

Forum for Redressal of Consumer Grievances.

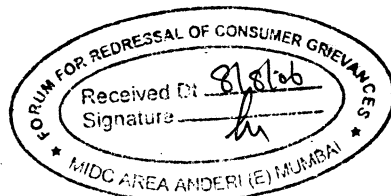
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14/06

1. Name of the Applicant: - : SHAIKH MUKRAM  
(IN BLOCK LETTERS)
2. Consumer No./Application No. : 150194183
3. Division/Zone : SCZZ ANDHERI (W)
4. Nature of Complaint : Discontinuation of Power  
(Excess billing, Supplementary bills, Supply  
Tariff change Vigilance charges)
5. Complaint No. & Date. : 6.6.2006
6. Disputed Amount. : Not applicable
7. Is the Amount charged U/s : -  
126 of Electricity Act.(i.e for  
unauthorized use of Electricity  
Or Theft of Electricity.)
8. Date of registering of Complaint : Mr. Shrinivasan,  
with REL and with Name & Designation of the concerned : Manager (Head of Dept.)  
Officer:
9. Action taken up by REL in : No appropriate action taken  
mitigating the Grievance : by REL in mitigating grivance
10. Name & Designation of the : Shri Mr. Musale  
Officers contacted give details : Shri Mr. Shringarpure  
of the discussion and Orders issued: : Shri Mr. Indulkar

29.5.2006 handed over to me on 21.6.06 at the time of quotation for Rs.37732/- has been issued for new connection.

11. Any other matter you like to state regarding grievances redressal by REL.  
I am a poor man, My meter was removed by REL Officers without giving prior notice to me and discontinued my power supply without any reason. No dues was remain balance towards electricity charges at the time of removal of meter. Have been requested to restore my power supply immediately without putting any extra financial burden on me. But my grivances not been heard by any REL Officers.

S.K. [Signature]  
Signature of Applicant



Schedule A


APPLICATION TO FORUM FOR REDRESSAL OF GRIEVANCE

Date 28/7/2006

1. NAME OF THE CONSUMER Shaikh Mukram
2. FULL ADDRESS OF THE CONSUMER Shivaji Nagar, Kapas Wadi, B.M.C. Compound, Versova Link Road, Near Saibaba Temple, Mumbai.  
PIN CODE 400 058  
PHONE NO. -  
FAX NO -  
EMAIL ID -
3. PARTICULARS OF CONNECTION AND CONSUMER NO.  
(Please state nature of connection)  
Domestic electric supply was provided by REL. Account No.150194183
4. DISTRIBUTION LICENSEE Reliance Energy
5. DETAILS OF THE GRIEVANCE, FACTS GIVING RISE TO THE GRIEVANCE  
*(If space is not sufficient please enclose separate sheet)*  
The Reliance Energy has provided domestic electric connection in the month of Jan., 2006. The payment of service line and Security Deposit was paid on 30.1.2006, Receipt No.40030135520. The Power supply of said connection discontinued by Reliance Energy on 29.5.2006 without giving any prior notice.
6. DATE OF ORIGINAL INTIMATION OF GRIEVANCE BY THE CONSUMER TO THE DISTRIBUTION LICENSEE (INTERNAL GRIEVANCE REDRESSAL CELL)  
For to restore the power supply notice through Advocate has been issued to Reliance Energy on 6.6.2006 and 12.6.2006 also requested in person to Mr. Shrinivasan to look into matter immediately.
7. REMEDY PROVIDED BY THE DISTRIBUTION LICENSEE, IF ANY  
(If remedy has been provided, please enclose relevant communication from the Distribution Licensee) Yet, No remedy is provided
8. NATURE OF RELIEF SOUGHT FROM THE FORUM  
To restore power supply, provide meter. The receipt copy and bill of May, 2006.  
(Please enclose any proof to support claim, if any)
9. LIST OF DOCUMENTS ENCLOSED  
(Please enclose copies of any relevant documents which support the facts giving rise to the Grievance)
  - i) The Receipt copy dt. 30.1.2006
  - ii) Bill of Power Supply for the Month of May, 2006.
  - iii) Advocate Notice dated 6.6.2006.
  - iv) Second Advocate Notice dated 12.6.2006
  - v) Request letter dt. 1.7.06 to M.I.D.C. Office
  - vi) Request letter dt. 8.7.06 to M.D. Reliance Energy
  - vii) Reminder Letter dt. 17.7.06 to M.D. Reliance Energy.
  - viii) Request letter dt. 19.7.06 to Shri Anil D. Ambani.
  - ix) Advocate notice dt. 14.7.06 to MIDC Office.
  - x) Proof of living, Ration Card Zerox.

10. **DECLARATION**

- (a) I/ We , the consumer /s herein declare that:
  - (i) the information furnished herein above is true and correct; and
  - (ii) I/ We have not concealed or misrepresented any fact stated hereinabove and the documents submitted herewith.
- (b) The present Grievance has been intimated to the Distribution Licensee in the form and manner and within the time frame prescribed by the Distribution Licensee and I/ We am/are not satisfied by the remedy provided by the Distribution Licensee or no remedy was provided within a period of two (2) months from the date of original intimation.
- (c) The subject matter of the present Grievance has never been submitted to the Forum by me/ or by any one of us or by any of the parties concerned with the subject matter to the best of my/ our knowledge.
- (d) The subject matter of my / our Grievance has not been settled through the Forum in any previous proceedings.
- (e) The subject matter of my / our Grievance has not been decided by any competent authority/court/arbitrator, and is not pending before any such authority / court / arbitrator .

  
Yours faithfully

(Signature)  
(Consumer's name in block letter)


**NOMINATION** – (If the consumer wants to nominate his representative to appear and make submissions on his behalf before the Forum, the following declaration should be submitted.)

I/We the above named consumer hereby nominate Shri/Smt. \_\_\_\_\_, who is not an Advocate and whose address is \_\_\_\_\_ as my/our REPRESENTATIVE in the proceedings and confirm that any statement, acceptance or rejection made by him/her shall be binding on me/us. He/She has signed below in my presence.

ACCEPTED

(Signature of Representative)

**I, myself represent my grievances before the Forum.**

  
(Signature of Consumer)