

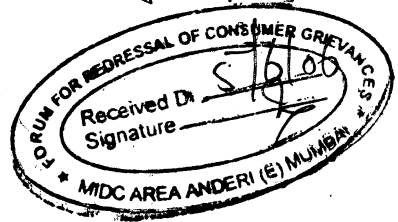
7/06 ac A22

**Forum for Redressal of Consumer Grievances.**

- 1. Name of the Applicant: - (IN BLOCK LETTERS) : MERAJSHAIKH S/O SIRAJUL H. GAFOOR
- 2. Consumer No./Application No. ACCOUNT No: 100131930
- 3. Division/Zone : EAST
- 4. Nature of Complaint (Excess billing, Supplementary bills, Tariff change Vigilance charges) : EXCESS BILLING
- 5. Complaint No. & Date. : Complaint since Feb.-2003
- 6. Disputed Amount. : Approx. Rs. 20,000/-
- 7. Is the Amount charged U/s 126 of Electricity Act.(i.e for unauthorized use of Electricity Or Theft of Electricity.) : DON'T KNOW
- 8. Date of registering of Complaint with REL and with Name & Designation of the concerned Officer: : Since Feb, 2003 upto 03-4-2006. Name & Designation may be obtained from office of REL.
- 9. Action taken up by REL in mitigating the Grievance : NO ACTION TILL DATE
- 10. Name & Designation of the Officers contacted give details of the discussion and Orders issued: : Mr. Bhat, Kurla, Mr. Thingodkar, Mr. Naik at Santacruz, Mr. Mishra, ~~at~~ Tilak Nagar, Mr. Palak - Santacruz, Mr. Nerulkar - Tilak Nagar.
- 11. Any other matter you like to state regarding grievances redressal by REL.

Despite my sequel of requests since Feb, 2003, nobody from REL ever tried to resolve my grievances for unknown reasons. They failed to explain me reason behind raising excessive bills in my for my use. However, very often the officers visited my address for disconnection of electricity supply.

R-12/53  
Signature of Applicant.



7/2006

Schedule A

APPLICATION TO FORUM FOR REDRESSAL OF GRIEVANCE

Date 05<sup>th</sup> June, 2006,

1. NAME OF THE CONSUMER SIRAJUL H. GAFOOR
2. FULL ADDRESS OF THE CONSUMER CHAWL NO. 11, BLOCK-A, R. NO. 5  
PIN CODE 400070, VINOBA BHAVENAGAR, PIPE ROAD,  
KURLA (W), MUMBAI  
PHONE NO. 022-20504694  
FAX NO —  
EMAIL ID —

3. PARTICULARS OF CONNECTION AND CONSUMER NO.  
(Please state nature of connection)

LF1

4. DISTRIBUTION LICENSEE —

5. DETAILS OF THE GRIEVANCE, FACTS GIVING RISE TO THE GRIEVANCE

(If space is not sufficient please enclose separate sheet)

I have been making complaint since Feb-2003 to REL to explain me the reason/grounds for raising excessive bills. But, so far no one from REL ever tried to resolve this issue. On the contrary, officers are coming to my home to disconnect my supply despite my regular payment of monthly bills.

6. DATE OF ORIGINAL INTIMATION OF GRIEVANCE BY THE CONSUMER TO THE DISTRIBUTION LICENSEE (INTERNAL GRIEVANCE REDRESSAL CELL)

February-2003.

7. REMEDY PROVIDED BY THE DISTRIBUTION LICENSEE, IF ANY  
(If remedy has been provided, please enclose relevant communication from the Distribution Licensee)

NO Remedy.

8. NATURE OF RELIEF SOUGHT FROM THE FORUM

To explain me reason/grounds for raising excess bill with relevant proofs.

9. LIST OF DOCUMENTS ENCLOSED

(Please enclose copies of any relevant documents which support the facts giving rise to the Grievance)

All correspondences till date enclosed ~~had~~ herewith.

10. DECLARATION

- (a) I/ We, the consumer /s herein declare that:
  - (i) the information furnished herein above is true and correct; and
  - (ii) I/ We have not concealed or misrepresented any fact stated hereinabove and the documents submitted herewith.
- (b) The present Grievance has been intimated to the Distribution Licensee in the form and manner and within the time frame prescribed by the Distribution Licensee and ~~I/ We am/are not satisfied by the remedy provided by the Distribution Licensee~~ or no remedy was provided within a period of two (2) months from the date of original intimation.
- (c) The subject matter of the present Grievance has never been submitted to the Forum by me/ or by any one of us or by any of the parties concerned with the subject matter to the best of my/ our knowledge.
- (d) The subject matter of my / our Grievance has not been settled through the Forum in any previous proceedings.
- (e) The subject matter of my / our Grievance has not been decided by any competent authority/court/arbitrator, and is not pending before any such authority / court / arbitrator .

Yours faithfully


12/12/13

SIRAJUL H. GAFOOR  
(Signature)  
(Consumer's name in block letter)

**NOMINATION** – (If the consumer wants to nominate his representative to appear and make submissions on his behalf before the Forum, the following declaration should be submitted.)

I/We the above named consumer hereby nominate Shri/Smt. Meraj Shaikh & Raj Awasthi, who is not an Advocate and whose address is B-14, Shanti Nagan, CST Rd., Kurla West, Mumbai - 400070 as my/our REPRESENTATIVE in the proceedings and confirm that any statement, acceptance or rejection made by him/her shall be binding on me/us. He/She has signed below in my presence.

ACCEPTED

  
(Signature of Representative)



12/12/13  
(Signature of Consumer)