

FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES.

(to be submitted along with schedule A)

CASE NO 6/2007

To Submit to SCS

1	Name of the Applicant:- (in block letters)	TEKCHAND KHANCHANDANS
2	Contract Account/Application No	10 249 8796
3	Division	South central
4	Tariff Category (LF1, LF2.....)	LF 2
5	Nature of Complaint. (Excess Billing, <u>Supplimentary bills</u> , Tariff change....)	Supplimentary bills.
6	Disputed amount	Rs. 70,000/-
7	No. & Date of First Complaint	11.08.2006
8	Is the Amount charged U/s 126/135 of Electricity Act.(i.e for Unauthorized use of Electricity or Theft of Electricity)	NO.
9	Date of registering of Complaint with REL and with Name & Designation of the concerned Officer.	28.09.2006 Biny Gth madhavam Customer Centre Head.
10	Name & Designation of the Officer Contracted give details of the discussion and Orders issued.	NA applicable
11	Action take up by REL in mitigating the Grievance and letter thereof	no action only letter
12	Date of intimation to Internal Grievance Redressal cell of REL	NO.
13	Date of Acknowledgement given by Internal Grievance Redressal cell of REL.	28/09/2006
14	Name & Designation of REL Internal Grievance Redressal cell Officer.	Biny Gth madhavam.
15	Letter from Internal Grievance Redressal cell of REL stating the action taken by REL in respect of the Grievance	4th/10/2006
16	Any other matter you like to state regarding grievances redressal by REL	no periodic testing and maintenance of consumer meters.

APPLICATION TO FORUM FOR REDRESSAL OF GRIEVANCE

Date 8/07/2007

1. NAME OF THE CONSUMER TEKUMAND KHANCHANDANI
2. FULL ADDRESS OF THE CONSUMER Harjeon Basti Link Road,
Jogeshwar (W)
- PIN CODE 400 102
- PHONE NO. 2678 4477/26785577
- FAX NO 26777704
- EMAIL ID —

3. PARTICULARS OF CONNECTION AND CONSUMER NO.
(Please state nature of connection)
LF2

4. DISTRIBUTION LICENSEE Reliance Energy Ltd

5. DETAILS OF THE GRIEVANCE, FACTS GIVING RISE TO THE GRIEVANCE

(If space is not sufficient please enclose separate sheet)

No intimation when they removed the meter and after long time I came to know about the supplementary bill. There was no use of electricity.

6. DATE OF ORIGINAL INTIMATION OF GRIEVANCE BY THE CONSUMER TO THE DISTRIBUTION LICENSEE (INTERNAL GRIEVANCE REDRESSAL CELL)

28th Sept 2006

7. REMEDY PROVIDED BY THE DISTRIBUTION LICENSEE, IF ANY
(If remedy has been provided, please enclose relevant communication from the Distribution Licensee)

NO

8. NATURE OF RELIEF SOUGHT FROM THE FORUM

No intimation just report of removed meter.
(Please enclose any proof to support claim, if any)

9. LIST OF DOCUMENTS ENCLOSED

(Please enclose copies of any relevant documents which support the facts giving rise to the Grievance)

10. DECLARATION

- (a) I/We, the consumer/s herein declare that:
 - (i) the information furnished herein above is true and correct; and
 - (ii) I/We have not concealed or misrepresented any fact stated hereinabove and the documents submitted herewith.
- (b) The present Grievance has been intimated to the Distribution Licensee in the form and manner and within the time frame prescribed by the Distribution Licensee and I/We am/are not satisfied by the remedy provided by the Distribution Licensee or no remedy was provided within a period of two (2) months from the date of original intimation.
- (c) The subject matter of the present Grievance has never been submitted to the Forum by me/ or by any one/of us or by any of the parties concerned with the subject matter to the best of my/ our knowledge.
- (d) The subject matter of my / our Grievance has not been settled through the Forum in any previous proceedings.
- (e) The subject matter of my / our Grievance has not been decided by any competent authority/court/arbitrator, and is not pending before any such authority / court / arbitrator .

Yours faithfully



TEJ KHAND

(Signature)

(Consumer's name in block letter)

No.

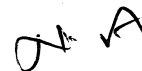
NOMINATION – (If the consumer wants to nominate his representative to appear and make submissions on his behalf before the Forum, the following declaration should be submitted.)

I/We the above named consumer hereby nominate Shri/Smt. _____, who is not an Advocate and whose address is _____

_____ as my/our REPRESENTATIVE in the proceedings and confirm that any statement, acceptance or rejection made by him/her shall be binding on me/us. He/She has signed below in my presence.

ACCEPTED

(Signature of Representative)



(Signature of Consumer)