

**RELIANCE INFRASTRUCTURE LTD.
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES.**

(to be submitted along with schedule A)

Case No. 27/2009

1. Name of the Applicant: DUNGAR SINGH CHAYHATI
(In block letters)
2. Contract Account/Application No.: 150723352
3. Division: EAST
4. Tariff Category (LT I, LT II.....): LT 11(a)
5. Nature of Complaint: Change in Tariff Category to LT2C from
(Excess Billing, Supplementary bills, Tariff change....) in Feb. 09 to April 09.
6. Disputed amount: Rs 3,01,744/- till Nov. 2009
7. No. & Date of First Complaint: 07-05-2009
8. Is the Amount charged U/s 126/135 of The Electricity Act, 2003. (i.e. for unauthorized use of Electricity or Theft of Electricity)
N/A
9. Date of registration of Complaint with Rinfra and with Name & Designation of the concerned Officer. 7th May, 2009 — REL Office
10. Name & Designation of the officer contacted & give details of the discussion and orders issued:
N/A
11. Action taken by Rinfra in mitigating the grievance and letter thereof:
NONE
12. Date of intimation to Internal Grievance Redressal Cell of Rinfra: 24th December, 2009
13. Date of acknowledgment given by Internal Grievance Redressal Cell of Rinfra: 24/12/2009
14. Name & Designation of Rinfra Internal Grievance Redressal cell officer:
Mrs P. B. Nivalay
15. Letter from Internal Grievance Redressal cell of Rinfra stating the action taken by Rinfra in respect of the grievance: held date 09/02/2010, No action taken.
16. Any other feedback regarding Grievance Redressal Cell of Rinfra:
Application for withdrawal of bills based on LT2(c) category is dismissed.

✓ (2)

SCHEDULE A

Application to forum for redressal of grievance

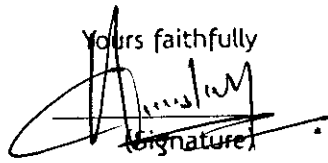
Date: 09/03/2010
9-3-2010

1. Name of the consumer: DIVINKAIRI SINGH CHAUHAN
2. Full address of the consumer: 2, REC. LLOYALIA ESTIATE, JIMMIRI
AD, AISAILIPHIA VEILLAGIE, ISHIBITKOPIAIR (W) IMVIMBIATI.
Pin code: 41010810 Phone no.: 91321311611
Fax no.: _____ Email ID: _____
3. Particulars of connection and consumer no. LT II (a) COMMERCIAL,
(Please state nature of connection) 15023352
4. Distribution licensee REC.
5. Details of the grievance, facts giving rise to the grievance as enclosed
(If space is not sufficient please enclose separate sheet)
6. Date of original intimation of grievance by the consumer to the distribution licensee 24/12/2009
(Internal Grievance Redressal Cell)
7. Remedy provided by the distribution licensee, if any NONE
8. Nature of relief sought from the forum To be charged @ LT II (a) retrospectively
(Please enclose any proof to support claim, if any) From Feb. 09 to April 09 And excess billed -
Under LT II (c) be withdrawn.
9. List of documents enclosed COMPLAIN LETTER (7th May 2009, 17th July 09,
(Please enclose copies of any relevant documents which support the facts giving rise to the grievance)
30th July 2009, 11th Aug 2009, 9th Dec 2009, 11th Dec 2009)
IGR FORM A, 24th Dec 2009)
REL FEEDBACK LETTER (19th May 2009, 21st August, 24th Aug 09,
17th Dec 2009; IGR FEEDBACK LETTER, 09th Dec 2010)
(11 Month Light Bill)

✓ 2

10. Declaration

- a. I/ We , the consumer /s herein declare that:
 - i. the information furnished herein above is true and correct; and
 - ii. I/ We have not concealed or misrepresented any fact stated hereinabove and the documents submitted herewith.
- b. The present grievance has been intimated to the Distribution Licensee in the form and manner and within the time frame prescribed by the Distribution Licensee and I/We am/are not satisfied by the remedy provided by the Distribution Licensee or no remedy was provided within a period of two (2) months from the date of original intimation.
- c. The subject matter of the present grievance has never been submitted to the Forum by me or by any one of us or by any of the parties concerned with the subject matter to the best of my/our knowledge.
- d. The subject matter of my/our grievance has not been settled through the Forum in any previous proceedings.
- e. The subject matter of my/our grievance has not been decided by any competent authority/court/arbitrator, and is not pending before any such authority/court/arbitrator .

Yours faithfully

 (signature)

GUNGAR SINGH CHAUHAN
 (Consumer's name in block letters)

Nomination - (If the consumer wants to nominate his representative to appear and make submissions on his behalf before the Forum, the following declaration should be submitted.)

I/We the above named consumer hereby nominate
 Shri/Smt _____
 who is not an Advocate and whose address is _____

as my/our REPRESENTATIVE in the proceedings and confirm that any statement, acceptance or rejection made by him/her shall be binding on me/us. He/She has signed below in my presence.

ACCEPTED

 (Signature of Representative)

 (Signature of Consumer)