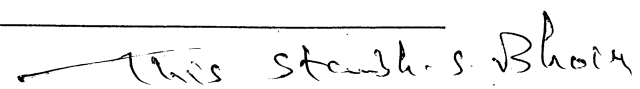

Forum for Redressal of Consumer Grievances.

1. Name of the Applicant (IN BLOCK LETTERS) : MS. SITABAI BHOIR
2. Consumer No./Application No. : D-01656157
A/c.No.
3. Division/Zone : NORTH ZONE
4. Nature of Complaint (Excess billing, Supplementary bills, Tariff change Vigilance charges) : Illegal charging of Difference of LFL & LF2 (14.01 to 30/4/04)
5. Complaint No. & Date. : _____
6. Disputed Amount. : Rs.18,600/- for 4212 units.
7. Is the Amount charged U/s 126 of Electricity Act.(i.e for unauthorized use of Electricity Or Theft of Electricity.) : YES
8. Date of registering of Complaint with REL and with Name & Designation of the concerned Officer: : 21.06.2004
Chief Engineer, Reliance Energy Ltd, North Zone, Kandivali (W), Mumbai.
9. Action taken up by REL in mitigating the Grievance : NIL
10. Name & Designation of the Officers contacted give details of the discussion and Orders issued: : _____
: _____
: _____
: _____
11. Any other matter you like to state regarding grievances redressal by REL.

I was illegall charged a difference of LFL & LF2 Rs.18,600/- for the period 1/4/01 to 30/4/2004 by the Vigilance Dept. of R.E.L. whereas I started using of electricity for Commercial from March 2004.


 Signature of Applicant.

2004



Schedule A

APPLICATION FOR REDRESSAL OF GRIEVANCE

Date 30/9/2005

1. NAME OF THE CONSUMER MS. SITABAI BHOIR
2. FULL ADDRESS OF THE CONSUMER Sitabai Bhoir Chawl, Laxman Mhatre Rd.
Navagaon, Dahisar (W), Mumbai-400 068.
PIN CODE 400 068.
PHONE NO. / FAX NO. --

3. PARTICULARS OF CONNECTION AND CONSUMER NO.
(Please state nature of connection) LF2 Connection Con.No. D-01656157

4. DETAILS OF THE GRIEVANCE

(If space is not sufficient Please enclose separate sheet)

~~I was using the supply for residential purpose till Feb. 2004. The Vigilance Dept. charged difference amount of Rs.18600/- for the period 1/4/01 to 30/4/04 (for 4212 units) illegally. As per the M.E.R.C. rules REL have to be charged only 180 days.~~

5. (a) DATE OF ORIGINAL INTIMATION OF GRIEVANCE BY THE CONSUMER TO THE DISTRIBUTION LICENSEE
21.6.2004

6. REMEDY PROVIDED BY THE DISTRIBUTION LICENSEE, IF ANY
(If remedy has been provided, please enclose relevant communication from the Distribution Licensee)
NIL

7. NATURE OF RELIEF SOUGHT FROM THE FORUM
NIL
(Please enclose any proof to support claim, if any)

8. LIST OF DOCUMENTS ENCLOSED
(Please enclose copies of any relevant documents)

9. DECLARATION

(a) I/ We, the Consumer /s herein declare that:

(i) the information furnished herein above is true and correct; and

(ii) I/ We have not concealed or misrepresented any fact stated in aforesaid columns and the documents submitted herewith.

(b) The present Grievance has been intimated to the Distribution Licensee in the form and manner and within the time frame prescribed by the Distribution Licensee and I/ We are not satisfied by the remedy provided by the Distribution Licensee or no

Distribution Licensee or no remedy was provided within a period of two (2) months from the date of original intimation.

- (c) The subject matter of the present Grievance has never been submitted to the Forum by me/ or by any one of us or by any of the parties concerned with the subject matter to the best of my/ our knowledge.
- (d) The subject matter of my / our Grievance has not been settled through the Forum in any previous proceedings.
- (e) The subject matter of my / our Grievance has not been decided by any authority/court/arbitrator.

OR

The subject matter of my / our Grievance is pending since (please mention the date when the matter was filed) before (*Please mention the name of the authority/court/arbitrator before whom the Grievance is pending) and the proceedings are likely to take time for being finally adjudicated

Yours faithfully

Sitabai S. Bhoir
(Signature)

(Consumer's name in full)

(SITABAI BHOIR)

NOMINATION – (if the Consumer wants to nominate his representative to appear and make submissions on his behalf before the Forum, the following declaration should be submitted.)

I/We the above named Consumer hereby nominate Shri/Mr. Mahesh Barbhaya, who is not an Advocate and whose address is Lata Enterprise, Shop No. 5, Sagardeep Darshan, S.V. Road, Borivali (W), Mumbai 400 092. as my/our REPRESENTATIVE in the proceedings and confirm that any statement, acceptance or rejection made by him/her shall be binding on me/us. He/She has signed below in my presence.

ACCEPTED

Mahesh M. Barbhaya
(Signature of Representative)

(Mahesh M. BARBHAYA)

(Signature of Consumer)

(SITABAI BHOIR)

Sitabai S. Bhoir