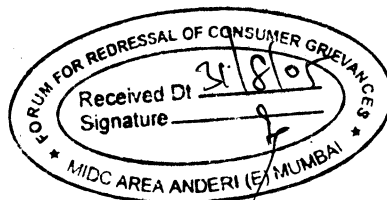


32/2005

Schedule A
APPLICATION FOR REDRESSAL OF GRIEVANCE

Date 08.08.05

1. NAME OF CONSUMER : M/S GALA IMPEX
2. FULL ADDRESS OF THE CONSUMER : 15 ABCD GOVT.IND.EST , Charkop,
Kandivali (WEST), Mumbai .
PIN CODE : 400067.
PHONE NO / FAX NO : 28680668 / 69
3. PARTICULARS OF CONNECTION AND CONSUMER NO. : Cons.No. :2K11036960
Account No.102693209
4. DETAILS OF THE GRIEVANCE :
Load Management charges . Charge by REL compare with May 04 and May 05 more than
80% consumption Rs. 1 per unit as a penalty.
5. (a) DATE OF ORIGINAL INTIMATION OF GRIEVANCE BY THE CONSUMER TO THE
DISTRIBUTION LICENSEE. : 14.06.05 REL AND MERC.
6. REMEDY PROVIDED BY THE DISTRIBUTION LICENSEE , IF ANY : NIL
7. NATURE OF RELIEF SOUGHT FROM THE FORUM : Refund of Payment paid by us
towards Load management charges.
8. LIST OF DOCUMENTS ENCLOSED : 1.Electric bill copy from Aril 04 to June 05.
2. Copy of letter dt. 19.08.04
3. Copy of letter received from custom.
9. DECLARATION
 - (a) I / we, the consumer / s herein declare that :
 - (i) The information furnished herein above is true and correct ; and
 - (ii) I / We have not concealed or misrepresented any fact stated in aforesaid columns and
the documents submitted herewith.
 - (b) The present Grievance has been intimated to the Distribution Licensee in the form and
manner and within the time frame prescribed by the Distribution Licensee and I / We are
not satisfied by the remedy provided by the Distribution licensee or no Distribution
Licensee or no remedy was provided within a period of two (2) months from the date of
original intimation.
 - (c) The subject matter of the present Grievance has never been submitted to the Forum by
me / or by any one of us or by any of the parties concerned with the subject matter to the
best of my / our knowledge.
 - (d) The subject matter of my / our Grievance has not been settled through the Forum in any
Previous proceedings.
 - (e) The subject matter of my / our Grievance has not been decided by any authority /court/
arbitrator.



OR

The subject matter of my / our Grievance is pending since (please mention the date when the matter was filed) 14.06.2005 before (*Please mention the name of the authority / court / arbitrator before whom the Grievance is pending) and the proceedings are likely to take time for being finally adjudicated.

Yours faithfully

~~For M/s. GALA IMPEX~~

Jal

~~Agent~~

GALA IMPEX

NOMINATION - (If the Consumer wants to nominate his representative to appear and make submissions on his behalf before the Forum, the following declaration should be submitted).

I / we the above named consumer hereby nominate Shri Yogesh Thakkar who is not an Advocate and whose address is A 24/1, Bhanu Park, Kasturba Road, Kandivali (W), Mumbai - 400067. as my / our REPRESENTATIVE in the proceedings and confirm that any statement, acceptance or rejection made by him/ her shall be binding on me / us. He / She has signed below in my presence.

ACCEPTED

(Signature or representative)

Yogesh Thakkar

Yogesh Thakkar

(Signature of Consumer)

~~For M/s. GALA IMPEX~~

Jal

~~Agent~~

Forum for Redressal of Consumer Grievances

1. Name of the Applicant :- : M/S GALA IMPEX
2. Consumer No / application No. : 2K 11036960
3. Division / Zone : Central
4. Nature of Complaint : Wrongly charge "Load Management Charges"
5. Complaint No. & Date : 22.07.05
6. Disputed Amount : Rs. 76872/-
7. Is the Amount Charged U/s 126 of Electricity Act. (i.e. for unauthorized Use of Electricity or Theft of Electricity) : No
8. Date of registering of Complaint with REL & : Letter dated 14.06.05 to M.E. R.C.
with Name & Designation of the concerned Officer.
9. Action taken up by REL in mitigating the Grievance : -
10. Name & Designation of the officers contacted give details of the discussion and orders issued : Mr. Wagle
LTP 2 section
11. Any other matter you like to state regarding grievances redressal by REL : NO

M/S. GALA IMPEX
Jah
Partner

Signature of Applicant