Forum for Redressal of Consumer Grievances.

- 1. Name of the Applicant: (IN BLOCK LETTERS)
- 2. Consumer No./Application No.
- 3. Division/Zone
- Nature of Complaint (Excess billing, Supplementary bills, Tariff change Vigilance charges)
- 5. Complaint No. & Date.
- 6. Disputed Amount.
- Is the Amount charged U/s 126 of Electricity Act.(i.e for unauthorized use of Electricity Or Theft of Electricity.)
- 8. Date of registering of Complaint with REL and with Name & Designation of the concerned Officer:
- Action taken up by REL in mitigating the Grievance
- 10. Name & Designation of the Officers contacted give details of the discussion and Orders issued:

: A.F.L (P) Ltd.

: 10 2694 966

: South Central

Excess Silling

:- Feb 20, 2006

:- Rs. 5 Lacs

:-No-

: Feb 20, 2006 Mr. R. R. Mehta Senior V. P (Commercial)

: No Action to Mitigate Gravie

: Mr. Sholashir (Auts. Dept)

: Mr. R. R. Mehto : Mr. Sandeep Khaire (Recoveredept : Mr. Samear Doshi

11. Any other matter you like to state regarding grievances redressal by REL

Action for greviance redressal not been taken except a letter issued by REL dated May 26,2006 calling upon us to pay to pay disputed amount and subsquent Intimation of Disconnection of Supply dated 17.06.2006

THOC AREA ANT LET INTERN

Signature of Applicant (Corp Manger BSL. TCG)

Schedule A APPLICATION TO FORUM FOR REDRESSAL OF GRIEVANCE

Date	
1.	NAME OF THE CONSUMER AFL (P) Itd, Corporate office
2.	FULL ADDRESS OF THE CONSUMER AFL House 5 th Hoov
	FULL ADDRESS OF THE CONSUMER AFL House 5th Hoov PIN CODE 400059
	PHONE NO. 9821432070 (ELDRED MENEZES)
	FAX NO 28505652
	EMAIL ID em enezes @ afl. co. in
3.	PARTICULARS OF CONNECTION AND CONSUMER NO. 102694966 (Please state nature of connection)
4.	DISTRIBUTION LICENSEE Reliance Energy Limited
5.	DETAILS OF THE GRIEVANCE, FACTS GIVING RISE TO THE GRIEVANCE
	(If space is not sufficient please enclose separate sheet) Sea Appended Sheet
6. TO TI	DATE OF ORIGINAL INTIMATION OF GRIEVANCE BY THE CONSUMER HE DISTRIBUTION LICENSEE (INTERNAL GRIEVANCE REDRESSAL CELL)
Pleas	REMEDY PROVIDED BY THE DISTRIBUTION LICENSEE, IF ANY needy has been provided, please enclose relevant communication from the pution Licensee) Letter dated may 26,2006, 8, 17.6.2006 NATURE OF RELIEF SOUGHT FROM THE FORUM Saing of interim stay to the Interior of Disconnection re enclose any proof to support claim, trany) dated 17.06.2006 to Ill redress at the matter and waiter of arreas claimed liegally interiors of any relevant documents which support the facts giving rise to the ince)

10. DECLARATION

- (a) We, the consumer /s herein declare that:
 - (i) the information furnished herein above is true and correct; and
 - (ii) I/ We have not concealed or misrepresented any fact stated hereinabove and the documents submitted herewith.
- (b) The present Grievance has been intimated to the Distribution Licensee in the form and manner and within the time frame prescribed by the Distribution Licensee and I/ We am/are not satisfied by the remedy provided by the Distribution Licensee or no remedy was provided within a period of two (2) months from the date of original intimation.
- (c) The subject matter of the present Grievance has never been submitted to the Forum by me/ or by any one of us or by any of the parties concerned with the subject matter to the best of my/ our knowledge.
- (d) The subject matter of my / our Grievance has not been settled through the Forum in any previous proceedings.
- (e) The subject matter of my / our Grievance has not been decided by any competent authority/court/arbitrator, and is not pending before any such authority / court / arbitrator.

Yours faithfully

(Signature)

(Consumer's name in block letter)

NOMINATION – (If the consumer wants to nominate his representative to appear and make submissions on his behalf before the Forum, the following declaration should be submitted.)

as my/our REPRESENTATIVEs in the proceedings and confirm that any statement, acceptance or rejection made by him/her shall be binding on me/us. He/She has signed below in my presence.

ACCEPTED

(Signature of Representative)

(Signature of Consumer)

MR. Formules
all India OPP. Manger (wiz)