

BEFORE THE FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES  
RELIANCE INFRASTRUCTURE LIMITED

Sr.No. 04/2014 Mrs. Sugrabee Abdul Gani Advt, Shop No.1, Plot no.11, Old Collector Compound, Near Plot No.10, Gate No.5, Malvani, Malad West, Mumbai 400 095. Tel. 9619232517.

B.P.No. 905589595, Central Division, LT-II (a), Commercial

Minutes of the Meeting dated. 9<sup>th</sup> December, 2014.

**PRESENT**

1. Mr. Vilas S Dikshit - Chairman
2. Mr. Rajiv Nakhare, Vice President (RInfra) - Member
3. Mr. Satyanarayan Rajhans, Member

**On behalf of M/s. Reliance Infrastructure Limited.**

- 1.Mr. Mritunjay Jha, Sr.Manager (Corporate Legal) Nodal Officer
- 2.Mr.Bhatesingh Girase, Sr.Manager,Central Division.
- 3.Mr.Sandeep Talekar, Asst. Manager, Central Division

**On behalf of Consumer**

- 1.Mrs. Sugrabee Abdul Gani Advt
- 2.Mr. S Hasan ( Representative )

It is the grievance of the complainant that RInfra is not issuing estimate for commercial connection for ground floor.

We have heard the applicant in person and her representative, the Nodal Officer as well as Representative of RInfra.

It is the contention of the Nodal Officer as well as the Officer of RInfra that the residential connection was provided to the applicant for the ground floor but during inspection by the Vigilance Team of Respondent it was found that Applicant was using the same unauthorizedly for commercial purpose. Hence they processed assessment under Section 126 of Electricity Act and started charging tariff for the commercial purpose.

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*Sandeep*

SECRETARY  
FORUM FOR REDRESSAL  
OF CONSUMER GRIEVANCES

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It is the contention of Applicant that a separate commercial connection should be provided to her for ground floor.

It is the contention of Nodal Officer as well as Officer of RInfra that two commercial meters cannot be provided at the same Shop. However the Officer of RInfra agreed to provide the Applicant New Commercial electric connection subject to the production of valid documents and simultaneously removal of existing old electric connection of the same shop.

The Applicants who are present also agreed to the above solution.

In view of the above observations the following order is passed:-

The application stands disposed off. The Applicant as well as representative of RInfra is directed to take necessary steps as suggested above.

No order as to cost.

**Dated: 09.12.2014**  
**MIDC, Mumbai**

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*Ramki*

SECRETARY  
FORUM FOR REDRESSAL  
OF CONSUMER GRIEVANCES

*Sd/-*

**Vilas S Dikshit,**  
**Chairman - CGRF**

*Sd/-*

**Rajiv Nakhare**  
**Member -CGRF**

*Sd/-*

**Satyanarayan Rajhans,**  
**Member - CGRF**