

FOR REDRESSAL OF CONSUMER GRIEVANCES
MIDC LTD. 11th Floor, Consumer Grievance Cell, MIDC Area, Andheri E.

BHOLA And ASSOCIATES

Chartered Engineers, Valuers, Techno-Legal Consultants &
Co.op. Societies Management Consultants

S. K. BHOLA, B.E., M.I.E., Chartered Engineer (India), (M - 119116-5)

6-06-09
~~27-02-09~~

BEFORE THE CHAIRMAN,

CONSUMER GRIEVANCE REDRESSAL FORUM,
E-4, MIDC, Andheri (East),
MUMBAI 400 093.

SUBJECT: Non grant of Industrial Tariff on Flimsy grounds.
A/C No. 150880139.

Your Honour,,

I am concerned for Mr. Sunil J. Panchal, a member of Jalaram Industrial Premises Co-Op. Society Ltd. Dahisar (East), and legal Occupant of Gala No. 9 .

Plan of this INDUSTRIAL ESTATE was duly approved by M.C.G.M. and Occupation Certificate was issued;; Exhibit- A.

The occupant is duly authorised to carry out INDUSTRIAL ACTIVITIES by virtue of O.C. granted by the M.C.G.M..

The industrial gala is a Factory from its very inception. Municipal Corporation is charging Property Tax as per Industrial Premises for the said Gala.

Factory Permit U/s. 390 is meant to Regulate the Sanitary and Nuisance conditions of the premises to be used as a Factory in Residential Zone / Premises. Exhibit- B.

The said Gala is in Approved Industrial Estate and in I-3 Zone (Special Industrial Zone) as per D.C.Rules for Greater Bombay 1991 ,(Rule No. 57)

Under Section 62 (3) of Indian Electricity Act 2003, Tariff is determined as per Geographical Position of the area and the PURPOSE of USE. Exhibit- C.

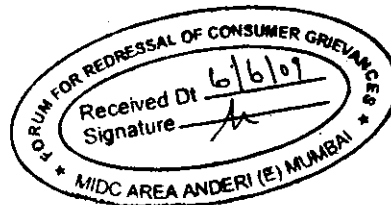
In the light of my above submission, I pray, Your Honour, that order of the Head , Customer Care Centre, Kandivali, be quashed and Industrial Tariff may kindly be granted. *S.K. D*

For your this act of kindness I shall be highly obliged.

Meanwhile thanking you,

Yours faithfully,

S.K. Bhola
S.K. Bhola)
Authorized Person.



Encls.

Letter of Authority
4 Nos of Exhibits + Schedule A + Case Paper
Total Encls - 19 Page

RELIANCE INFRASTRUCTURE LTD.
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES.

(to be submitted along with schedule A)

①

Case No. 06/2009

1	Name of the Applicant:- (in block letters)	SUNIL J. PANCHAL
2	Contract Account/Application No	150880/39
3	Division	North Zone
4	Tariff Category (LT1, LT2.....)	LT- II (a).
5	Category (Residential, Commercial, Industrial)	Commercial
6	Nature of Complaint. (Excess Billing, Supplementary bills, Tariff change....)	Tariff Change.
7	Disputed Amount	As per tariff difference
8	No. & Date of First Complaint	06/10/08 Reminder 04/12/08. 21-02-09
9	Is the Amount charged U/s 126/135 of Electricity Act.(i.e. for Unauthorized use of Electricity or Theft of Electricity)	N. A.
10	Date of registering of Complaint with Rlnfra and with Name & Designation of the concerned Officer.	08/12/08, Mr. Shubhranshu Shrish. 21-2-09, Mr. Sandesh N. Rane
11	Name & Designation of the Officer Contracted give details of the discussion and Orders issued.	Bonafide Industrial Use was explained, but insisted on 120 years old Act 390 which is not relevant due to D.C.R. Rules of 1991..
12	Action take up by Rlnfra in mitigating the Grievance and letter thereof	Refer letter dtd. 17/01/09
13	Date of intimation to Internal Grievance Redressal cell of Rlnfra	08/12/08 21-02-09
14	Date of Acknowledgement given by Internal Grievance Redressal cell of Rlnfra.	08/12/08
15	Name & Designation of Rlnfra Internal Grievance Redressal cell Officer.	Head, Mr. Shuhranshu Shirsh.
16	Letter from Internal Grievance Redressal cell of Rlnfra stating the action taken by Rlnfra in respect of the Grievance	Rejected the request citing Policy not the Act.
17	Any other matter you like to state regarding grievances redressal by Rlnfra	Failed to specify the Electricity Act under which the request was rejected. Only cited Company Policy. I.G.R. cell may not be impartial

SCHEDULE A

Application to forum for redressal of grievance

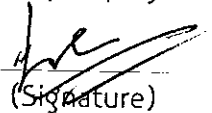
Date: 06-06-09
23-02-09

1. Name of the consumer: SUNIL J. PANCHAL,
(Sunil Jayantilal Panchal)
2. Full address of the consumer: Gala No. 9, Lalaram Industrial Estate,
Ketki Pada Road, Dahisar (East),
MUMBAI 400 068.
- Pin code: 400068 Phone no.: 9819227485
- Fax no.: _____ Email ID: _____
3. Particulars of connection and consumer no. 150880139 (Commercial) LT-II(a)
(Please state nature of connection)
4. Distribution licensee Reliance Infrastructure Ltd
5. Details of the grievance, facts giving rise to the grievance Non grant of Industrial
(If space is not sufficient please enclose separate sheet)
Tariff on Flimsy ground. Detailed submission attached.
6. Date of original intimation of grievance by the consumer to the distribution licensee _____
(Internal Grievance Redressal Cell) 06-10-2008. along with name change.
Reminder on: 4-12 -2008. Intimation I.G.R Cell - 21-02-09
7. Remedy provided by the distribution licensee, if any Evidence of Industrial
use was rejected on Flimsy Grounds
(Ancient Act of BMC, 120 yrs old)
8. Nature of relief sought from the forum Grant of Industrial Tariff.
(Please enclose any proof to support claim, if any)
Enclosures with detailed submission.
9. List of documents enclosed Same with detailed submission
(Please enclose copies of any relevant documents which support the facts giving rise to the grievance)

10. Declaration

- a. I/ ~~We~~, the consumer /s herein declare that:
- i. the information furnished herein above is true and correct; and
 - ii. I/ ~~We~~ have not concealed or misrepresented any fact stated hereinabove and the documents submitted herewith.
- b. The present grievance has been intimated to the Distribution Licensee in the form and manner and within the time frame prescribed by the Distribution Licensee and I/~~We~~ am/are not satisfied by the remedy provided by the Distribution Licensee or no remedy was provided within a period of two (2) months from the date of original intimation.
- c. The subject matter of the present grievance has never been submitted to the Forum by me or by any one of us or by any of the parties concerned with the subject matter to the best of my/~~our~~ knowledge.
- d. The subject matter of my/~~our~~ grievance has not been settled through the Forum in any previous proceedings.
- e. The subject matter of my/~~our~~ grievance has not been decided by any competent authority/court/arbitrator, and is not pending before any such authority/court/arbitrator .

Yours faithfully



(Signature)

SUNIL J. PACHAL

(Consumer's name in block letters)

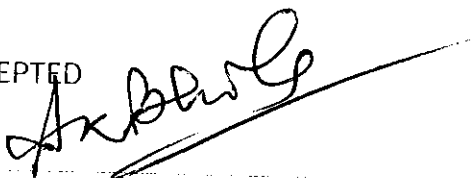
Nomination - (If the consumer wants to nominate his representative to appear and make submissions on his behalf before the Forum, the following declaration should be submitted.)

I/~~We~~ the above named consumer hereby nominate

Shri/~~Smt~~ S.K. Bhadga
who is not an Advocate and whose address is 2/003, Manish Dahanu, JB.
Nagar, Andheri (E), Mumbai - 400059

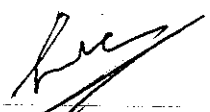
as my/~~our~~ REPRESENTATIVE in the proceedings and confirm that any statement, acceptance or rejection made by him/her shall be binding on me/us. He/She has signed below in my presence.

ACCEPTED



(Signature of Representative)

Cell 9867871887



(Signature of Consumer)