

RELIANCE ENERGY LTD.
FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES.
 (to be submitted along with schedule A)

Case No. 13A/2008

1	Name of the Applicant:- (in block letters)	MATHURAPAS H. MAJIHA
2	Contract Account/Application No	101383122
3	Division	CD
4	Tariff Category (LF1, LF2.....)	LF1
5	Nature of Complaint. (Excess Billing, Supplementary bills, Tariff change....)	Excess Billing
6	Disputed amount	- 10800 - unit for last 6 years.
7	No. & Date of First Complaint	16/12/07
8	Is the Amount charged U/s 126/135 of Electricity Act. (i.e for Unauthorized use of Electricity or Theft of Electricity)	MIL
9	Date of registering of Complaint with REL and with Name & Designation of the concerned Officer.	18/12/07 Despatch Section Central Zone
10	Name & Designation of the Officer Contracted give details of the discussion and Orders issued.	Satyajeet Varadkar
11	Action take up by REL in mitigating the Grievance and letter thereof	change meter
12	Date of intimation to Internal Grievance Redressal cell of REL	28/5/2008
13	Date of Acknowledgement given by Internal Grievance Redressal cell of REL.	28/5/2008
14	Name & Designation of REL Internal Grievance Redressal cell Officer.	Satyajeet Varadkar.
15	Letter from Internal Grievance Redressal cell of REL stating the action taken by REL in respect of the Grievance	June 18 th 2008.
16	Any other matter you like to state regarding grievances redressal by REL	-

SCHEDULE A

Application to CGR forum for redressal of grievance

Date 05/09/2008

1. Name of the consumer MATHURADIAS-N-MASITHIA
2. Full address of the consumer 71-SHUBHAM--AKURLI-ROAD
KANDIVALI-EAST-MUMBAI
Pin code 400101 Phone no. 28872586
Fax no. _____ Email ID _____
3. Particulars of connection and consumer no. THREE PHASE - 101383122
(Please state nature of connection)
4. Distribution licensee Reliance Energy.
5. Details of the grievance, facts giving rise to the grievance enclose ~~diff~~ ^{seprate} seprate sheets.
(If space is not sufficient please enclose separate sheet)
6. Date of original intimation of grievance by the consumer to the distribution licensee 18/12/07
(Internal Grievance Redressal Cell)
7. Remedy provided by the distribution licensee, if any Nil
(If remedy has been provided, please enclose relevant communication from the Distribution Licensee)
8. Nature of relief sought from the forum Justice - for more billing - refunded amount of
(Please enclose any proof to support claim, if any) excess billing as per year norms.
9. List of documents enclosed 1) copy of Minutes of Meeting dated 14-6-2008. 2) complain m dated.
(Please enclose copies of any relevant documents which support the facts giving rise to the grievance)
16/12/07 12/2/08 12/3/08. 3) letter on company.

10. Declaration

- a. I/We, the consumer/s herein declare that:
 - i. The information furnished hereinabove is true and correct; and
 - ii I/We have not concealed or misrepresented any fact stated hereinabove and the documents submitted herewith.
- b. The present Grievance has been intimated to the Distribution Licensee in the form and manner and within the time frame prescribed by the Distribution Licensee and I/We am/are not satisfied by the remedy provided by the Distribution Licensee or no remedy was provided within a period of two (2) months from the date of original intimation.
- c. The subject matter of the present Grievance has never been submitted to the Forum by me or by any one of us or by any of the parties concerned with the subject matter to the best of my/our knowledge.
- d. The subject matter of my/our Grievance has not been settled through the Forum in any previous proceedings.
- e. The subject matter of my/our Grievance has not been decided by any competent authority/court/arbitrator, and is not pending before any such authority/court/arbitrator.

Yours faithfully

Rahm

 (Signature)

MEHTA RASHMIN DHIRAJLAL

 [FLAT - Honour] (Consumer's name in block letters)

Nomination-(If the consumer wants to nominate his/her representative to appear and make submissions on his behalf before the Forum, the following declaration should be submitted.)

I/We the abovenamed consumer hereby nominate
 Shri/Smt.....
 who is not an Advocate and whose address is

 as my/our
 REPRESENTATIVE in the proceedings and confirm that any statement, acceptance or rejection made by him/her shall be
 binding on me/us. He/She has signed below in my presence.

ACCEPTED

.....
 (Signature of Representative)

.....
 (Signature of Consumer)