

FORUM FOR REDRESSAL OF CONSUMER GRIEVANCES.

(to be submitted along with schedule A)

Case No. 3/2007

1	Name of the Applicant:- (in block letters)	Mr. CHANDRAVADAN, D. GOHEL
2	Contract Account/Application No	22403026,
3	Division	(E) Division
4	Tariff Category (LF1, LF2.....)	L.F.(1)
5	Nature of Complaint. (Excess Billing, Supplimentary bills, Tariff change....)	meter was installed without
6	Disputed amount	permission of the owner
7	No. & Date of First Complaint	31 st Jun/2006
8	Is the Amount charged U/s 126/135 of Electricity Act. (i.e for Unauthorized use of Electricity or Theft of Electricity)	N.A.
9	Date of registering of Complaint with REL and with Name & Designation of the concerned Officer.	13 th Jun 2006
10	Name & Designation of the Officer Contracted give details of the discussion and Orders issued.	B-I-N-U.
11	Action take up by REL in mitigating the Grievance and letter thereof	No. Action
12	Date of intimation to Internal Grievance Redressal cell of REL	21/4/07
13	Date of Acknowledgement given by Internal Grievance Redressal cell of REL.	21/4/07
14	Name & Designation of REL Internal Grievance Redressal cell Officer.	V.V. Wagle
15	Letter from Internal Grievance Redressal cell of REL stating the action taken by REL in respect of the Grievance	15 th May/2007
16	Any other matter you like to state regarding grievances redressal by REL	

SCHEDULE A

Application to CGR forum for redressal of grievance

Date 18/05/2007

Name of the consumer CHANDRAVADAN DHIRAJLAL GOHIL

Full address of the consumer MARIWALA, Building, 1st Floor, 6/8
5th Road, OPP RAJAWADI post office, BHATKOPAR, (E)

Pin code 400077 Phone no. 22903026

Fax no. _____ Email ID _____

3. Particulars of connection and consumer no. 102150176
(Please state nature of connection)

4. Distribution licensee Reliance Energy Limited, (EAST) Region
TILAK Nagar chembur,

5. Details of the grievance, facts giving rise to the grievance Meter was Installed without
(If space is not sufficient please enclose separate sheet) permission of the owner

6. Date of original intimation of grievance by the consumer to the distribution licensee ON 21st April 2007
(Internal Grievance Redressal Cell)

With IN-ward NO - 005826, & Meeting of ILR is on 02/05/07 on 12 noon
& Submitting Xerox of all the document which Correspondence with REL to Forum

7. Remedy provided by the distribution licensee, if any
(If remedy has been provided, please enclose relevant communication from the Distribution Licensee)

NO - Remedy Provided, it has issued threatening
Notice As well Involved in Falsely Police Case AT Tilak Nagar
Police station

Nature of relief sought from the forum Required Restoration of Electrometer in my
(Please enclose any proof to support claim, if any) Private Property As per small Cause Court Order & withdraw the Falsely
Police Case at tilak Nagar Police station.

List of documents enclosed Here I am Attaching Total 24 Page [Xerox Copy]
(Please enclose copies of any relevant documents which support the facts giving rise to the grievance)
OF the document which are Correspondence with REL.
at tilak Nagar chembur EAST Region.

RELIANCE Energy

Anil Dhirubhai Ambani Group

S.K. Patil →
Wagle → 93242 49361 → 2009-120

(1)

Reliance Energy Limited
Tilak Nagar
Road No. 3
Chembur
Mumbai 400 089, India

April 27, 2007

Tel: +91 22 3009 6999
Fax: +91 22 3009 2022
www.rel.co.in

Mr. Chandravadan D Gohil,
Flat No 6, 8, Mariwala Bldg,
1st floor, Opp Rajawadi Post,
Rajawadi,
Ghatkopar (E),
Mumbai-400 077

Dear Sir,

Sub: Your complaint submitted at our IGR Cell on 21/4/2007

As per your request, the hearing scheduled on 28/4/2007 at 11.00 Hrs at our East Division Office situated at Tilak Nagar, near Sahakar Talkies, Chembur, Mumbai-400 089 has been postponed to 2/5/2007 at 11:00 hrs.

Thanking you,

For IGR Cell

(Binu ~~Sethumadhavan~~)
Deputy Manager (T)

ON-28th April-2007
11:45 AM
A.M.