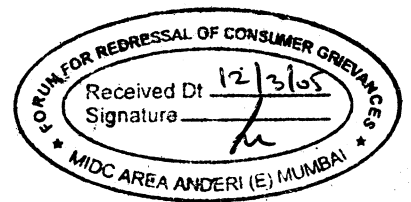


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SCHEDULE A

APPLICATION FOR REDRESSAL OF GRIEVANCE

Date 12/3/2005

1. Name of the Consumer : Firdaus Rajabhai Merchant
2. Full address of the Consumer. : 10, Comfort House, 267 Linking Road, Bandra (W), Mumbai.
Pin Code : 400 050
Phone No./Fax No. : 26418503 / 9820036819
3. Particulars of Connection & Consumer No. (Please state nature of connection) : Consumer No.B 27130110 (Reliance Energy), Cycle No.20 Book No.210, Service No.002
4. Details of the Grievance (if space is not sufficient please enclose separate sheet) : See Enclosure - 1
5. (a) Date of original intimation of grievance by the Consumer to the distribution licensee : 28th October, 1998.
6. Remedy provided by the distribution licensee, if any. (If remedy has been provided, please enclose relevant communication from the distribution licensee. :
7. Nature of relief sought from the Forum. (Please enclose any proof to support claim, if any) : See pagenos 6 para 15 of (Enclosure 1)
8. List of documents enclosed (Please enclose copies of any relevant documents) : See Enclosure 2. (1 to 99 pages)
9. Declaration
(a) I, the Consumer herein declares that:

(i) the information furnished herein above is true and correct; and

- (ii) I have not concealed or misrepresented any fact stated in aforesaid columns and the documents submitted herewith.
- (b) The present Grievance has been intimated to the Distribution Licensee in the form and manner and within time frame prescribed by the Distribution Licensee and I am not satisfied by the remedy provided by the Distribution Licensee or no remedy was provided within a period of two (2) months from the date of original intimation.
- (c) The subject matter of the present Grievance has never been submitted to the Forum by me or by any of the parties concerned with the subject matter to the best of my knowledge.
- (d) The subject matter of my Grievance has not been settled through the Forum in any previous proceedings.
- (e) The subject matter of my Grievance has not been decided by any authority/court/arbitrator.

Or

The subject matter of my Grievance is pending since 8th June, 2001, being Appeal No.1118/1 of 2001, before the Government of Maharashtra, the Hon'ble State Minister for Energy and the proceedings are likely to take time for being finally adjudicated.

Yours faithfully,

Firdaus Rajabhai Merchant

(Firdaus Rajabhai Merchant)