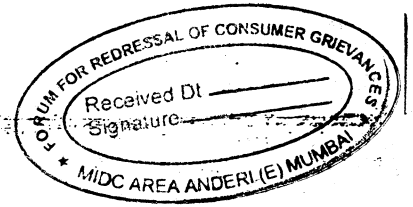


23/2005



Schedule A  
APPLICATION FOR REDRESSAL OF GRIEVANCE

Date 4/5/05

- 1. NAME OF THE CONSUMER Mr. P. Shekhar
- 2. FULL ADDRESS OF THE CONSUMER Rm. Tws 17 Driveni w/F Soc  
Bhagat Singh Nagar-1 Link Road,  
PIN CODE 400194 Goregaon (W) Mumbai.
- PHONE NO. / FAX NO. 9821464311

- 3. PARTICULARS OF CONNECTION AND CONSUMER NO.  
*(Please state nature of connection)*  
Application No. GG2004/02488

- 4. DETAILS OF THE GRIEVANCE  
*(If space is not sufficient Please enclose separate sheet)*  
Meter is not yet fixed though all formalities are  
Complied with.

- 5. (a) DATE OF ORIGINAL INTIMATION OF GRIEVANCE BY THE CONSUMER TO THE DISTRIBUTION LICENSEE  
Letter dated 15-7-04, 6-9-04, 2-8-04, 24-3-05 Fax 5-4-05  
11-4-05

- 6. REMEDY PROVIDED BY THE DISTRIBUTION LICENSEE, IF ANY  
*(If remedy has been provided, please enclose relevant communication from the Distribution Licensee)* No remedy provided.

- 7. NATURE OF RELIEF SOUGHT FROM THE FORUM  
Light meter may please be provided early.  
*(Please enclose any proof to support claim, if any)*

- 8. LIST OF DOCUMENTS ENCLOSED  
*(Please enclose copies of any relevant documents)* Attached Copies of Letters.

- 9. DECLARATION
  - (a) I/ We, the Consumer /s herein declare that:
    - (i) the information furnished herein above is true and correct; and
    - (ii) I/ We have not concealed or misrepresented any fact stated in aforesaid columns and the documents submitted herewith.
  - (b) The present Grievance has been intimated to the Distribution Licensee in the form and manner and within the time frame prescribed by the Distribution Licensee and I/ We are not satisfied by the remedy provided by the Distribution Licensee or no

remedy was provided within a period of two (2) months from the date of original information.

- (c) The subject matter of the present Grievance has never been submitted to the Forum by me/ or by any one of us or by any of the parties concerned with the subject matter to the best of my/ our knowledge.
- (d) The subject matter of my / our Grievance has not been settled through the Forum in any previous proceedings.
- (e) The subject matter of my / our Grievance has not been decided by any authority/court/arbitrator.

OR

The subject matter of my / our Grievance is pending since (please mention the date when the matter was filed) ..... before ..... (\*Please mention the name of the authority/court/arbitrator before whom the Grievance is pending) and the proceedings are likely to take time for being finally adjudicated

Yours faithfully

*P. Shekhar*  
(Signature)

P. Shekhar  
(Consumer's name in block letter)

**NOMINATION** (If the Consumer wants to nominate his representative to appear and make submissions on his behalf before the Forum, the following declaration should be submitted.)

I/We the above named Consumer hereby nominate Shri/~~S~~ Shiva Perumal who is not an Advocate and whose address is .....  
..... as my/our REPRESENTATIVE in the proceedings and confirm that any statement, acceptance or rejection made by him/her shall be binding on me/us. He/She has signed below in my presence.

ACCEPTED

(Signature of Representative)

*Perumal*

*Shiva Perumal* *P. Shekhar*

(Signature of Consumer)

## Forum for Redressal of Consumer Grievances.

1. Name of the Applicant: -  
(IN BLOCK LETTERS)

: P. Shekhar

2. Consumer No./Application No.

: GG2,004/02488

3. Division/Zone

: Central zone, Dindoshi,  
Malad (E)

4. Nature of Complaint  
(Excess billing, Supplementary bills,  
Tariff change Vigilance charges)

: Light meter is not yet  
provided

5. Complaint No. & Date. 15-7-04, 6-9-04, 9-8-04, 21-3-05 Fax 5-4-05  
11-21-05

6. Disputed Amount.

7. Is the Amount charged U/s  
126 of Electricity Act.(i.e for  
unauthorized use of Electricity  
Or Theft of Electricity.)

8. Date of registering of Complaint  
with REL and with Name &  
Designation of the concerned  
Officer:

: Chief Engineer, Reliance  
Energy Ltd. Central zone

9. Action taken up by REL in  
mitigating the Grievance

: No Action

10. Name & Designation of the  
Officers contacted give details  
of the discussion and Orders issued:

: Chief Engineer, Central zone  
Dindoshi, Malad R.E.L.

11. Any other matter you like to state regarding grievances redressal by REL.

Nearly two years have been passed but no  
action to provide Light meter is taken by  
R.E.L. All requirements are Complied with.

P. Shekhar

Signature of Applicant

P. Shekhar