

FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES

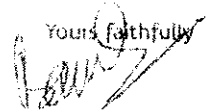
(to be submitted along with schedule A)

08/2008

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1	Name of the Applicant (in block letters)	TOUKARI BALKISHIA
2	Contract Account / Application No.	102169701
3	Division	SOUTH
4	Tariff Category (LF1, LF2...)	LF1
5	Nature of complaint (Excess billing, supplementary bills, tariff change)	1) Refund of Assesd Bill for 6450 units 2) Supplementing Bill Not proper
6	Disputed amount	Rs 24,000
7	No. & Date of First Complaint	08/2008 21/10/2004
8	Is the Amount charges U/s. 126 / 135 of Electricity Act. (i.e. for unauthorized use of electricity or theft of electricity)	N.A.
9	Date of registering of complaint with REL and with Name and Designation of the concerned officer.	21/10/2004
10	Name & Designation of the officer contacted give details of the discussion and Orders issued.	Jayesh Kulkarni
11	Action taken up by REL in mitigating the Grievance Redressal cell of REL.	1) Person was sent to check vacant flat & All meter was checked
12	Date of Intimation to Internal Grievance Redressal cell of REL.	
13	Date of acknowledgement given by Internal Grievance Redressal Cell of REL.	
14	Name & Designation of REL Internal Grievance Redressal cell officer.	Jayesh Kulkarni
15	Letter from Internal Grievance REDressal cell of REL stating the action taken up by REL in respect of the grievance.	15 th MAY 2007
16	Any other matter you like to state regarding grievances redressal by REL	—

- a. I/We, the consumer/s herein declare that
 - i. The information furnished hereinabove is true and correct; and
 - ii. I/We have not concealed or misrepresented any fact stated hereinabove and the documents submitted herewith.
- b. The present Grievance has been intimated to the Distribution Licensee in the form and manner and within the time frame prescribed by the Distribution Licensee and I/We am/are not satisfied by the remedy provided by the Distribution Licensee or no remedy was provided within a period of two (2) months from the date of original intimation.
- c. The subject matter of the present Grievance has never been submitted to the Forum by me or by any one of us or by any of the parties concerned with the subject matter to the best of my/our knowledge.
- d. The subject matter of my/our Grievance has not been settled through the Forum in any previous proceedings.
- e. The subject matter of my/our Grievance has not been decided by any competent authority/court/arbitrator, and is not pending before any such authority/court/arbitrator.

Yours faithfully

 (Signature)

JOVANE B K.
 (Consumer's name in block letters)

Nomination - (If the consumer wants to nominate his/her representative to appear and make submissions on his behalf before the Forum, the following declaration should be submitted.)

I/We the abovenamed consumer hereby nominate
 Shri/Smt.
 who is not an Advocate and whose address is

 as my/our
REPRESENTATIVE in the proceedings and confirm that any statement, acceptance or rejection made by him/her shall be binding on me/us. He/She has signed below in my presence.

ACCEPTED

.....
 (Signature of Representative)

.....
 (Signature of Consumer)