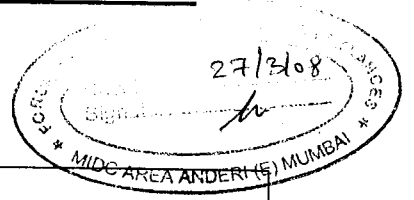


29+1=30

RELIANCE ENERGY LTD.
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES.

(to be submitted along with schedule A)

Case No. 15/2007



1	Name of the Applicant:- (in block letters)	Pradeep Jain, Shiva Electroplaters
2	Contract Account/Application No	150138995
3	Division	
4	Tariff Category (LF1, LF2.....)	LT-4
5	Nature of Complaint. (Excess Billing, Supplementary bills, Tariff change....)	Excess Billing
6	Disputed amount	Approximate Rs.
7	No. & Date of First Complaint	13-10-07
8	Is the Amount charged U/s 126/135 of Electricity Act. (i.e for Unauthorized use of Electricity or Theft of Electricity)	not applicable
9	Date of registering of Complaint with REL and with Name & Designation of the concerned Officer.	13-11-06
10	Name & Designation of the Officer Contracted give details of the discussion and Orders issued.	-
11	Action take up by REL in mitigating the Grievance and letter thereof	not taken
12	Date of intimation to Internal Grievance Redressal cell of REL	13-10-07
13	Date of Acknowledgement given by Internal Grievance Redressal cell of REL.	27-10-07
14	Name & Designation of REL Internal Grievance Redressal cell Officer.	Mr. Sunil Joglekar
15	Letter from Internal Grievance Redressal cell of REL stating the action taken by REL in respect of the Grievance	Letter dt: 4/12/07
16	Any other matter you like to state regarding grievances redressal by REL	As per schedule

APPLICATION FOR FORUM FOR REDRESSAL OF GRIEVANCE

Date 27/3/08

1. NAME OF THE CONSUMER: PRADEEP JAIN

2. FULL ADDRESS OF THE CONSUMER : M/s. SHIVA

ELECTROPLATERS, 190-B, B. T.

Compound, Malad (West) Mumbai- 64.

PIN CODE: 400 064

PHONE NO. 28823156

FAX NO. _____

EMAIL ID. _____

3. PARTICULARS OF CONNECTION AND CONSUMER NO.

LT-4, 150138995.

4. DISTRIBUTION LICENSEE: RELIANCE ENERGY LTD. SOUTH
DIVISION

5. DETAILS OF THE GRIEVANCE, FACTS GIVING RISE TO THE
GRIEVANCE

*Enclosed separate sheets to provide the facts giving rise to the
grievance*

6. DATE OF ORIGINAL INTIMATION OF GRIEVANCE BY THE
CONSUMER TO THE DISTRIBUTION LICENSEE (INTERNAL
GRIEVANCE REDRESSAL CELL)

13.11.2006 to 13.10.2007 till date

7. REMEDY PROVIDED BY THE DISTRIBUTION LICENSEE, IF ANY

*(If remedy has been provided, please enclose relevant
communication from the Distribution Licensee)*

Personal hearing provided by the Distribution Licensee on
24.11.2007 and shown inability to look in to the dispute.

8. NATURE OF RELIEF SOUGHT FROM THE FORUM

(Please enclose any proof to support claim, if any)

1. The complainant seeks proper examination of the exorbitant bills raised by the Distribution Licensee under various heads.
2. Why there is discrimination in Bills rose for the consumption of Electricity in Daman Area and in Mumbai.
3. Whether it is justified to pay more for lesser consumption of Electricity?
4. Whether the Distribution Licensee can be permitted to extort money from the Small Scale units and thereby to force them to close down the business?

9. LIST OF DOCUMENTS ENCLOSED

(Please enclose copies of any relevant documents, which support the facts giving rise to the Grievance)

- 1) Letter Dated 13.11.2006
- 2) Letter dated 19.01.2007
- 3) Letter dated 27.02.2007
- 4) Letter dated 25.07.2007
- 5) Letter dated 27.08.2007
- 6) Letter dated 02.10.2007
- 7) Letter dated 16.10.2007.
- 8) Replies thereto by the Licensee.
- 9) Reply dated 04.12.2007
- 10) Other correspondence

DECLARATION

a) I/we, the consumer/s herein declare that:

(i) the information furnished herein above is true and correct; and

(ii) I/We have not concealed or misrepresented any fact stated hereinabove and the documents submitted herewith.

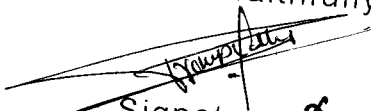
b) The present grievance has been intimated to the Distribution Licensee in the form and manner and within the time frame prescribed by the Distribution Licensee and I/We am/are not satisfied by the remedy provided by the Distribution Licensee or no remedy was provided within a period of Two (2) months from the date of original intimation.

c) The subject matter of the present Grievance has never been submitted to the Forum by me/or by any one of us or by any of the parties concerned with the subject matter to the best of my/our knowledge.

d) The subject matter of my/our Grievance has not been settled through the Forum in any previous proceedings.

e) The subject matter of my/our Grievance has not been decided by any competent authority/court/arbitrator, and is not pending before any such authority/court/arbitrator.

Yours faithfully


Signature &

(PRADEEP JAIN)

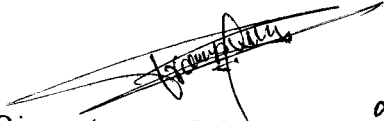
NOMINATION:- (If the consumer wants to nominate his representative to appear and make submissions on his behalf before the Forum, the following declaration should be submitted)

I/we the above named consumer hereby nominate Shri. Pradeep S. Jain, who is not an Advocate and whose address is as mention, as my/our

REPRESENTATIVE in the proceedings and confirm that any statement, acceptance or rejection made by him shall be binding on me/us. He has signed below in my presence.

ACCEPTED

(Signature of Representative)


(Signature of Consumer) ^α