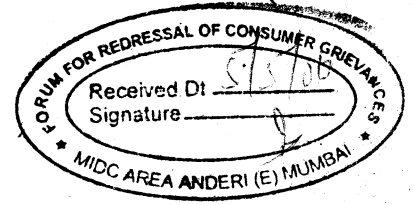


Forum for Redressal of Consumer Grievances.

Mc
5/06

Reliance Energy Limited.

Consumer Centre Building,
South Central Zone,
Plot No. A4 (1&2) MIDC,
Andheri - (E), Mumbai - 400 093



- 1) Name of the Applicant:-
(IN BLOCK LETTERS) MEHRA RAJEEV PRAKASH
123 ARAM NAGAR PART 1,
FISHERIES UNIVERSITY ROAD,
ANDHERI WEST, MUMBAI - 400 061
- 2) Consumer No. /Application No. A20260878 / Account No.: 101314836
- 3) Division / Zone SOUTH CENTRAL / SCZ1-VERSOVA
- 4) Nature of Complaint EXCESSIVE CHARGE & TARIFF CHANGED
(Excess billing, Supplementary bills,)FROM LF1 TO LF2.
Tariff Change Vigilance Charges)
- 5) Complaint No. & Date
- 6) Disputed Amount RS.59,000/- & DIFFERENCE OF TARIFF
- 7) Is the Amount charged U/s 126 of N/A.
Electricity Act. (i.e. for unauthorized use
of Electricity or Theft of Electricity)
- 8) Date of registering of Complaint with TELEPHONIC CONVERSATION
REL and with Name & Designation
of the concerned Officer :
- 9) Action taken up by REL in Mitigating
the Grievance LETTER ENCLOSED
- 10) Name & Designation of the Officers MR. Y.V.MAHAJAN
Contacted give details of the
Discussion and Orders issued.
- 11) Any other matter you like to State regarding grievances redressal by REL.

MAY IT PLEASE YOUR HONOUR

FACT OF THE CASE

- 1) THE UNDERSIGNED IS A REGISTERED RESIDENTIAL CONSUMER HAVING
CONSUMER NO.: A20260878; CYCLE NO.10; BOOK NO.: 423 OF B S E S LTD.
(RENAMED AS RELIANCE ENERGY LTD.) NOW HAVING ACCOUNT NO.:
101314836; CYCLE NO.: 12; BOOK NO.: 807.

THE UNDERSIGNED HAD RECEIVED A POST CARD DATED 27TH JULY 2001 FROM THE RESPONDENT DISTRIBUTION LICENSEE (COPY OF WHICH IS ENCLOSED MARKED - 'A-1'), WHERE THEY HAVE INDICATED THAT METER NO.1063538 / 5200 5A & 3949460 / 03717 9A ARE GOING TO BE DISCONNECTED FOR THE REASON TICKED BELOW AND THE UNDERSIGNED SHOULD CALL ON MR. Y.V. MAHAJAN BEFORE 30.07.2001.

- 3) ON VISIT TO THE OFFICE OF MR. Y.V. MAHAJAN, HE FORCED THE UNDERSIGNED TO GIVE A LETTER (COPY OF WHICH IS ENCLOSED, MARKED - 'A-2'). WHEREIN THE OFFICER CONCERNED DIRECTED THE UNDERSIGNED TO STATE THAT THE UNDERSIGNED IS USING THE ELECTRICITY AS LF-2 AND NOT LF-1, AND ALSO SHOULD PAY RS.59,000/- OR THE LINES WOULD BE DISCONNECTED.
- 4) THE UNDERSIGNED HAD NO ALTERNATIVE BUT TO SURRENDER TO HIS DEMAND WITHOUT KNOWING THE INDIAN ELECTRICITY ACT 1910 (NOW REPEALED) AND DEPOSITED RUPEES 59,000/- (COPY OF THE RECEIPT GE Rec. No.: 348337 IS ENCLOSED MARKED AS - 'A-3')
- 5) PLEASE REFER THIS LETTER DATED 14TH APRIL 2006, OF THE RESPONDENT, WHICH MAKES THIS POINT CLEAR THAT THE UNDERSIGNED HAS NOT BEEN USING THE ELECTRIC SUPPLY AS LF-2, BUT AS LF-1, (COPY ENCLOSED, MARKED - 'A-4')
- 6) IN JUNE FIRST WEEK 2005, MR. RAJESH NANGARE WAS CONTACTED WHO ASSURED THAT THE MATTER WOULD BE CLEARED AND THAT A LETTER ADDRESSED TO MS. SUVARNA KALE WOULD BE ENOUGH, UNFORTUNATELY NO ONE SEEMED TO ATTEND TO THE LETTER (COPY ENCLOSED, MARKED - 'A-5')
- 7) A COMPARISSION CHART OF UNITS CONSUMED SINCE JANUARY 2000 IS ENCLOSED, (MARKED - 'A-6')


Signature of Applicant

Schedule A
APPLICATION FOR REDRESSAL OF GRIEVANCE.

Date: 21ST APRIL 2006

- 1) NAME OF THE CONSUMER MEHRA RAJEEV PRAKASH
- 2) FULL ADDRESS OF THE CONSUMER 123 ARAM NAGAR PART - 1,
FISHERIES UNIVERSITY ROAD,
ANDHERI WEST, MUMBAI - 400 061.
PHONE NO. / FAX NO. 309 60306
- 3) PARTICULARS OF CONNECTION AND CONSUMER NO. LF-1.
A-20260878 / Account No.: 101314836
- 4) DETAILS OF THE GRIEVANCE MADE TO PAY A LUMPSUM AMOUNT AND
(If is not sufficient Pl. enclosing separate Sheet: METER CONVERTED TO LF-2.
FACTS ENCLOSED.
- 5) DATE OF ORIGINAL INTIMATION OF GRIEVANCE BY THE CONSUMER TO THE DISTRIBUTION LICENSEE LETTER DATED 12TH JUNE 2005
- 6) REMEDY PROVIDED BY THE DISTRIBUTION LICENSEE, IF ANY (if remedy has been Provided, please enclose relevant Communication from the Distribution NIL
- 7) NATURE OF RELIEF SOUGHT FROM THE FORUM a) CHANGE OF METER BACK TO LF-1.
(Please enclose any proof to support claim if any). b) REFUND OF RS.59000/- PAID, ALONG WITH DUE INTEREST ON IT.
c) DIFFERENCE PAID SO FAR ALONG WITH THE METER RENT, AND INTEREST ON IT.
- 8) LIST OF DOCUMENTS ENCLOSED (Please enclose copies of any relevant documents) A-1: COPY OF CARD
A-2: COPY OF LETTER FORCEFULLY TAKEN
A-3: COPY OR RECEIPT OF PAYMENT MADE.
A-4: LETTER FROM DISTRIBUTION LICENSEE DATED 14TH APRIL 2006.
A-5: COPY OF COMPLAIN SENT ON 12TH JUNE 2005.
A-6: COMPARISSION FOR UNITS CONSUMED SINCE JANUARY 2000.
- 9) **DECLARATION**
 - a) I/We, the Consumer/s herein declare that:
 - i) The information furnished herein above is true and correct; and
 - ii) I have not concealed or misrepresented any fact stated in Aforesaid columns and the documents submitted herewith.

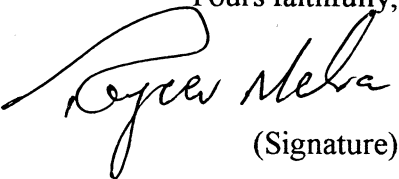
The Present Grievance has intimated to the Distribution Licensee in the form
And manner and within the time frame prescribed by the Distribution Licensee and
I/We are not satisfied by the remedy provided by the Distribution Licensee or no
remedy was provided within a period of two (2) months from the date of original
intimation.

- c) The subject matter of the present Grievance has never been submitted to the Forum by
me/or by any one of us or by any of the parties concerned with the subject matter to
the best of my knowledge.
- d) The Subject matter of my / our Grievance has not been settled through the Forum in
any previous proceedings.
- e) The subject matter of my Grievance has not been decided by any
authority/court/arbitrator.

OR

The subject matter of my Grievance is pending since (please mention the date when the matter was
filed ___ before ___ (*Please mention the name of the authority / court / arbitrator before whom the
Grievance is pending) and the proceedings are likely to take time for being finally adjudicated.

Yours faithfully,



(Signature)

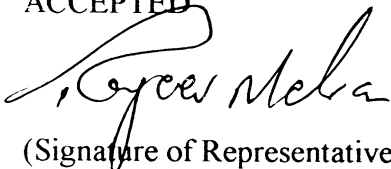
MEHRA RAJEEV PRAKASH
(Consumer's Name in Block Letter)

NOMINATION: (If the Consumer wants to nominate his representative to appear and make
submissions on his behalf before the Forum, the following declaration should be submitted.)

I/We the above named Consumer hereby nominate _____, who is not
an Advocate and whose address is
_____ as my

REPRESENTATIVE in the proceedings and confirm that any statement, acceptance or rejection
made by him shall be binding on me. He has signed below in my presence.

ACCEPTED



(Signature of Representative)



(Signature of Consumer)