

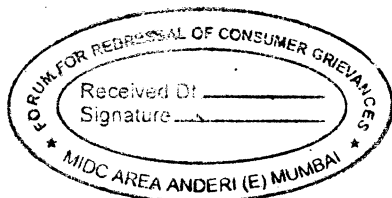
13/2005

Forum for Redressal of Consumer Grievances.

1. Name of the Applicant: - : CHHABIL A RAIYANI
(IN BLOCK LETTERS)
2. Consumer No./Application No. : K 13158889
3. Division/Zone : NORTH ZONE
4. Nature of Complaint
(Excess billing, Supplementary bills,
Tariff change Vigilance charges) : EXCESS BILLING
5. Complaint No. & Date. : _____
6. Disputed Amount. : RS. 5909/=
7. Is the Amount charged U/s
126 of Electricity Act.(i.e for
unauthorized use of Electricity
Or Theft of Electricity.) : _____
8. Date of registering of Complaint
with REL and with Name &
Designation of the concerned
Officer: : _____
9. Action taken up by REL in
mitigating the Grievance : _____
10. Name & Designation of the
Officers contacted give details
of the discussion and Orders issued: : MR. RAJESH PRASAD (ZONAL HEAD)
: MR. JHAVAR (SR. MANAGER)
: MR. TAMHANE (ADMIN. OFFICER)
: _____

11. Any other matter you like to state regarding grievances redressal by REL.

HAD MET VARIOUS OFFICERS WITH THE
COMPLAINT. BUT NO PROPER RESPONSES
HAVE BEEN MADE.



Raiyan
Signature of Applicant.

Schedule A

APPLICATION FOR REDRESSAL OF GRIEVANCE

Date 6/6/05

1. NAME OF THE CONSUMER CHHABIL A RAIYANI
2. FULL ADDRESS OF THE CONSUMER 202, ROSEWOOD APT, D.N. MHATRE RD,
BH B.M.C SCHOOL, EKSAR, BORIVALI (W), MUMBAI-
PIN CODE 400092.

PHONE NO./FAX NO. 28924932

3. PARTICULARS OF CONNECTION AND CONSUMER NO.
(Please state nature of connection)

4. DETAILS OF THE GRIEVANCE

(If space is not sufficient Please enclose separate sheet)

EXCESS BILLING SINCE PAST 3 MONTHS
NOVEMBER - 04, DECEMBER - 04, JANUARY - 05

5. (a) DATE OF ORIGINAL INTIMATION OF GRIEVANCE BY THE CONSUMER TO
THE DISTRIBUTION LICENSEE
JANUARY - 05

6. REMEDY PROVIDED BY THE DISTRIBUTION LICENSEE, IF ANY
(If remedy has been provided, please enclose relevant communication from the Distribution
Licensee)

7. NATURE OF RELIEF SOUGHT FROM THE FORUM

(Please enclose any proof to support claim, if any)

8. LIST OF DOCUMENTS ENCLOSED NOV, DEC, JAN BILL XEROX COPY &
(Please enclose copies of any relevant documents) METER READING REPORTS OF
2003, 2004 & 2005

9. DECLARATION

(a) I/ We, the Consumer /s herein declare that:

(i) the information furnished herein above is true and correct; and

(ii) I/ We have not concealed or misrepresented any fact stated in aforesaid
columns and the documents submitted herewith.

(b) The present Grievance has been intimated to the Distribution Licensee in the form
and manner and within the time frame prescribed by the Distribution Licensee and I/
We are not satisfied by the remedy provided by the Distribution Licensee or no

remedy was provided within a period of two (2) months from the date of original intimation.

- (c) The subject matter of the present Grievance has never been submitted to the Forum by me/ or by any one of us or by any of the parties concerned with the subject matter to the best of my/ our knowledge.
- (d) The subject matter of my / our Grievance has not been settled through the Forum in any previous proceedings.
- (e) The subject matter of my / our Grievance has not been decided by any authority/court/arbitrator.

OR

The subject matter of my / our Grievance is pending since (please mention the date when the matter was filed) before (*Please mention the name of the authority/court/arbitrator before whom the Grievance is pending) and the proceedings are likely to take time for being finally adjudicated

Yours faithfully

(Signature)

CHHABIL A. RAIYAN

(Consumer's name in block letter)

NOMINATION (If the Consumer wants to nominate his representative to appear and make submissions on his behalf before the Forum, the following declaration should be submitted.)

I/We the above named Consumer hereby nominate Shri/Smt. , who is not an Advocate and whose address is as my/our REPRESENTATIVE in the proceedings and confirm that any statement, acceptance or rejection made by him/her shall be binding on me/us. He/She has signed below in my presence.

ACCEPTED

(Signature of Representative)

(Signature of Consumer)