



RELIANCE INFRASTRUCTURE LTD.
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES.

(to be submitted along with schedule A)

Case No. ~~07 of IGR~~

- Name of the Applicant: (In block letters) NEERAJ TRIPATHI
- Contract/Account/Application No. App No 32742 / A/c no. 150920704
- Division SOUTH CENTRAL
- Tariff Category (LT I, LT II, ...): LT I
- Nature of Complaint: (Excess Billing, Supplementary bills, Tariff change....) 11 yrs. outstanding amount of some other V/c added in my a/c
- Disputed amount: Rs. 13,167/-
- No. & Date of First Complaint: Case No. 7 / 7 July '10
- Is the Amount charged U/s 126/135 of The Electricity Act, 2003. (i.e. for unauthorized use of Electricity or Theft of Electricity)
No
- Date of registration of Complaint with Rinfra and with Name & Designation of the concerned Officer.
First Complaint 9 June '10 with Mr. B.S. Langole
- Name & Designation of the officer contacted & give details of the discussion and orders issued:
Then, I met Mr. Shrikant Phatak, who said to get justice from Redressal cell.
- Action taken by Rinfra in mitigating the grievance and letter thereof:
Nothing
- Date of intimation to Internal Grievance Redressal Cell of Rinfra: 9 July '10
- Date of acknowledgment given by Internal Grievance Redressal Cell of Rinfra: 0-1-09-2010
- Name & Designation of Rinfra Internal Grievance Redressal cell officer:
Ms. Swarna Kale from IGR.
- Letter from Internal Grievance Redressal cell of Rinfra stating the action taken by Rinfra in respect of the grievance: It's worthless attached
- Any other feedback regarding Grievance Redressal Cell of Rinfra:
Just willing to get full justice.

CCR

SCHEDULE A

Application to forum for redressal of grievance

Date: 09/09/2010

- Name of the consumer: NEERAJ TRIPATHI
- Full address of the consumer: B-18 SRI BRAMMA CHAITANYA CHS
PLOT NO 77 SVPNAGAR MAADA ANDHERI W
MUMBAI
Pin code: 400053 Phone no.: 9870433090
Fax no.: _____ Email ID: trinee18@rediffmail.com
- Particulars of connection and consumer no. SINGLE PHASE, RESIDENTIAL
(Please state nature of connection) A/C No. 15092074
- Distribution licensee ICR
- Details of the grievance, facts giving rise to the grievance Outstanding amount
(If space is not sufficient please enclose separate sheet) of 11 yrs. of some other's A/c was added to
my A/c which is the cause of action.
- Date of original intimation of grievance by the consumer to the distribution licensee 7 July, 2010
(Internal Grievance Redressal Cell)
- Remedy provided by the distribution licensee, if any Distribution licensee was
asking me to pay 20% of outstanding amount of CA
No 100007908 which is nowhere related to me.
So, I declined.
- Nature of relief sought from the forum No relief as the
(Please enclose any proof to support claim, if any) forum was not happy with the
decision of the forum.
- List of documents enclosed _____
(Please enclose copies of any relevant documents which support the facts giving rise to the grievance)

10. Declaration

- a. I/ We , the consumer /s herein declare that:
 - i. the information furnished herein above is true and correct; and
 - ii. I/ We have not concealed or misrepresented any fact stated hereinabove and the documents submitted herewith.
- b. The present grievance has been intimated to the Distribution Licensee in the form and manner and within the time frame prescribed by the Distribution Licensee and I/We am/are not satisfied by the remedy provided by the Distribution Licensee or no remedy was provided within a period of two (2) months from the date of original intimation.
- c. The subject matter of the present grievance has never been submitted to the Forum by me or by any one of us or by any of the parties concerned with the subject matter to the best of my/our knowledge.
- d. The subject matter of my/our grievance has not been settled through the Forum in any previous proceedings.
- e. The subject matter of my/our grievance has not been decided by any competent authority/court/arbitrator, and is not pending before any such authority/court/arbitrator.

Yours faithfully



(Signature)

NEERAJ TRIPATHI

(Consumer's name in block letters)

Nomination - (If the consumer wants to nominate his representative to appear and make submissions on his behalf before the Forum, the following declaration should be submitted.)

I/We the above named consumer hereby nominate

Shri/Smt _____

who is not an Advocate and whose address is _____

_____ as my/our REPRESENTATIVE in the proceedings and confirm that any statement, acceptance or rejection made by him/her shall be binding on me/us. He/She has signed below in my presence.

ACCEPTED

(Signature of Representative)

(Signature of Consumer)