

**RELIANCE INFRASTRUCTURE LTD.
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES.**

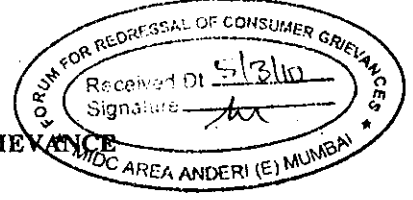
(to be submitted along with schedule A)

Case No. 26/2009

1. Name of the Applicant: BRIJLAL DEBIMAL PURSWANI
(In block letters)
2. Contract Account/Application No.: 100189563
3. Division: SOUTH CENTRAL
4. Tariff Category (LT I, LT II.....): LT I - Residential
5. Nature of Complaint: Compensation claim for Rs 8100/-
(Excess Billing, Supplementary bills, Tariff change....)
6. Disputed amount: Rs 8100/-
7. No. & Date of First Complaint: Letter dated 5th Feb 2009
8. Is the Amount charged U/s 126/135 of The Electricity Act, 2003. (i.e. for unauthorized use of Electricity or Theft of Electricity)
NO
9. Date of registration of Complaint with Rinfra and with Name & Designation of the concerned Officer.
5th Feb 2009
10. Name & Designation of the officer contacted & give details of the discussion and orders issued:
Mrs. Suvarna Kala - Rgr IGR Division of Mumbai (letter attached)
Refer letter dated 25-8-2009 No SCZ/IGR/22
11. Action taken by Rinfra in mitigating the grievance and letter thereof:
NO action
12. Date of intimation to Internal Grievance Redressal Cell of Rinfra: 5th Feb 2009
13. Date of acknowledgment given by Internal Grievance Redressal Cell of Rinfra: 5th Feb 2009
14. Name & Designation of Rinfra Internal Grievance Redressal cell officer:
Mrs Suvarna Kala - Rgr IGR Division of Mumbai (letter attached)
15. Letter from Internal Grievance Redressal cell of Rinfra stating the action taken by Rinfra in respect of the grievance: IGR letter dated copy attached
25.8.2009
16. Any other feedback regarding Grievance Redressal Cell of Rinfra:

1 of 15

Schedule A



APPLICATION TO FORUM FOR REDRESSAL OF GRIEVANCE

Date ~~12-6-09~~ 5-3-2010 Pursurani

1. NAME OF THE CONSUMER BRIJLAL D. PURSWANI.

2. FULL ADDRESS OF THE CONSUMER "Sat Guru" Plot No. 95, RSC-2, Jankidevi School Road
S.V.P Nagar Andheri (West) Mumbai 400053

PIN CODE 400053

PHONE NO. 7833281125

FAX NO —

EMAIL ID b_pursurani@yahoo.com.

3. PARTICULARS OF CONNECTION AND CONSUMER NO. A/c NO. 100189563
(Please state nature of connection) Domestic (residential)

4. DISTRIBUTION LICENSEE Reliance Energy Ltd Mumbai

5. DETAILS OF THE GRIEVANCE, FACTS GIVING RISE TO THE GRIEVANCE

(If space is not sufficient please enclose separate sheet)
Every detail is given in Annexures Nos:- 1, 2, 3, 4 & 5, 6, 7, 8
These annexures are attached to this schedule A

6. DATE OF ORIGINAL INTIMATION OF GRIEVANCE BY THE CONSUMER TO THE DISTRIBUTION LICENSEE (INTERNAL GRIEVANCE REDRESSAL CELL)

5th Feb 2009 & 9th March 2009.

7. REMEDY PROVIDED BY THE DISTRIBUTION LICENSEE, IF ANY NIL
(If remedy has been provided, please enclose relevant communication from the Distribution Licensee)

8. NATURE OF RELIEF SOUGHT FROM THE FORUM
Compensation for losses accrued due to fire breakout due to short circuit
(Please enclose any proof to support claim, if any) due to high Voltage Current

9. LIST OF DOCUMENTS ENCLOSED
(Please enclose copies of any relevant documents which support the facts giving rise to the Grievance)
Annexure Nos 1 to 5 = 5 Annexures

10. DECLARATION

- (a) I/We, the consumer /s herein declare that:
 - (i) the information furnished herein above is true and correct; and
 - (ii) I/ We have not concealed or misrepresented any fact stated hereinabove and the documents submitted herewith.
- (b) The present Grievance has been intimated to the Distribution Licensee in the form and manner and within the time frame prescribed by the Distribution Licensee and I/ We am/are not satisfied by the remedy provided by the Distribution Licensee or no remedy was provided within a period of two (2) months from the date of original intimation.
- (c) The subject matter of the present Grievance has never been submitted to the Forum by me/ or by any one of us or by any of the parties concerned with the subject matter to the best of my/ our knowledge.
- (d) The subject matter of my / our Grievance has not been settled through the Forum in any previous proceedings.
- (e) The subject matter of my / our Grievance has not been decided by any competent authority/court/arbitrator, and is not pending before any such authority / court / arbitrator .

Yours faithfully

Purshani B D
PURSHANI. BRIJLAL. BEODMAL
 (Signature)
 (Consumer's name in block letter)

NOMINATION – (If the consumer wants to nominate his representative to appear and make submissions on his behalf before the Forum, the following declaration should be submitted.)

I/We the above named consumer hereby nominate Shri/Smt. _____, who is not an Advocate and whose address is _____ as my/our REPRESENTATIVE in the proceedings and confirm that any statement, acceptance or rejection made by him/her shall be binding on me/us. He/She has signed below in my presence.

ACCEPTED

(Signature of Representative)

Purshani B D
 (Signature of Consumer)