

Infra
RELIANCE ENERGY LTD.
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES.
 (to be submitted along with schedule A)

Case No. 10/2009

1	Name of the Applicant:- (in block letters)	MRS. MUMTAZ ALTAF HUSSAIN ANSARI
2	Contract Account/Application No	NEW (CONNECTION)
3	Division	SANTACRUZ - SOUTH ZONE
4	Tariff Category (LF1, LF2.....)	-
5	Nature of Complaint. (Excess Billing, Supplimentary bills, Tariff change....)	-
6	Disputed amount	
7	No. & Date of First Complaint	(005/25)/(23/05/09)
8	Is the Amount charged U/s 126/135 of Electricity Act.(i.e for Unauthorized use of Electricity or Theft of Electricity)	—
9	Date of registering of Complaint with REL and with Name & Designation of the concerned Officer.	23/05/09 MR. D.N. MISTRY (ASST. V.P.)
10	Name & Designation of the Officer Contracted give details of the discussion and Orders issued.	MR, DN MISTRY - ASSI VP (as attached)
11	Action take up by REL in mitigating the Grievance and letter thereof	No
12	Date of intimation to Internal Grievance Redressal cell of REL	1st JULY 2009 3/6/09
13	Date of Acknowledgement given by Internal Grievance Redressal cell of REL.	3rd JUNE 2009 1.7.09
14	Name & Designation of REL Internal Grievance Redressal cell Officer.	MR. D.N. MISTRY (ASST. V.P.)
15	Letter from Internal Grievance Redressal cell of REL stating the action taken by REL in respect of the Grievance	Letter, Dated 1/7/09 I.G.R
16	Any other matter you like to state regarding grievances redressal by REL	

10. Declaration

- a. I/ ~~We~~, the consumer /s herein declare that:
- the information furnished herein above is true and correct; and
 - I/ ~~We~~ have not concealed or misrepresented any fact stated hereinabove and the documents submitted herewith.
- b. The present grievance has been intimated to the Distribution Licensee in the form and manner and within the time frame prescribed by the Distribution Licensee and I/ ~~We~~ am/ ~~are~~ not satisfied by the remedy provided by the Distribution Licensee or no remedy was provided within a period of two (2) months from the date of original intimation.
- c. The subject matter of the present grievance has never been submitted to the Forum by me or by any one of us or by any of the parties concerned with the subject matter to the best of my/our knowledge.
- d. The subject matter of my/ ~~our~~ grievance has not been settled through the Forum in any previous proceedings.
- e. The subject matter of my/ ~~our~~ grievance has not been decided by any competent authority/court/arbitrator, and is not pending before any such authority/court/arbitrator.

Yours faithfully

Mumtaz

(Signature)

(MRS. MUMTAZ ALTAF. H. ANSARI)

(Consumer's name in block letters)

Nomination - (If the consumer wants to nominate his representative to appear and make submissions on his behalf before the Forum, the following declaration should be submitted.)

I/We the above named consumer hereby nominate

Shri/ ~~Smt~~ Riyaz A. Ismail Dimtimkar and Mr. M. Nazir Shaikh

who is not an Advocate and whose address is Fayyaz Electricals

Shop No. 20, 1st floor, 59, V.V. Chaudan Street, Veljeadi

Mumbai No. 400003, Mobit No. 9223448509

as my/our REPRESENTATIVE in the proceedings and confirm that any statement, acceptance or rejection made by him/her shall be binding on me/us. He/She has signed below in my presence.

ACCEPTED

Riyaz

M. Nazir Shaikh

(Signature of Representative)

Mumtaz

(Signature of Consumer)