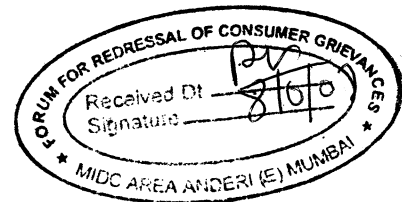


**FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES**

(to be submitted along with schedule A)

CASE NO 5/2007

1	Name of the Applicant ( in block letters)	SATTAR SHAUKAT ALI KHAN
2	Contract Account / Application No.	150433969
3	Division	CENTRAL ZONE
4	Tariff Category ( LF1, LF2...)	LF1
5	Nature of complaint ( Excess billing, supplementary bills, tariff change)	-
6	Disputed amount	-
7	No. & Date of First Complaint	7/11/2006
8	is the Amount charges U/s. 126 / 135 of Electricity Act. ( i.e. for unauthorized use of electricity or theft of electricity)	-
9	Date of registering of complaint with REL and with Name and Designation of the concerned officer.	7/11/2006 RELIANCE GENERAL MANAGER Goregaon (E)
10	Name & Designation of the officer contacted give details of the discussion and Orders issued.	Mr. BOOK SELLER & Madamme POWAR
11	Action taken up by REL in mitigating the Grievance Redressal cell of REL.	ACTION TAKEN without any result.
12	Date of Intimation to Internal Grievance Redressal cell of REL.	12/4/2007
13	Date of acknowledgement given by Internal Grievance Redressal Cell of REL.	12/4/2007
14	Name & Designation of REL Internal Grievance Redressal cell officer.	M. MISTARY MANAGER
15	Letter from Internal Grievance Redressal cell of REL stating the action taken up by REL in respect of the grievance.	WE DO NOT KNOW 19 May. Revis the letter B.O.S-07 Mentioned in Item nos 10 Form 'A'
16	Any other matter you like to state regarding grievances redressal by REL	



Schedule A

APPLICATION TO FORUM FOR REDRESSAL OF GRIEVANCE

Date \_\_\_\_\_

1. NAME OF THE CONSUMER

Sadfa Khan  
~~Roshan Ali~~

2. FULL ADDRESS OF THE CONSUMER

<sup>235</sup>  
SULTANA MANZIL, SOMWAR BAZAR  
HAROON KHAN RD: MALAD (W)

PIN CODE 400 064

PHONE NO. 28897328 - m. 9820309711

FAX NO -

EMAIL ID -

3. PARTICULARS OF CONNECTION AND CONSUMER NO.

(Please state nature of connection)

LF1 Consumer NO: K01380007

4. DISTRIBUTION LICENSEE RELIANCE

5. DETAILS OF THE GRIEVANCE, FACTS GIVING RISE TO THE GRIEVANCE

(If space is not sufficient please enclose separate sheet)

STILL METER BILL HAS NOT BEEN RECEIVED  
SINCE SEVEN MONTHS OF APPLICATION.  
METER IS TRANSFERED IN OUR NAME

6. DATE OF ORIGINAL INTIMATION OF GRIEVANCE BY THE CONSUMER TO THE DISTRIBUTION LICENSEE (INTERNAL GRIEVANCE REDRESSAL CELL)

7/11/2006

7. REMEDY PROVIDED BY THE DISTRIBUTION LICENSEE, IF ANY

(If remedy has been provided, please enclose relevant communication from the

Distribution Licensee) ALL DOCUMENTS SUBMITTED on Aashan Takkar

8. NATURE OF RELIEF SOUGHT FROM THE FORUM

meter bill & no Bee Takkar Takkar Bill

(Please enclose any proof to support claim, if any)

9. LIST OF DOCUMENTS ENCLOSED

(Please enclose copies of any relevant documents which support the facts giving rise to the Grievance)

1) SUBMITTED PROPERTY DOCUMENTS.

2) AFFIDAVIT

3) DEATH CERTIFICATE OF ROSHAN ALI is ATTACHED.

10. DECLARATION

- (a) I/ We , the consumer /s herein declare that:
  - (i) the information furnished herein above is true and correct; and
  - (ii) I/ We have not concealed or misrepresented any fact stated hereinabove and the documents submitted herewith.
- (b) The present Grievance has been intimated to the Distribution Licensee in the form and manner and within the time frame prescribed by the Distribution Licensee and I/ We am/are not satisfied by the remedy provided by the Distribution Licensee or no remedy was provided within a period of two (2) months from the date of original intimation.
- (c) The subject matter of the present Grievance has never been submitted to the Forum by me/ or by any one of us or by any of the parties concerned with the subject matter to the best of my/ our knowledge.
- (d) The subject matter of my / our Grievance has not been settled through the Forum in any previous proceedings.
- (e) The subject matter of my / our Grievance has not been decided by any competent authority/court/arbitrator, and is not pending before any such authority / court / arbitrator .

Yours faithfully

CONSUMER **ROSHAN ALI**  
is DEAD

*Saitou Khan.*  
~~ROSHAN ALI~~

*Saitou Khan*  
(Signature)

(Consumer's name in block letter)

NOMINATION – (If the consumer wants to nominate his representative to appear and make submissions on his behalf before the Forum, the following declaration should be submitted.)

I/We the above named consumer hereby nominate Shri/Smt. ...., who is not an Advocate and whose address is .....

..... as my/our REPRESENTATIVE in the proceedings and confirm that any statement, acceptance or rejection made by him/her shall be binding on me/us. He/She has signed below in my presence.

ACCEPTED

(Signature of Representative)

(Signature of Consumer)