that the order passed in this case should not be treated as the precedent in any other cases.

In view of the above observations the following Order is passed :-

**ORDER**

Application allowed.

The Respondent , Rlnfra is directed to give the electric supply to the premises which is termed as " Garage " by the applicant upon completion of the necessary formalities and on the basis of the documents submitted by the applicant such as ,

1. NOC of the owner of the Premises ( Premises which is termed as Garage by the Applicant )
2. Rent Receipt of the said premises
3. Shops & Establishment License or Gumasta License of the said premises.

The suitable Indemnity Bond / Affidavit may be taken from the applicant to protect the Utility ( Reliance Infrastructure Limited – Reliance Energy ) from any other issues may be raised by some other appropriate authorities in the future.

No order as to cost.

**Dated: 13.2.2016**  
**MIDC, Mumbai**

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*[Signature]*  
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*sd/-*  
**Vilas S Dikshit,**  
**Chairman - CGRF**

*sd/-*  
**Rajiv Nakhare**  
**Member - CGRF**

*sd/-*  
**Satyanarayan Rajhans**  
**Member - CGRF**