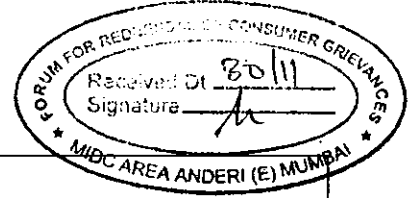


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RELIANCE INFRASTRUCTURE LTD.
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES.

(to be submitted along with schedule A)

Case No. 17/2809



1	Name of the Applicant:- (in block letters)	Radhabai G Koli
2	Contract Account/Application No	151090273, 151090224, 6548/49
3	Division	Tilak Nagar
4	Tariff Category (LT1, LT2.....)	LF1
5	Category (Residential, Commercial, Industrial)	Residential
6	Nature of Complaint. (Excess Billing, Supplimentary bills, Tariff change....)	New Service mtr
7	Disputed Amount	—
8	No. & Date of First Complaint	Tilak Nagar, 19/09/09-011747
9	Is the Amount charged U/s 126/135 of Electricity Act. (i.e. for Unauthorized use of Electricity or Theft of Electricity)	—
10	Date of registering of Complaint with Rlnfra and with Name & Designation of the concerned Officer.	19/09/09, MR. ARVIND DUBEY, PROGRESS DEPT MANAGER
11	Name & Designation of the Officer Contracted give details of the discussion and Orders issued.	DADAGERI
12	Action take up by Rlnfra in mitigating the Grievance and letter thereof	NO ACTION TAKEN
13	Date of intimation to Internal Grievance Redressal cell of Rlnfra	29/10/09 - 013025
14	Date of Acknowledgement given by Internal Grievance Redressal cell of Rlnfra.	18/11/09
15	Name & Designation of Rlnfra Internal Grievance Redressal cell Officer.	Mrs. P.B. NIRALAY DY. GENERAL MANAGER
16	Letter from Internal Grievance Redressal cell of Rlnfra stating the action taken by Rlnfra in respect of the Grievance	NO ACTION TAKEN
17	Any other matter you like to state regarding grievances redressal by Rlnfra	—

SCHEDULE A

Application to forum for redressal of grievance

30-11-2009

Date: 30-11-2009

1. Name of the consumer: RADHABAI GT KOLI AND OTHERS

2. Full address of the consumer: HARIYALI VILLAGE STATION ROAD NR FISH MARKET OPP PLATFORM NO-4 VIKHROLI

Pin code: 400083

Phone no.: 9821423661

Fax no.:

Email ID:

3. Particulars of connection and consumer no. NEW SERVICE, 151090273, (Please state nature of connection)

151090224

4. Distribution licensee RINFRA

5. Details of the grievance, facts giving rise to the grievance NEW SERVICE NOT PROVIDED, INSTEAD A TAPPING METER IS PROVIDED WHICH IS NOT ACCEPTABLE. WE ARE READY TO MAKE A FULL PAYMENT

(If space is not sufficient please enclose separate sheet)

6. Date of original intimation of grievance by the consumer to the distribution licensee 29/10/09 (Internal Grievance Redressal Cell)

7. Remedy provided by the distribution licensee, if any NO ACTION

8. Nature of relief sought from the forum NO ACTION (Please enclose any proof to support claim, if any)

9. List of documents enclosed New Application of 27/7/09, Application of 19/09/09, Letter dated 27/10/09, Letter dated 29/10/09, Letter dated 31/10/09, CMD Letter dated 14/10/09 to CMD, Santacruz and fax on 14/10/09 to CMD Santacruz

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10. Declaration

- a. I/ We , the consumer /s herein declare that:
 - i. the information furnished herein above is true and correct; and
 - ii. I/ We have not concealed or misrepresented any fact stated hereinabove and the documents submitted herewith.
- b. The present grievance has been intimated to the Distribution Licensee in the form and manner and within the time frame prescribed by the Distribution Licensee and I/We am/are not satisfied by the remedy provided by the Distribution Licensee or no remedy was provided within a period of two (2) months from the date of original intimation.
- c. The subject matter of the present grievance has never been submitted to the Forum by me or by any one of us or by any of the parties concerned with the subject matter to the best of my/our knowledge.
- d. The subject matter of my/our grievance has not been settled through the Forum in any previous proceedings.
- e. The subject matter of my/our grievance has not been decided by any competent authority/court/arbitrator, and is not pending before any such authority/court/arbitrator .

Yours faithfully



 (Signature)

Ms. RADHABAI .G. KOLI

(Consumer's name in block letters)

Nomination - (If the consumer wants to nominate his representative to appear and make submissions on his behalf before the Forum, the following declaration should be submitted.)


I/We the above named consumer hereby nominate
 Shri/Smt RAMESH . C. JAIN (CHHAJED)
 who is not an Advocate and whose address is 2/19, Kundadewi Horikal Chl, Heriyali
Village, Vikhroli (E), Mum-83

as my/our REPRESENTATIVE in the proceedings and confirm that any statement, acceptance or rejection made by him/her shall be binding on me/us. He/She has signed below in my presence.

ACCEPTED



 (Signature of Representative)



 (Signature of Consumer)