

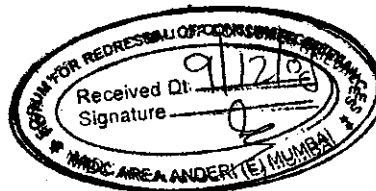
SPEED POST

Dated: 05th December, 2008

From:

Mr. Dilipkumar P. Doshi On behalf of
Late Shri Pranal Sunderji Doshi,
23, Vanmali Bhuvan, 2nd Floor,
Navroji lane, Ghatkopar (West),
Mumbai - 400 086

19/2008



To,

The Hon'ble Secretary,
Reliance Infrastructure Limited,
Central Grievance Redressal Forum,
Consumer Centre Building, 2nd Floor,
South Central Zone, Plot No: E - 4 (i) & (ii),
M. I. D. C Area, Andheri (East),
Mumbai - 400 093

Sub: - Submission of Prescribed Application Form in Schedule - 'A' to the Central Grievance Redressal Cell of Reliance Energy Limited - Regarding.-

Ref:

1. Personal meeting held with the Hon'ble Mrs. Poornima Nirale, the Customer Care Head, Reliance Energy Ltd., Tilak Nagar, Road No: 3, Chembur, Mumbai - 400 089 in her office on 06th September, 2008 in respect of internal Grievance Redressal Cell of Reliance Energy Limited.
2. Personal meeting held with the Hon'ble Mr. Wagle, the Hon'ble Chief Manager, Reliance Energy Ltd., Tilak Nagar, Road No: 3, Chembur, Mumbai - 400 089 in his office on 06th September, 2008 in respect of internal Grievance Redressal Cell of Reliance Energy Limited.
3. Submission of my compensation claim application of Rs: 50, 00, 000/=, which was addressed vide my letter dated: 06th September, 2008 to the Hon'ble the Hon'ble Senior Vice President (Commercial), Reliance Energy Limited, Santacruz (E), Mumbai - 400 055.
4. Submission of my letter dated: 06th September, 2008 addressed to the Hon'ble Additional Manager (Recovery) & its duplicate copy to the Hon'ble Business Head, Reliance Energy Ltd., Tilak Nagar, Road No: 3, Chembur, Mumbai - 400 089.

5. Personal visit of some employee of the organisation at my residence on 06th September, 2008 to deliver copy of Grievance Redressal Procedure booklet of Reliance Energy Ltd.,
6. Personal visit of Mr. Manjere of the organisation at my residence on 09th September, 2008 to deliver copy of Grievance Redressal Procedure booklet of Reliance Energy Ltd., which was refused by me because the same was delivered to me on 06th September, 2008.
7. Telephonic discussion took place with the Hon'ble Mrs. Poornima Nirale, the Customer Care Head, Reliance Energy Ltd., Tilak Nagar, Road No: 3, Chembur, Mumbai – 400 089 on 09th September, 2008 in respect of internal Grievance Redressal Cell of Reliance Energy Limited.
8. My application dated: 11th September, 2008 addressed to the Internal Grievance Redressal Cell of Reliance Energy Limited, East Division – I, Tilak Road No: 3, Chembur, Mumbai – 400 089.
9. Personal hearing was held on 18th September, 2008 of my application dated: 11th September, 2008 before the Internal Grievance Redressal Cell of Reliance Energy Limited, East Division – I, Tilak Road No: 3, Chembur, Mumbai – 400 089 which was handled by the Hon'ble Mrs. Poornima Nirale, the Customer Care Head (Hereinafter referred to as 'Mrs. Poornima Nirale'), the Hon'ble Mr. S. K. Patil, the Hon'ble Deputy General Manager & the Hon'ble Mr. Girish Sulakhe, the Hon'ble Senior Manager of Reliance Energy Limited, East Division – I, Tilak Road No: 3, Chembur, Mumbai – 400 089.
10. My letter dated: 22nd September, 2008 addressed to the Hon'ble Mrs. Poornima Nirale, the Customer Care Head, the Hon'ble Mr. S. K. Patil, the Deputy General Manager & the Hon'ble Mr. Girish Sulakhe, the Senior Manager of Reliance Energy Limited, East Division – I, Tilak Road No: 3, Chembur, Mumbai – 400 089.
11. The Hon'ble Mrs. Poornima B. Niralay, the Customer Care Head of Reliance Energy Limited, East Division – I, Tilak Road No: 3, Chembur, Mumbai – 400 089 covering letter No: ECR – 1329 / 101070322 / PBN / 2008 dated: 29th September, 2008.
12. My letter dated: 01st October, 2008 addressed to the Hon'ble Mrs. Poornima B. Niralay, the Customer Care Head & the Hon'ble Mr. Wagle, Chief Manager of Reliance Energy Limited, East Division – I, Tilak Road No: 3, Chembur, Mumbai – 400 089.
13. My letter dated: 13th October, 2008 addressed to the Hon'ble Mrs. Poornima B. Niralay, the Customer Care Head & the Hon'ble Mr. Wagle, Chief Manager of Reliance Energy Limited, East Division – I, Tilak Road No: 3, Chembur, Mumbai – 400 089.

14. Submission of my application letter dated: 10th November, 2008 in Prescribed Application Form in Schedule - 'A' to Central Grievance Redressal Forum, Reliance Energy Limited, Consumer Centre Building, 2nd Floor, E - 4 (ii), M. I. D. C Area, Andheri (East), Mumbai - 400 093
15. My Reminder letter dated: 13th November, 2008 in respect of compensation claim to the Hon'ble the Hon'ble Senior Vice President (Commercial), Reliance Energy Limited, Santacruz (E), Mumbai - 400 055.
16. My letter dated: 22nd November, 2008 to the Hon'ble Mrs. Poornima B. Niralay, the Hon'ble Customer Care Head, the Hon'ble Mr. S. K. Patil & the Hon'ble Deputy General Manager, the Hon'ble Mr. Girish Sulakhe, the Hon'ble Senior Manager, the Hon'ble Mr. Wagle, Chief Manager & the Hon'ble Business Head. Reliance Energy Ltd., Tilak Nagar, Road No: 3, Chembur, Mumbai - 400 089.
17. My letter dated: 28th November, 2008 to the Hon'ble Additional Manager (Recovery), the Hon'ble Mr. Wagle, Chief Manager & the Hon'ble Business Head. Reliance Energy Ltd., Tilak Nagar, Road No: 3, Chembur, Mumbai - 400 089.
18. This Hon'ble authority's letter No: LJR / 140 / CGRF / 2008 dated: 25th November, 2008, this was acknowledged by me on 02nd December, 2008.

Attn: L. J. Rao.

Dear Sir,

With reference to above, I would like to say & submit as under:

- 1) Sir, as requested in your letter No: LJR / 140 / CGRF / 2008 dated: 25th November, 2008, I am enclosing herewith Enclosed Form along with Application Form in Schedule - 'A' & List of details correspondences with the various Hon'ble authorities of the B. S. E. S. Limited & Reliance Energy Limited, Mumbai in 6 Sets to Reliance Infrastructure Limited, Central Grievance Redressal Forum, Consumer Centre Building, 2nd Floor, South Central Zone, Plot No: E - 4 (i) & (ii), M. I. D. C Area, Andheri (East), Mumbai - 400 093 for necessary legal action in the matter.
- 2) Sir, it is on record that, since middle of 2001, the undersigned is medically handicapped due to unwarranted & serious mental & physical harassment & mental torture caused to me during the period November, 1997 to Middle of June, 2001 by the various Senior or Junior authorities of the Bombay Suburban & Electric Supply Limited, which resulted in to mental shock & become medically handicapped. Subsequently, I had been constantly mentally & physically harassed by the various

Senior or Junior authorities of Reliance Energy Limited. In view of the same, I was compelled to file my compensation claim of Rs: 50, 00, 000/= vide my application dated: 06th September, 2008 before Mr. R. R. Mehta, the Senior Executive Vice President (Commercial), Reliance Energy Limited, Santacruz (East) Mumbai – 400 055.

- 3) Sir, it is on record that, according to my past experience with the various Senior or Junior authorities of the Bombay Suburban & Electric Supply Limited & Reliance Energy Limited as specified in Exhibit – '1' of enclosed FORM, none of them believes in Principle of Natural Justice in the matter.
- 4) Sir, over & above, according to best of my belief & knowledge, it is a really unfortunate for every Subscriber that, a reputed organisation Reliance Energy Limited of Hon'ble Mr. Anilbhai Dhirubhai Ambani could not able to stand Company's great image amongst its law abiding Subscribers, as his late father Hon'ble Mr. Dhirubhai H. Ambani, who always stood & his brother is able to maintained the same.
- 5) Sir, according to best of my belief & knowledge, Senior & Junior or Employees of Reliance Energy Limited does not believe to keep Principal of Natural Justice alive in my matter. According to best of my belief & knowledge, Senior or Junior Employees of Reliance Energy Limited boldly admits their real technical errors as inadvertent technical errors.
- 6) Sir, Senior & Junior or Employees of Reliance Energy Limited had abused their post & position such, to obtain any gain or favour to themselves or to any other person, or to cause undue harm or hardship to me or any other person, as well as directly or indirectly actuated in discharge of their functions by improper or corrupt motive & thereby caused not only loss to me, but also loss to the State or to any member or section of the public & were guilty of corruption, lack of integrity in their capacity.

Sir, there is no need for me to submit correspondences exchanged between me & the Bombay Suburban & Electric Supply Limited as well as Reliance Energy Limited during the period 1998 to till date,. However, I am enclosing herewith detail list of correspondences took place between me & the Bombay Suburban & Electric Supply Limited as well as Reliance Energy Limited during the period 1998 to till date for kind information of this Hon'ble authority.

Sir, my Grievance has not been properly attended by the Internal Grievance Redressal Cell of Reliance Energy Limited, East Division – I, Tilak Road No: 3, Chembur, Mumbai – 400 089, hearing of the same was held on 18th September, 2008 before the Internal Grievance Redressal Cell of Reliance Energy Limited, East Division – I, Tilak Road No: 3, Chembur, Mumbai – 400 089 which was handled by the Hon'ble Mrs. Poornima Nirale, the Customer Care Head (Hereinafter referred to as 'Mrs. Poornima Nirale') , the Hon'ble Mr. S. K. Patil, the Hon'ble

Deputy General Manager & the Hon'ble Mr. Girish Sulakhe, the Hon'ble Senior Manager of Reliance Energy Limited, East Division – I, Tilak Road No: 3, Chembur, Mumbai – 400 089, but as they are working under the control & compulsion of Mr. Wagle, Chief Manager, Mr. Satish Mishra, Business Head, Reliance Energy Limited, East Division – I, Tilak Road No: 3, Chembur, Mumbai – 400 089, Mr. Krishna Shenol, Vice President, Reliance Energy Limited, M. I. D. C., Andheri (East), Mumbai & Mr. R. R. Mehta, who does not believe in Principle of Natural Justice in the matter. Therefore, they did not act impartially to settle my grievances, as experienced.


Sir, my Grievance has not been decided by any Competent Authority / Court / Arbitrator, and is not pending before any such Authority / Court / Arbitrator, However, in very due course, I shall file my require application form before Central Grievance Redressal Forum, because, I am very well aware & have my own strong apprehension that, by keeping Principle of Natural Justice in mind, it is very much difficult for this Hon'ble authority of Reliance Energy Limited, East Division – I, Tilak Road No: 3, Chembur, Mumbai – 400 089 (who is much lower authority then Mr. V. V. Wagle, Mr. Satish Mishra, Mr. Krishna Shenol & Mr. R. R. Mehta of Reliance Energy Limited) to impartially settle my grievances, by acting against Senior Authorities.

Sir, in view of what has been stated above, I hereby request, plea & appeal to this Hon'ble Authority to kindly study the matter thoroughly & do the needful in the matter & oblige.

This Hon'ble Authority's positive action, attitude & reply in the matter shall be highly appreciated.

Thanking You,

Yours faithfully,


(Mr. Dilipkumar P. Doshi)

Encl: As above.

**FOR KIND INFORMATION & IMMEDIATE INTERVENTION IN
THE MATTER,**

C. C to:

SR NO	NAMES & ADDRESSES OF THE CONCERNED HON'BLE AUTHORITIES
1	The Hon'ble Chairman-Cum- Managing Director, Reliance Energy Limited, Santacruz (E), Mumbai-400 055.
2	The Hon'ble Shri Lalit Jalanji, the Hon'ble Director, Reliance Energy Limited, M. I. D. C., Andheri (E), Mumbai.

RELIANCE INFRASTRUCTURE LTD.
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES
 (To be submitted along with schedule A)

Case No: 19 / 2008

SR NO	PARTICULARS	DETAILS
1	Name of the Applicant: (in block letters)	MR. DILIPKUMAR PRANLAL DOSHI ON BEHALF OF LATE SHRI PRANLAL SUNDERJI DOSHI.
2	Contract Account / Application No	101070322
3	Division	EAST - 1
4	Tariff Category (LT 1, LT 2.....)	LT 1
5	Category (Residential, Commercial, Industrial)	RESIDENTIAL
6	Nature of Complaint. (Excess Billing, Supplementary Bills, Tariff change)	EXCESS BILLING / SUPPLEMENTARY BILLING, FALSE BILLING, THREATENING OF DISCONNECTION & NON ACTION ON MY COMPLAINTS, TARIFF CHANGES ETC...
7	Disputed Amounts	MORE THAN RS: 4, 00, 000/-- (RUPEES FOUR LACS)
8	No. & date of First Complaint	02 ND APRIL 1998
9	Is the Amount charged U/s 128 / 135 of Electricity Act, (i.e. for Unauthorized use of Electricity or Theft of Electricity)	NO
10	Date of registering complaint with Rinfra and with Name & Designation of the concerned Officer	NO COMPLAINT REGISTERED WITH RINFRA, BUT REGISTERED WITH RELIANCE ENERGY LIMITED, CENTRAL GRIEVANCES REDRESSAL FORUM, CONSUMER CENTRE BUILDING , 2 ND FLOOR, E - 4 (ii), M. I. D. C AREA, ANDHERI (EAST), MUMBAI - 400 093i ON 10 TH NOVEMBER, 2008
11	Name & Designation of the Officer Contracted give details of the discussion and Order issued	PLEASE REFER EXHIBIT - '1' ENCLOSED HEREWITH
12	Action taken by Rinfra in mitigating the Grievances and letter thereof	NOTHING
13	Date of intimation to Internal Grievances Redressal cell of Rinfra.	THERE IS NO DATE OF INTIMATION TO INTERNAL GRIEVANCES REDRESSAL CELL OF RINFRA, BUT, DATE OF INTIMATION IS 11 TH SEPTEMBER, 2008 TO INTERNAL GRIEVANCES REDRESSAL CELL OF RELIANCE ENERGY LIMITED, CHEMBUR, MUMBAI - 400 089
14	Date of Acknowledgement given by Internal Grievances Redressal cell of Rinfra.	THERE IS NO DATE OF ACKNOWLEDGEMENT WAS GIVEN BY INTERNAL GRIEVANCES REDRESSAL CELL OF RINFRA, BUT, A DATE OF ACKNOWLEDGEMENT IS 11 TH SEPTEMBER, 2008 GIVEN BY THE INTERNAL GRIEVANCES REDRESSAL CELL OF RELIANCE ENERGY LIMITED, CHEMBUR, MUMBAI - 400 089

SR
NO

PARTICULARS

DETAILS

THERE IS NO NAME & DESIGNATION OF RINFRA INTERNAL GRIEVANCES REDRESSAL CELL OFFICER, BUT A NAME & DESIGNATION OF INTERNAL GRIEVANCES REDRESSAL CELL OFFICERS OF RELIANCE ENERGY LIMITED, CHEMBUR, MUMBAI - 400 089 ARE AS FOLLOW:

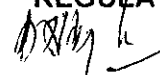
1. MRS. POORNUMA B. NIRALAY, CUSOMER CARE HEAD.
2. Mr. S. K. PATIL, DEPUTY GENERAL MANAGER.
3. MR. GIRISH SULAKHE, SENIOR MANAGER.

OF

RELIANCE ENERGY LIMITED, TILAK NAGAR, ROAD NO: 3, CHEMBUR, MUMBAI - 400 089

THERE IS NO LETTER FROM INTERNAL GRIEVANCES REDRESSAL CELL OF RINFRA, STATING TAKING THE ACTION TAKEN BY RINFRA IN RESPECT OF THE GRIEVANCES, SIMILARLY, THERE IS NO LETTER FROM INTERNAL GRIEVANCES REDRESSAL CELL OF RELIANCE ENERGY LIMITED, CHEMBUR, MUMBAI - 400 089. THERE IS ONE LETTER NO: ECR - 1329 / 101070322 / PBN / 2008 DATED 29TH SEPTEMBER, 2008 OF MRS. POORNUMA B. NIRALAY, CUSOMER CARE HEAD OF RELIANCE ENERGY LIMITED, TILAK NAGAR, ROAD NO: 3, CHEMBUR, MUMBAI - 400 089, WHICH WAS POSTED UNDER RLAD A 2370 COUNTER NO: 1, UP-CODE: DPP DATED: 06TH OCTOBER, 2008, THIS WAS ACKNOWLEDGED BY ME AT 12-30 P. M. ON 13TH OCTOBER, 2008. ALONGWITH WRONG ORDER DATED: 24TH SEPTEMBER, 2008. THE SAME WAS RETURNED TO THEM VIDE MY LETTER DATED: 13TH October, 2008.

THERE ARE SEVERAL MATTERS, WHICH OUGHT TO BE ATTENDED BY COLLECTING & CAREFULLY REFERING MY VARIOUS LETTERS CLEARLY SPECIED WITH THIS APPLICATION & PLEASE LET ME KNOW WHY THIS FORM FORMAT WAS NOT HIGHLIGHTED IN LIFLET OF GRIEVANCES REDRESSAL PROCEDURE, UNDER MAHARASHTRA ELECTRICITY REGULATORY COMMISSION (CONSUMER GRIEVANCE REDRESSAL FOURM & OMBUDSTMAN) REGULATION, 2008



SIGNATURE

MR. DILIPKUMAR PRANLAL DOSHI ON BEHALF OF LATE SHRI PRANLAL SUNDERJI DOSHI

Name & Designation of Rinfra Internal Grievances Redressal cell Officer

15

Letter from Internal Grievances Redressal cell of Rinfra stating taking the action taken by Rinfra in respect of the Grievances

16

Any other matter you like to state regarding Grievances Redressal by Rinfra

17

EXHIBIT – '1'

1. MR. S. L. BHARGAV, DEPUTY GENERAL MANAGER.
2. MR. P. R. SHAH, ADDITIONAL MANAGER (T),
3. MR. S. BALCHANDRAN.
4. MR. PRAKASH SHROFF.
5. MR. T. N. LANDGE.
6. MR. B. SHANKARAN. MANAGER (TECH).
7. MR. S. BINU, SENIOR ENGINEER.
8. MR. ASHOK KUMBALA. SENIOR MANAGER (TECH).
9. MR. P. SHINDE, CHIEF ENGINEER.
10. MR. A. D. DIVEKAR, CHIEF ENGINEER (C).
11. MR. RAMCHANDRA. J. CHIUKULA.
12. MR. VAIDYA.
13. MR. PATEL.
14. MR. P. B. CHAWDHARY.
15. MR. A. Y. WAGH, CHIEF ENGINEER.
16. MR. V. S. PRABHU, DEPUTY GENERAL MANAGER.

OF

BOMBAY SUBURBAN ELECTRIC SUPPLY LIMITED, TILAK NAGAR, ROAD NO:
3, CHEMBUR, MUMBAI - 400 089

1. Mr. S. A. ALVI, SECTIONAL ENGINEER
2. Mr. S. V. JOSHI, SECTIONAL ENGINEER

OF

ELECTRIC INSPECTOR OFFICE SANTACRUZ, INSPECTION CIRCLE, PUBLIC
WORKS DEPARTMENT, OPPOSITE BUILDING B-62 GOVERNMENT SERVANT
COLONY, BANDRA (EAST), MUMBAI - 400 051.

- 1) MR. S. M. DOSHI.
- 2) MR. SHANKAR.
- 3) MR. S.R. JADHAV.
- 4) MR. V.VENUGOPALAN.

OF

BOMBAY SUBURBAN ELECTRIC SUPPLY LIMITED, METER TESTING
DEPARTMENT, TAGORE NAGAR, VIKHROLI (EAST), MUMBAI – 400 083

- 1) MR. S. T. DESAI, SENIOR MANAGER,

OF

BOMBAY SUBURBAN ELECTRIC SUPPLY LIMITED, BOMBAY SUBURBAN
ELECTRIC SUPPLY CENTRE, SANTACRUZ (EAST). MUMBAI – 400 055.

1. MR. S. BINU, EX-CUSOMER CARE HEAD.
2. MRS. POORNUMA B. NIRALAY, CUSOMER CARE HEAD.
3. Mr. S. K. PATIL, DEPUTY GENERAL MANAGER.
4. MR. GIRISH SULAKHE, SENIOR MANAGER.
5. MR. WAGLE, CHIEF MANAGER.
6. MR. SATISH MISHRA, BUSINESS HEAD.

OF

RELIANCE ENERGY LIMITED, TILAK NAGAR, ROAD NO: 3, CHEMBUR,
MUMBAI - 400 089

1. MR. KRISHNA SHENOY, VICE PRESIDENT.
2. MR. MARATHE, CHIEF GENERAL MANAGER,
3. MR. RAHUL YADWARKAR, THE HEAD OF THE CUSTOMER CARE DIVISION.

OF

RELIANCE ENERGY LIMITED, CONSUMER CENTRE BUILDING , 2ND FLOOR, E –
4 (ii), M. I. D. C AREA, ANDHERI (EAST), MUMBAI – 400 093

1. MR. R. R. MEHTA, SENIOR VICE PRESIDENT.
2. MR. RAVI DALVI, PERSONAL ASSISTANT OF MR. R. R. MEHTA.
3. MR. MANDAR, PERSONAL ASSISTANT OF MR. ANILBHAI AMBANI.

OF

RELIANCE ENERGY LIMITED, RELIANCE ENERGY CENTRE, SANTACRUZ
(EAST). MUMBAI – 400 055

SCHEDULE A

Application to CGR forum for Redressal of Grievance

Date: 10th November, 2008

SR NO	PARTICULARS	DETAILS
1	Name of the Consumer:	Mr. Dilipkumar Pranlal Doshi on behalf of late Shri Pranlal Sunderji Doshi.
2	Full address of the Consumer:	Vanmali Bhuvan, 2 nd Floor, Navroji Lane, Ghatkopar (West), Mumbai – 400 086. Phone No: Res: 2513 9836 / 2513 9837 / (P) 2292 8939 Fax No: Not Available with me. Email ID: Not Available with me.
3	Particulars of Connection and Consumer No:	Three Phase connection: Meter No: 8165449 Single Phase connection: Meter No: 4310236 Consumer No: G 07850001
4	Distribution Licensee:	The Bombay Suburban & Electric Supply Limited & Reliance Energy Limited,
5	Details of the grievance, facts giving rise to the grievance: (If space is not sufficient, please enclose separate sheet)	Please refer separate sheet 'A' enclosed herewith.
6	Date of original intimation of grievance by the consumer to the distribution licensee	Please refer separate sheet 'B' enclosed herewith.
7	Remedy provided by the distribution licensee, if any (If remedy has been provided, please enclose relevant communication from the distribution licensee)	No remedy is provided by both the distribution licensee i.e., The Bombay Suburban & Electric Supply Limited & Reliance Energy Limited,
8	Nature of relief sought from the forum (Please enclose any proof to support claim, if any)	Please grant natural reliefs, by keeping Principle of Natural Justice always alive in mind.
9	List of Documents enclosed (Please enclose copies of any relevant documents which support the fact giving rise to the grievance)	Please refer separate enclosure copies of relevant documents which support the fact giving rise to the grievance
Declaration		
10	a I, the consumer herein declare that:	
	i The information furnished hereinabove is true and correct; and	
	I have not concealed or misrepresented any fact stated hereinabove and the	
	ii documents submitted herein.	
	The present Grievance has been intimated to the distribution licensee in the form and manner and within time frame prescribed by the distribution licensee and as no remedy	
10	b was provided by the distribution licensee within a period of two (2) months from the date of original intimation.	

c The subject matter of the present Grievances has never been submitted to the Forum by me or by any one of us or by any of the parties concerned with the subject matter to the best of my knowledge.

d The subject matter of my Grievance has not been settled through the Forum in any previous proceedings.

e It is on record that, initially, on letter No: Corp / RRM / 1383 / 08 dated: 18th April, 2008 of Mr. R. R. Mehta, the Senior Executive Vice President (Commercial), Reliance Energy Limited, Santacruz (East) Mumbai – 400 055 (Hereinafter referred to as 'Mr. R. R. Mehta'), this was acknowledged by me on 02nd May, 2008. In turn, I had filed my reply letter dated: 05th May, 2008 to him. In turn, I had received a letter No: Corp / RRM / 1385 / 08 dated: 31st July, 2008 of Mr. R. R. Mehta on 04th August, 2008. Before replying his said letter, he had passed out the instruction to two persons of the Organisation to serve copy of unlawful Notice of disconnection of my Electric Energy Supply, who had visited my residential premises at 06-45 P. M. on 23rd August, 2008 to deliver the copy of unlawful Notice of disconnection of my Electric Energy Supply, at that time, I was not at my residential premises, so my family member requested them to deliver the same on next day to me. In spite of considering request of my family member, they have been instructed by some one to paste the said unlawful Notice of disconnection on my tampered Electric Meter, which is located outside our residential premises, but in a building premises. I am not aware whether they have pasted the same on my tampered Electric Meter or not? In turn for that regard, I had written my letter dated: 24th August, 2008 to Mr. R. R. Mehta, Subsequently, I have been compelled to file my application dated: 06th September, 2008 for compensation claim of Rs: 50,00,000/= (Rupees Fifty Lacs Only) on the organisation in respect of monetary loss incurred during the period of November, 1997 to till date for unwarranted mental & physical harassment & mental torture caused to me, till that date, I had avoided to do so, looking to my past personal relations with late Hon'ble & beloved Shri Dhirubhai & Shri Natubhai. H. Ambani. Simultaneously, I had filed my letter dated: 06th September, 2008 addressed to the Hon'ble Additional Manager (Recovery) of Reliance Energy Limited, East Division – I, Tilak Road No: 3, Chembur, Mumbai – 400 089 in respect of payment under compulsion & protest of Rs: 10, 000.00 vide Cheque No: 046212 dated: 06th September, 2008 drawn on Union Bank of India, Kalbadevi Branch in respect of bills for the period of October, 2006 to August, 2008.

Over & above, a reputed organisation Reliance Energy Limited of Hon'ble Shri Anilbhai Dhirubhai Ambani Group had could able to maintained, protect & safeguard great image of his late father Shri Dhirubhai D. Ambani in their Subscribers, whereas, Shri Mukeshbhai D. Ambani Group could able to maintained, protect & safeguard great image of his late father Shri Dhirubhai D. Ambani in his company's Share Holders.

According to best of my belief & knowledge, Junior or Senior Employees of Reliance Energy Limited does not believe to keep Principal of Natural Justice alive in this matter. However, Junior or Senior Employees of Reliance Energy Limited boldly admit their real technical errors as an inadvertent technical errors & also expert in abusing their post & position such, to obtain any gain or favour to themselves or to any other person, or to cause undue harm or hardship to me or any other person, as well as directly or indirectly actuated in discharge of their functions by improper or corrupt motive & thereby caused not only loss to me, but also loss to the State or to any member or section of the public & were guilty of corruption, lack of integrity in their capacity. However, the same shall be legally dealt with, as & when required by me, which may please be noted seriously.

However, subsequently, I had filed my application dated: 11th September, 2008 before the Internal Grievance Redressal Cell of Reliance Energy Limited, East Division – I, Tilak Road No: 3, Chembur, Mumbai – 400 089. The hearing was held on 18th September, 2008 before the Internal Grievance Redressal Cell of Reliance Energy Limited, East Division – I, Tilak Road No: 3, Chembur, Mumbai – 400 089 which was handled by the Hon'ble Mrs. Poornima Nirale, the Customer Care Head (Hereinafter referred to as 'Mrs. Poornima Nirale'), the Hon'ble Mr. S. K. Patil, the Hon'ble Deputy General Manager & the Hon'ble Mr. Girish Sulakhe, the Hon'ble Senior Manager of Reliance Energy Limited, East Division – I, Tilak Road No: 3, Chembur, Mumbai – 400 089, but the same was not properly dealt with by them. as they are working under the control & compulsion of Mr.

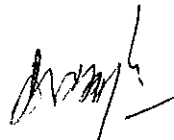
Wagle, Chief Manager, Mr. Satish Mishra, Business Head, Reliance Energy Limited, East Division – I, Tilak Road No: 3, Chembur, Mumbai – 400 089, Mr. Krishna Shenol, Vice President, Reliance Energy Limited, M. I. D. C., Andheri (East), Mumbai & Mr. R. R. Mehta, who does not believe in Principle of Natural Justice in the matter. Therefore, they did not act impartially to settle my grievances, as experienced.

However, to safeguard & protect my personal submission on hearing date: 18th September, 2008, I had filed my letter dated: 22nd September, 2008 to the Hon'ble Mrs. Poornima Nirale, the Customer Care Head, the Hon'ble Mr. S. K. Patil, the Hon'ble Deputy General Manager & the Hon'ble Mr. Girish Sulakhe, the Hon'ble Senior Manager of Reliance Energy Limited, East Division – I, Tilak Road No: 3, Chembur, Mumbai – 400 089,

Subsequently, the Hon'ble Mrs. Poornima B. Niralay had tried to deliver wrong order alongwith her covering letter No: ECR – 1329 / 101070322 / PBN / 2008 dated: 29th September, 2008 through one person namely Mr. Khataukar at 01-00 P. M, on 01st October, 2008 at my residential premises, as I was present, I had not accepted the same, because neither my personal submission made during the hearing on 18th September, 2008 nor submitted in my letter dated: 22nd September, 2008 were mentioned in the order by the Hon'ble Mrs. Poornima B. Niralay. After Telephonic discussion with me, Mrs. Poornima B. Niralay had instructed Mr. Khataukar to bring back the said wrong order alongwith its covering letter No: ECR – 1329 / 101070322 / PBN / 2008 dated: 29th September, 2008 with him for necessary rectification. Accordingly, Mr. Khataukar took back the said order with its covering letter with him. Subsequently, I had written letter dated: 01st October, 2008 to the Hon'ble Mrs. Poornima Nirale & the Hon'ble Mr. Wagle, Chief Manager of Reliance Energy Limited, East Division – I, Tilak Road No: 3, Chembur, Mumbai – 400 089. But without making any necessary rectification, Mrs. Poornima B. Niralay had sent back the said wrong order alongwith its covering letter No: ECR – 1329 / 101070322 / PBN / 2008 dated: 29th September, 2008 by post under RLAD A 2370 Counter No: 1, UP-Code: DPP dated: 06th October, 2008 to me, this was acknowledged by me at 12-30 P. M. on 13th October, 2008. On the next day, I had returned the original copy of the said wrong order alongwith its covering letter No: ECR – 1329 / 101070322 / PBN / 2008 dated: 29th September, 2008 to Mrs. Poornima Nirale through my letter dated: 13th October, 2008. Since then, I had not received the rectified order from Mrs. Poornima Nirale. However, I am enclosing herewith the detail list of correspondences took place during the period 02nd April, 1998 to 13th October, 2008 (i.e., about more than 10 ½ years) for kind information. As CGR forum for Redressal of Grievance is managed by Reliance Energy Limited, Santacruz (East) Mumbai – 400 055, all the correspondences during the period 02nd April, 1998 to 13th October, 2008 (i.e., about more than 10 ½ years) are lying with them, there is no need for me to submit the same & the same can be easily obtained from their various offices of the organisation. If needed, the same shall be produced at the time of hearing, which may please be noted.

The subject matter of my Grievance has not been decided by any competent authority / court / arbitrator, and is not pending before any such authority / court / arbitrator.

In case, if CGR Forum can't dealt with my this application, as my application dated: 04th September, 2008 to Internal Grievance Redressal Cell of Reliance Energy Limited is



Signature

MR. DILIPKUMAR PRANLAL DOSHI ON BEHALF
OF LATE SHRI PRANLAL SUNDERJI DOSHI
(Consumer's name in block letters)

NOMINATION

I, the abovenamed consumer hereby nominate my son Mr. Mehulkumar Dilipkumar Doshi, who is not an Advocate and whose address is Vanmali Bhuvan, 2nd Floor, Navroji Lane, Ghatkopar (West), Mumbai – 400 086 as my REPRESENTATIVE in the proceedings and confirm that any statement, acceptance or rejection made by him shall be binding on me . He has signed below in my presence.

ACCEPTED



MR. MEHULKUMAR DILIPKUMAR DOSHI

(Signature of Representative)



MR. DILIPKUMAR PRANLAL DOSHI ON BEHALF

OF LATE SHRI PRANLAL SUNDERJI DOSHI

(Signature of Consumer)