

Representation before Electricity Ombudsman

No. \_\_\_\_\_ of year \_\_\_\_\_

(To be filled up by office)

13/2/08

Date 05/02/2008

To  
The Electricity Ombudsman  
606, 'KESHAVA', Bandra Kurla Complex, Bandra East, Mumbai 400 051

Dear Sir,

**SUB:**

(Please make a mention of the order of the Forum from which a representation to the Electricity Ombudsman is being made)

Details of the Grievance are as under:

- Name of the consumer PUROHIT SURESHCHANDRA CHINTAMANI
- Full address of the consumer 304B DURGA APARTMENTS RAMKUNAR THAKUR ROAD RAJASHRI LANE DAHISAR (E) MUMBAI  
Pin code 400068 Phone no. 9869287503 (M) 28281503 (R)  
Fax no. - Email ID -
- Name SHRI SANDESH RANE BUSINESS HEAD  
Full address of the Distribution Licensee RELIANCE ENERGY LTD  
369D S.V. ROAD KANDIVALI (W) MUMBAI 400067  
Pin code 400067 Phone no. 30094300 Fax no. 28070013
- Name -  
Full address of the Forum PRESIDENT CONSUMER GRIEVANCE REDRESSAL FORUM E4 MIDC ANDERJI (E) MUMBAI 93  
Pin code 400093 Phone no. 30094247 Fax no. -
- Particulars of connection and consumer no. Single Phase A/c No. 102108937 on  
(Please state nature of connection) the Bill/301 Anand Cooperative Housing Society, Shanti vidya Nagar Hatase, Behind old club Mira Road (E) Thane 401107
- Date of submission of Grievance by the consumer to the Forum 5th February 2008  
(Please enclose three copies of the Grievance) Saulty Meter and a Wrong Meter Reading and arrears with interest and two meter connection within disputed period (Meter No. 406843627293787)

7. Subject matter of the representation Due to faulty meter or wrong meter reading to waive the arrears with Mental Touchdown Compensation also Rs. 5000 of arrears amount.
8. Details of the representation, facts giving rise to the representation Phone contacts with Customer Care service so many times letters addressed to Shri. Sandesh Rane, Shri. Javer and Mrs. Tamhane decision with internal grievances for long to waive the arrears with interest + Mental Touchdown Compensation Rs. 5000
9. Whether the consumer has received the final decision of the Forum? Yes (copy enclosed)  
(If yes, please enclose 'three copies' of the Forum's order conveying its final decision)  
Copy of final decision of the forum enclosed
10. Nature of relief sought from the Electricity Ombudsman Not yet sought out  
(Please enclose 'three copies' of documentary proof, if any, in support of your claim) Documentary proof enclosed
11. Nature and extent of monetary loss, if any, claimed by the consumer (if any) by way of compensation Rs. 5000 + Rs. 230/-  
(Please enclose documentary proof, if any, to show that such loss is actual loss caused as a direct consequence of alleged act, omission or commission of the Distribution Licensee)  
Documentary necessary proofs enclosed

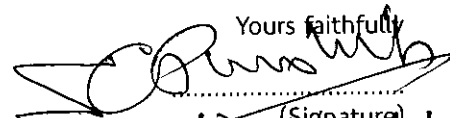
12. List of documents enclosed (Please enclose 'three copies' of all the documents which support the facts giving rise to the Representation)  
1) letter dt 20/6/0 to Shri. Javer Sahab 2) letter dt 10/8/0 to Mrs. Tamhane 3) letter dt 14/12/0 to Shri. Sandesh Rane Sahab 4) Final decision order of internal Redressal Forum 5) By drawing description 6) IQR Form dt 1/08 7) letter dt 20/11/0 to Shri. Javer Sahab
13. Declaration(s) Possession letter from Builder

(a) I/ We, the consumer(s) herein declare that:

- (i) The information furnished herein above is true and correct; and  
(ii) I/We have not concealed or misrepresented any fact stated in hereinabove and the documents submitted herewith

- (b) The subject matter of my/our representation has never been brought before the Office of the Electricity Ombudsman by me/or by any one of us or by any of the parties concerned with the subject matter to the best of my/our knowledge.  
(c) The subject matter of my/our representation has not been settled through the Office of the Electricity Ombudsman in any previous proceedings.  
(d) The subject matter of the present representation has not been decided by any competent authority/court/arbitrator, and is not pending before any such authority/court/arbitrator.

Yours faithfully



PUROHIT SURESH CHANDRA CHINTAMANU  
(Consumer's name in block letters)

**Nomination** - (If the consumer wants to nominate his representative to appear and make submissions on his behalf before the Electricity Ombudsman or to the Office of the Electricity Ombudsman, the following declaration should be submitted.)

I/We the abovenamed consumer hereby nominate

Shri/Smt.....  
who is not an Advocate and whose address is .....

as my/our REPRESENTATIVE in the proceedings and confirm that any statement, acceptance or rejection made by him/her shall be binding on me/us. He/She has signed below in my presence.

ACCEPTED

.....  
(Signature of Representative)

.....  
(Signature of Consumer)