

**BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
RELIANCE INFRASTRUCTURE LIMITED**

Sr.No. 07/2014 Mr. Preetam Laxman Athawale, Room No.4, B/16, Shanti Sagar CHS, Renuka Apartment, Ramabai Colony, Opp.Daxta Police CHS, Ghatkopar East, Mumbai 400 075.

A/c.No. 151249381, East Division, LT-I.

Minutes of the Meeting dated. 20th March 2015.

PRESENT

1. Mr. Vilas S Dikshit, - Chairman
2. Mr. Rajiv Nakhare, Vice President (RInfra) - Member
3. Mr. Satyanarayan Rajhans, Member

On behalf of M/s. Reliance Infrastructure Limited

- 1.Mr. Mritunjay Jha, Sr.Manager (Corporate Legal) Nodal Officer
- 2.Mrs.Poornima Niralay, General Manager, East Division.

On behalf of Consumer

- 1.Mr. Preetam Laxman Athawale

Present application is filed by Mr. Pritam Lakshman Athawale residing at R.No.4,B/16, Shantisagar Coop, Hsg, Soc, Renuka Apartment, Ramabai colony, Ghatkopar.

It appears that he is having grievance with respect to the reading of 2 meters. It is his contention that previously he was getting electric supply through meter bearing no. 7153998. It is also his contention that all of a sudden the meter consumption jumped to 1069 units in the month of September 2014. He also submitted that in the month of October 2014 the electric consumption jumped to 1052 units. It is his contention that he never used this much units of electricity.

From the submission it appears that after he made a complaint with regard to this meter it was tested in RInfra's meter testing laboratory on 17.10.2014. The Forum has heard Shri Mritunjay Jha, Nodal Officer and Mrs. Poornima Niralay, General Manager on behalf of RInfra. They submitted that after the meter was tested in their laboratory it was found working under the permissible limit of accuracy. They also submitted that now the said meter, after it was duly tested, has allotted to another consumer. This Forum is of the opinion now the said meter was already removed, tested and allotted to another

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consumer, there is no propriety in going to decide the dispute with regards to that meter.

It is also the grievance of the applicant that after the previous meter was removed another meter bearing no.6964135 was installed on 14.10.2014 and at present the applicant is getting electric supply through this meter. It is the grievance of the applicant that even this meter in the month of November 2014 recorded consumption of 1210 units. The applicant submitted that in fact he never consumed this much electricity. In short it is his grievance that if we see his previous consumption and the consumption of the month December onwards it is showing less consumption and the consumption is shown more in the month of September 2014, October 2014 and November 2014.

This Forum have also heard the Nodal Officer Mr. Mritunjay Jha and Mrs. Poornima Niralay Representative of Rlnfra. They submitted that even this meter was also tested on 19.1.2015 in presence of applicant himself and it was working within the permissible limit of accuracy. They have also submitted that they have shared this test report with the consumer. It is also their contention that the same meter, in the month of December 2014 is showing consumption of 838 units, in the month of January 2015 it is showing consumption of 287 units, and in the month of February 2015 the same meter is showing consumption of 345 units. It is their contention, that if at all there would have been some fault in this meter the consumption would not have dropped from 1210 units to 287 units. This itself shows that the meter is working in the permissible limit of accuracy.

The applicant during the course of argument submitted that there should not have been high consumption of the electricity in the month of November and December 2014 and inspite of that the consumption of units is shown as 1210 units and 838 units respectively. He also submitted that in fact in other months there should have been high consumption of electricity but the units consumed have reduced to a great extent and it doesn't sound logical.

So far as, this submission of the applicant is concerned although there appears to be some substance in the submission of the applicant, this Forum is of the opinion that the Forum cannot work on the basis of logic but it has to work on the basis of facts and particularly when there is an electronic meter used for the recording of consumption.

It is the stand of the Nodal Officer that when the electric meter is showing accurate consumption there is nothing in their hand and the present application deserves to be disposed off and the consumer is liable to pay the entire outstanding amount.

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Considering, the facts, circumstances of the case and the submission made before us, this Forum is of the opinion that the applicant failed to establish his grievance and hence the present application deserved to be disposed off.

Order

Application stands disposed off.

Dated: 20.3.2015
MIDC, Mumbai

Sd/-

Vilas S Dikshit,
Chairman - CGRF

Sd/-

Rajiv Nakhare
Member - CGRF

Sd/-

Satyanarayan Rajhans
Member - CGRF

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