

**FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES**

(to be submitted along with schedule A)

23/2006

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1	Name of the Applicant ( in block letters)	Chhagan Ben 12 Shukh
2	Contract Account / Application No.	100216736
3	Division	North
4	Tariff Category ( LF1, LF2...)	LF 2
5	Nature of complaint ( Excess billing, supplementary bills, tariff change)	Excess Billing
6	Disputed amount	APPXOX. 20,000-00
7	No. & Date of First Complaint	G-1-2007
8	Is the Amount charges U/s. 126 / 135 of Electricity Act. ( i.e. for unauthorized use of electricity or theft of electricity)	NO
9	Date of registering of complaint with REL and with Name and Designation of the concerned officer.	meenu SIR
10	Name & Designation of the officer contacted give details of the discussion and Orders issued.	29th SIR
11	Action taken up by REL in mitigating the Grievance Redressal cell of REL.	meter change
12	Date of Intimation to Internal Grievance Redressal cell of REL.	31/2/07
13	Date of acknowledgement given by Internal Grievance Redressal Cell of REL.	31/2/07
14	Name & Designation of REL Internal Grievance Redressal cell officer.	meenu SIR
15	Letter from Internal Grievance Redressal cell of REL stating the action taken up by REL in respect of the grievance.	26/2/07
16	Any other matter you like to state regarding grievances redressal by REL	

Schedule A

APPLICATION FOR REDRESSAL OF GRIEVANCE

Date 9/03/07

1. NAME OF THE CONSUMER Chhudeben R Shah  
 2. FULL ADDRESS OF THE CONSUMER SA Pituchhage No 2  
 PIN CODE 400092  
 PHONE NO. / FAX NO 9867988 747 Shimpozy Road No  
BORIVARI (W)  
100213736

3. PARTICULARS OF CONNECTION AND CONSUMER NO.  
(Please state nature of connection)

4. DETAILS OF THE GRIEVANCE  
(If space is not sufficient Please enclose separate sheet)

EX Billing

5. (a) DATE OF ORIGINAL INTIMATION OF GRIEVANCE BY THE CONSUMER TO THE DISTRIBUTION LICENSEE 6/1/07

6. REMEDY PROVIDED BY THE DISTRIBUTION LICENSEE, IF ANY  
(If remedy has been provided, please enclose relevant communication from the Distribution Licensee)

7. NATURE OF RELIEF SOUGHT FROM THE FORUM  
EX Billing to be reduced  
(Please enclose any proof to support claim, if any)

8. LIST OF DOCUMENTS ENCLOSED  
(Please enclose copies of any relevant documents)

9. DECLARATION

- (a) I/ We, the Consumer /s herein declare that:
  - (i) the information furnished herein above is true and correct; and
  - (ii) I/ We have not concealed or misrepresented any fact stated in aforesaid columns and the documents submitted herewith.
- (b) The present Grievance has been intimated to the Distribution Licensee in the form and manner and within the time frame prescribed by the Distribution Licensee and I/ We are not satisfied by the remedy provided by the Distribution Licensee or no remedy was provided within a period of two (2) months from the date of original intimation.
- (c) The subject matter of the present Grievance has never been submitted to the Forum by me/ or by any one of us or by any of the parties concerned with the subject matter to the best of my/ our knowledge.
- (d) The subject matter of my / our Grievance has not been settled through the Forum in any previous proceedings.
- (e) The subject matter of my / our Grievance has not been decided by any authority/court/arbitrator.

OR

The subject matter of my / our Grievance is pending since (please mention the date when the matter was filed) ..... before ..... (\*Please mention the name of the authority/court/arbitrator before whom the Grievance is pending) and the proceedings are likely to take time for being finally adjudicated

Yours faithfully

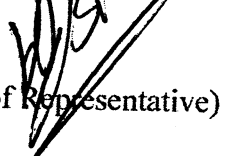
C. R. Shah  
(Signature)

(Consumer's name in block letter)

**NOMINATION** – (If the Consumer wants to nominate his representative to appear and make submissions on his behalf before the Forum, the following declaration should be submitted.)

I/We the above named Consumer hereby nominate Shri/Smt. Kamubhai J Shah who is not an Advocate and whose address is SA Pithuchin, No 2, Shimoga - 577 202

as my/our REPRESENTATIVE in the proceedings and confirm that any statement, acceptance or rejection made by him/her shall be binding on me/us. He/She has signed below in my presence. BR/Ve CV

ACCEPTED   
(Signature of Representative)

CELL NO  
9867988747

C K Shah  
(Signature of Consumer)