

25/2005

Nazir  
9892021477

4

**Forum for Redressal of Consumer Grievances.**

- 1. Name of the Applicant: - : SAYED ALABAKSH  
(IN BLOCK-LETTERS)
- 2. Consumer No./Application No. : G-18073752 / E.Z
- 3. Division/Zone : East Zone.
- 4. Nature of Complaint : Wrong Billing (3000 Units shown  
(Excess billing, Supplementary bills, excess,)  
Tariff change Vigilance charges) : \_\_\_\_\_
- 5. Complaint No. & Date. : 17-1-2002 (S.S.Shetty)
- 6. Disputed Amount. : Rs 20,000/-
- 7. Is the Amount charged U/s : \_\_\_\_\_  
126 of Electricity Act.(i.e for  
unauthorized use of Electricity  
Or Theft of Electricity.)
- 8. Date of registering of Complaint : 17-1-2002  
with REL and with Name &  
Designation of the concerned : S.S. Shetty  
Officer : Officer in charge
- 9. Action taken up by REL in : \_\_\_\_\_  
mitigating the Grievance : NIL
- 10. Name & Designation of the : A.B.Shah Officer (Tech) Recovery  
Officers contacted give details : Gave Instalments for payment in  
of the discussion and Orders issued: : 6 bills. made.

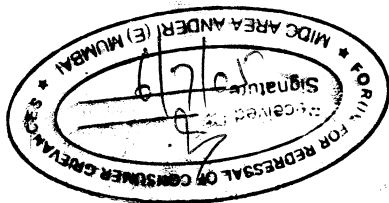
11. Any other matter you like to state regarding grievances redressal by REL.

It is long time-No action is taken.

~~Rel. Co previous bill sent to us~~

please bring last payment receipt from start to last.  
of Instalment payment 16-1-2001 to 2-9-2004.

e-e e-w, 25  
Signature of Applicant.



Schedule A  
APPLICATION FOR REDRESSAL OF GRIEVANCE

Date 6 July 2005.

1. NAME OF THE CONSUMER Sayed Alabaksh
2. FULL ADDRESS OF THE CONSUMER Correspon dence address  
c/o M.Nazir Shaikh,  
Chawl No.15,R.No.114,Transit Camp.  
Bazar Road, Bandra (W) Mumbai 400050  
PIN CODE 400 050
- PHONE NO. / FAX NO. 9892021477 Nazir Shaikh
3. PARTICULARS OF CONNECTION AND CONSUMER NO. G18073752 E-2  
*(Please state nature of connection)* Meter No.4053599 & 2048246
4. DETAILS OF THE GRIEVANCE Wrong Billing(3000 Units shown excess)  
*(If space is not sufficient Please enclose separate sheet)*  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_
5. (a) DATE OF ORIGINAL INTIMATION OF GRIEVANCE BY THE CONSUMER TO  
THE DISTRIBUTION LICENSEE 17-1-2002 to Sr Manager.  
BSES Ltd East Zone Tilak Nagar,Chembur
6. REMEDY PROVIDED BY THE DISTRIBUTION LICENSEE, IF ANY  
*(If remedy has been provided, please enclose relevant communication from the Distribution Licensee)*
7. NATURE OF RELIEF SOUGHT FROM THE FORUM Bill should show correct  
consumption. Paid by instalments  
*(Please enclose any proof to support claim, if any)* (Letter attached)
8. LIST OF DOCUMENTS ENCLOSED 1)Electric Bill 2) complaint letter  
*(Please enclose copies of any relevant documents)* 3) Fresh complaint letter
9. DECLARATION  
(a) I/ We , the Consumer /s herein declare that:  
(i) the information furnished herein above is true and correct; and  
(ii) I/ We have not concealed or misrepresented any fact stated in aforesaid contents and the documents submitted herewith.  
(b) The present Grievance has been intimated to the Distribution Licensee in the form and manner and within the time frame prescribed by the Distribution Licensee and I/ We are not satisfied by the remedy provided by the Distribution Licensee or no

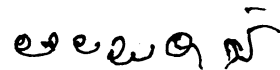
remedy was provided within a period of two (2) months from the date of original intimation.

- (c) The subject matter of the present Grievance has never been submitted to the Forum by me/ or by any one of us or by any of the parties concerned with the subject matter to the best of my/ our knowledge.
- (d) The subject matter of my / our Grievance has not been settled through the Forum in any previous proceedings.
- (e) The subject matter of my / our Grievance has not been decided by any authority/court/arbitrator.

OR

The subject matter of my / our Grievance is pending since (please mention the date when the matter was filed) ..... before ..... (\*Please mention the name of the authority/court/arbitrator before whom the Grievance is pending) and the proceedings are likely to take time for being finally adjudicated

Yours faithfully



(Signature)

(Consumer's name in block letter)

**NOMINATION** – (If the Consumer wants to nominate his representative to appear and make submissions on his behalf before the Forum, the following declaration should be submitted.)

I/We the above named Consumer hereby nominate Shri/Smt. ...M. Nazeer Shaikh..(Nazeer Shaikh) who is not an Advocate and whose address is Transit Camp-Chawl.No. 15/114  
Transit Camp, Bazar Road, Bandra (West) Mumbai 400 050  
..... as my/our REPRESENTATIVE in the proceedings and confirm that any statement, acceptance or rejection made by him/her shall be binding on me/us. He/She has signed below in my presence.

ACCEPTED

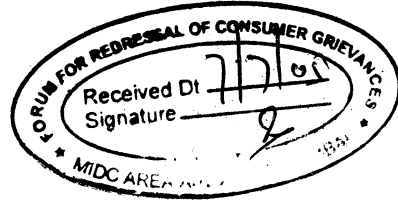
(Signature of Representative)



(Signature of Consumer)

Attn:- Mr Vimal Shah / Ms Namrata Khot

26/2005



04-07-2005

12:02

FROM-23223

T-223 P 001/003 F-394

~~ATTN.~~ MISS USHA

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Designation of the concerned  
Officer:
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mitigating the Grievance
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Officers contacted give details  
of the discussion and Orders issued:

NAMRATA KHOT

RA-99993999

S-CENT-ZONE

OUTSTANDING BILLING OF  
SLUMDWELLERS

129493 ALONG WITH  
INTEREST @ 18% P.A.

17/02/2005  
CHIEF ENGINEER | H.O.D.  
RELIANCE, MIDC

11. Any other matter you like to state regarding grievances redressal by REL.

TO AVOID DISCONNECTION OF POWER  
RESULTING STOPPAGE OF SLUM REDEVELOPMENT  
PROJECT AT MIDC, WE HAVE PAID  
THE AMOUNT UNDER PROTEST.