

RELIANCE INFRASTRUCTURE LTD.  
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES.  
(to be submitted along with schedule A)

Case No. OH/2009

1. Name of the Applicant: Soyamkuwar m Rathod  
(In block letters)

2. Contract Account/Application No.: 150006085

3. Division: Tilak Nagar

4. Tariff Category (LT I, LT II.....): LT II

5. Nature of Complaint: Excess Billing  
(Excess Billing, Supplementary bills, Tariff change....)

6. Disputed amount: 33,131/-

7. No. & Date of First Complaint: ~~1GR~~ 20/2/09

8. Is the Amount charged U/s 126/135 of The Electricity Act, 2003. (i.e. for unauthorized use of Electricity or Theft of Electricity)  
yes

9. Date of registration of Complaint with Rinfra and with Name & Designation of the concerned Officer.  
20.2.2009 P. B Niralay manager

10. Name & Designation of the officer contacted & give details of the discussion and orders issued:  
P. B. Niralay (manager) NO ACTION

11. Action taken by Rinfra in mitigating the grievance and letter thereof:  
NO ACTION

12. Date of intimation to Internal Grievance Redressal Cell of Rinfra: 20/2/09

13. Date of acknowledgment given by Internal Grievance Redressal Cell of Rinfra: 20/2/09

14. Name & Designation of Rinfra Internal Grievance Redressal cell officer:  
P. B Niralay

15. Letter from Internal Grievance Redressal cell of Rinfra stating the action taken by Rinfra in respect of the grievance: 6 May 2009

16. Any other feedback regarding Grievance Redressal Cell of Rinfra:

SCHEDULE A

Application to CGR forum for redressal of grievance

Date \_\_\_\_\_

1. Name of the consumer SORAMKUWAR M RATHOD

2. Full address of the consumer R-2 Bhogule chawl No-2 BHD  
Sahakar market Pant Nagar Wadkoppa

Pin code 4100075 Phone no. \_\_\_\_\_

Fax no. \_\_\_\_\_ Email ID \_\_\_\_\_

3. Particulars of connection and consumer no. \_\_\_\_\_  
(Please state nature of connection)  
COMMERCIAL, CONS. NO. 150006085

4. Distribution licensee Reliance Energy

5. Details of the grievance, facts giving rise to the grievance Changing of name was done  
(If space is not sufficient please enclose separate sheet)  
in the year 2005, wherein all the balances were cleared.  
So on what basis have I received a bill of Rs. 33,131/-.  
I have also ~~letter~~ sent a letter to IGR Tilak Ngr on Form A on 20-02-09

6. Date of original intimation of grievance by the consumer to the distribution licensee \_\_\_\_\_  
(Internal Grievance Redressal Cell)  
20<sup>th</sup> FEB 09

7. Remedy provided by the distribution licensee, if any \_\_\_\_\_  
(If remedy has been provided, please enclose relevant communication from the Distribution Licensee)  
I have received a letter from IGR Cell dated 06<sup>th</sup> MAY 09 from  
P.B. Hiralay, IGR Cell, Tilak Ngr, recommending to go to CGR forum.

8. Nature of relief sought from the forum No relief has been sought and it seems  
(Please enclose any proof to support claim, if any)  
that I am harassed by the officials at the IGR cell. I  
am wasting my time & energy for last 3 mths, which is unethical &  
unprofessional

9. List of documents enclosed \_\_\_\_\_  
(Please enclose copies of any relevant documents which support the facts giving rise to the grievance)  
(1) Letter sent by IGR dated 06/05/09, by P.B. Hiralay (2) and 25<sup>th</sup> 1-2-05  
(2) Receipt of changing of name dated 02/07/05, (3) Last paid bill of Rs. 7.74  
dated 15/07/05, (4) Letter to change status from LF1 to LF2 dated 09/08/05, bearing  
applicat<sup>n</sup> no-010483, (5) Burnt ~~letter~~ Meter payment slip dated 02/07/05,  
(6) Meter verification report dated 04/07/05, (7) Affidavit, (8) General Power of Attorney  
dated 01/06/05, (9) NOC, (10) Letter (2/8/05), (11) Personal hearing report (02/08/05), (12) ~~letter~~

10. Declaration

- a. I/We, the consumer/s herein declare that:
  - i. The information furnished hereinabove is true and correct; and
  - ii I/We have not concealed or misrepresented any fact stated hereinabove and the documents submitted herewith.
- b. The present Grievance has been intimated to the Distribution Licensee in the form and manner and within the time frame prescribed by the Distribution Licensee and I/We am/are not satisfied by the remedy provided by the Distribution Licensee or no remedy was provided within a period of two (2) months from the date of original intimation.
- c. The subject matter of the present Grievance has never been submitted to the Forum by me or by any one of us or by any of the parties concerned with the subject matter to the best of my/our knowledge.
- d. The subject matter of my/our Grievance has not been settled through the Forum in any previous proceedings.
- e. The subject matter of my/our Grievance has not been decided by any competent authority/court/arbitrator, and is not pending before any such authority/court/arbitrator.

Yours faithfully

Ⓢ S.M. RATHOD

(Signature)

Soyamkywar m. Rathod

(Consumer's name in block letters)

Nomination-(If the consumer wants to nominate his/her representative to appear and make submissions on his behalf before the Forum, the following declaration should be submitted.)

I/We the abovenamed consumer hereby nominate

Shri/Smt. RAMESH CHHATED who is not an Advocate and whose address is 219, Kantadevi Horitel Chawl, Horizeti Vill, Vikhrali (E), Mumbai - 400083

as my/our REPRESENTATIVE in the proceedings and confirm that any statement, acceptance or rejection made by him/her shall be binding on me/us. He/She has signed below in my presence.

ACCEPTED

रमेश सी चहाटे  
(Signature of Representative)

Ⓢ S.M. RATHOD  
(Signature of Consumer)