

10/06

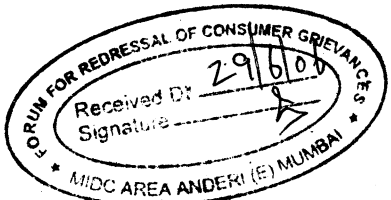
Forum for Redressal of Consumer Grievances.

- 1. Name of the Applicant: - (IN BLOCK LETTERS) : SIDDHARTH AURORA
- 2. Consumer No./Application No. : 102701011
- 3. Division/Zone : South Central
- 4. Nature of Complaint (Excess billing, Supplementary bills, Tariff change Vigilance charges) : EXCESS billing
- 5. Complaint No. & Date. : 210 Dtd 2-7-05
- 6. Disputed Amount. : Rs. 78,665/-
- 7. Is the Amount charged U/s 126 of Electricity Act.(i.e for unauthorized use of Electricity Or Theft of Electricity.) : No
- 8. Date of registering of Complaint with REL and with Name & Designation of the concerned Officer: : 2-7-06/ Mr. R. R. Mehta
Sr. Vice President (Commercial)
- 9. Action taken up by REL in mitigating the Grievance : Nothing. Did not receive any reply.
- 10. Name & Designation of the Officers contacted give details of the discussion and Orders issued: : Mr. Bhendale - Sr. Manager (Recovery)
|| Nakhre R - Sr. Manager
|| Srinivas Vrudhula Addl. Vice President

11. Any other matter you like to state regarding grievances redressal by REL.

I wish, I would have also been informed about the new policy of billing in time, the way it was done in cases of big consumers, so that I could have asked for reduction of the load, sanctioned to me, well in time, to avoid excess billing for the energy, which was never consumed by me. I am enclosing a copy of my letter written to Mr R. R. Mehta, which is self explanatory.

Siddharth
Signature of Applicant.



Schedule A

APPLICATION TO FORUM FOR REDRESSAL OF GRIEVANCE

Date 29-6-06

1. NAME OF THE CONSUMER SIDDHARTH AURORA
2. FULL ADDRESS OF THE CONSUMER 2-23 Jan Kidevi School Road, S.V.P Nagar,
PIN CODE 400053 Mahada, Andheri (W), Mumbai,
PHONE NO. 9821052467 / 9821447985
FAX NO 26370961
EMAIL ID darshanhealthclub@hotmail.com
3. PARTICULARS OF CONNECTION AND CONSUMER NO.
(Please state nature of connection)
102701011
4. DISTRIBUTION LICENSEE Reliance Energy
5. DETAILS OF THE GRIEVANCE, FACTS GIVING RISE TO THE GRIEVANCE

(If space is not sufficient please enclose separate sheet)

~~Never received any reply of my letter, requested to waive excess billing amount for the energy which was never consumed by me.~~
~~- Not informed in time of change of billing policy.~~

6. DATE OF ORIGINAL INTIMATION OF GRIEVANCE BY THE CONSUMER TO THE DISTRIBUTION LICENSEE (INTERNAL GRIEVANCE REDRESSAL CELL)

2-7-05

7. REMEDY PROVIDED BY THE DISTRIBUTION LICENSEE, IF ANY
(If remedy has been provided, please enclose relevant communication from the Distribution Licensee)

8. NATURE OF RELIEF SOUGHT FROM THE FORUM
Excess billing amount to be waived
(Please enclose any proof to support claim, if any)

9. LIST OF DOCUMENTS ENCLOSED
(Please enclose copies of any relevant documents which support the facts giving rise to the Grievance)

- Letter dtd 27-6-05, written to Mr R.R. Mehta
- Bills issued by Reliance Energy during that period

Nbs.

10. DECLARATION

- (a) I/ We , the consumer /s herein declare that:
- (i) the information furnished herein above is true and correct; and
 - (ii) I/ We have not concealed or misrepresented any fact stated hereinabove and the documents submitted herewith.
- (b) The present Grievance has been intimated to the Distribution Licensee in the form and manner and within the time frame prescribed by the Distribution Licensee and I/ We am/are not satisfied by the remedy provided by the Distribution Licensee or no remedy was provided within a period of two (2) months from the date of original intimation.
- (c) The subject matter of the present Grievance has never been submitted to the Forum by me/ or by any one of us or by any of the parties concerned with the subject matter to the best of my/ our knowledge.
- (d) The subject matter of my / our Grievance has not been settled through the Forum in any previous proceedings.
- (e) The subject matter of my / our Grievance has not been decided by any competent authority/court/arbitrator, and is not pending before any such authority / court / arbitrator .

Yours faithfully

K Siddharth

(Signature)

(Consumer's name in block letter)

NOMINATION – (If the consumer wants to nominate his representative to appear and make submissions on his behalf before the Forum, the following declaration should be submitted.)

I/We the above named consumer hereby nominate Shri/Smt. Darshan Aurora, who is not an Advocate and whose address is Sun. Swept. Bungalow No. 2 Cross Road No. 2, Lokhandwala Complex, Andheri (W), Mumbai - 400053. as my/our REPRESENTATIVE in the proceedings and confirm that any statement, acceptance or rejection made by him/her shall be binding on me/us. He/She has signed below in my presence.

ACCEPTED

[Signature]
(Signature of Representative)

K Siddharth
(Signature of Consumer)