

RELIANCE ENERGY LTD.
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES.
(to be submitted along with schedule A)

Case No. 11/2007

1	Name of the Applicant:- (in block letters)	TELEFLO INSTRUMENT CO. PVT. LTD.
2	Contract Account/Application No.	102692038
3	Division	EAST - E24-TILAK NAGAR
4	Tariff Category (LF1, LF2.....)	102692038 LTP 2
5	Nature of Complaint. (Excess Billing, Supplementary bills, Tariff change....)	(1) Excess Billing (2) Wrong classification (3) harassment (4) Trespassing
6	Disputed amount	
7	No. & Date of First Complaint	Rs 53,700/- (Excess Bill) 31/07/07
8	Is the Amount charged U/s 126/135 of Electricity Act. (i.e for Unauthorized use of Electricity or Theft of Electricity)	N.A.
9	Date of registering of Complaint with REL and with Name & Designation of the concerned Officer.	31-07-2007 with IGR Cell, Mr. Binu Sethumadhavan IGR Cell - East Division.
10	Name & Designation of the Officer Contracted give details of the discussion and Orders issued.	- as above - Passed order dated 06/9/07 Received on 22-01-08
11	Action take up by REL in mitigating the Grievance and letter thereof	NIL.
12	Date of intimation to Internal Grievance Redressal cell of REL	31-07-07
13	Date of Acknowledgement given by Internal Grievance Redressal cell of REL.	7-08-07
14	Name & Designation of REL Internal Grievance Redressal cell Officer.	Mr Binu Sethumadhavan.
15	Letter from Internal Grievance Redressal cell of REL stating the action taken by REL in respect of the Grievance	DT: 6-9-07 (Received on 22-01-08)
16	Any other matter you like to state regarding grievances redressal by REL	Pl. Refer Annexure 'A'

SCHEDULE A ✓

to CGR forum for redressal of grievance

Date 30/01/2008

Name of the consumer TELEFLO INSTRUMENTAL PVT LTD

2. Full address of the consumer S, SHIVAM INDUSTRIAL ESTATE

OFFICE, GIOVANI DISTRICT, GIOVANI - DEONARI, MUMBAI

Pin code 401018 Phone no.

Fax no. 25280642 Email ID

3. Particulars of connection and consumer no. ZG17072136
(Please state nature of connection)
ACCOUNT NO: 102692038

4. Distribution licensee RELIANCE ENERGY LTD
DIVISION - EAST (TILAK NAGAR)

5. Details of the grievance, facts giving rise to the grievance EXORBITANT / WRONG BILLING,
(Damage & Loss of Property, Monetary Loss, Harassment,
Trespassing, Creating by staff of REL.)

6. Date of original intimation of grievance by the consumer to the distribution licensee DATED 31-07-07
(Internal Grievance Redressal Cell)
& LETTER DATED 4/08/2007 (WRITTEN SUBMISSION)
ANNEXURE 'A'

7. Remedy provided by the distribution licensee, if any
(If remedy has been provided, please enclose relevant communication from the Distribution Licensee)
= NIL =

8. Nature of relief sought from the forum
(Please enclose any proof to support claim, if any)
ANNEXURE 'A'
- As per letter dated 30/01/2008 (WRITTEN SUBMISSION)

9. List of documents enclosed ORDER OF IGR CELL, OUR ORIGINAL COMPLAINT OF
(Please enclose copies of any relevant documents which support the facts giving rise to the grievance) IGR (COPY)
OTHER DOCUMENTS ARE ATTACHED WITH
YOUR WRITTEN SUBMISSION DATED 30/01/2008.

TELEFLO INSTRUMENTAL PVT. LTD.
Pekar Mansion, 3rd Floor,
N. G. Acharya Marg,
Above Syndicate Bank,
Chembur, Mumbai-400 071.

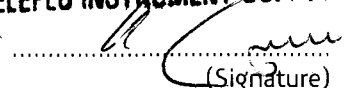
For Teleflo Instrumental Pvt. Ltd
Managing Director

TELEFLO INSTRUMENTAL PVT. LTD.
Pekar Mansion, 3rd Floor,
Above Syndicate Bank,
Chembur, Mumbai-400 071.

10. Declaration



- a. I/We, the consumer/s herein declare that:
 - i. The information furnished hereinabove is true and correct; and
 - ii I/We have not concealed or misrepresented any fact stated hereinabove and the documents submitted herev
- b. The present Grievance has been intimated to the Distribution Licensee in the form and manner and within the time frame prescribed by the Distribution Licensee and I/We am/are not satisfied by the remedy provided by the Distribution Licensee or no remedy was provided within a period of two (2) months from the date of original intimation.
- c. The subject matter of the present Grievance has never been submitted to the Forum by me or by any one of us or by any of the parties concerned with the subject matter to the best of my/our knowledge.
- d. The subject matter of my/our Grievance has not been settled through the Forum in any previous proceedings.
- e. The subject matter of my/our Grievance has not been decided by any competent authority/court/arbitrator, and is not pending before any such authority/court/arbitrator.

Yours faithfully
For TELEFLO INSTRUMENT CO. PVT. LTD.

 (Signature)
Managing Director

.....
 (Consumer's name in block letters)

Nomination-(If the consumer wants to nominate his/her representative to appear and make submissions on his behalf before the Forum, the following declaration should be submitted.)


I/We the abovenamed consumer hereby nominate
 Shri/Smt. YASHWANTH D. KOTIAN
 who is not an Advocate and whose address is

..... as my/our
 REPRESENTATIVE in the proceedings and confirm that any statement, acceptance or rejection made by him/her shall be binding on me/us. He/She has signed below in my presence.

ACCEPTED



.....
 (Signature of Representative)

For TELEFLO INSTRUMENT CO. PVT. LTD.

 X
 (Signature of Consumer)