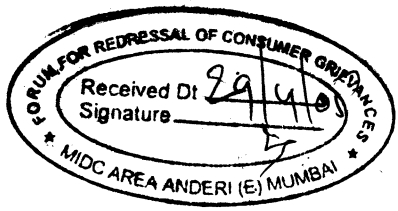
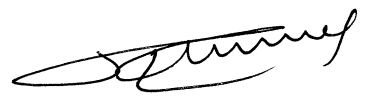


# Forum for Redressal of Consumer Grievances.



**Reliance Energy Limited.**  
 Consumer Centre Building,  
 South Central Zone,  
 Plot No. A4(1&2) MIDC,  
 Andheri - (E), Mumbai - 400 093.

- |   |   |
|---|---|
| 1) Name of the Applicant :-<br>(IN BLOCK LETTERS)   | <b>RAKSHPAL ABROL</b>   |
| 2) Consumer No./Application No.   | <b>K07235500</b>  |
| 3) Division / Zone  | <b>CENTRAL</b>  |
| 4) Nature of Complaint<br>(Excess billing, Supplementary bills,<br>Tariff Change Vigilance Charges)                           | <b>TARIFF CHANGE</b>  |
| 5) Complaint No. & Date   | <b>VPCS/RPA/BSES/01/2002 dtd. 28-2-2002</b>   |
| 6) Disputed Amount  | <b>JUNE 2001 to SEPTEMBER 2002.</b>   |
| 7) Is the Amount charged U/s 126 of<br>Electricity Act. (i.e. for unauthorized use<br>Of Electricity or Theft of Electricity) | <b>N/A</b>  |
| 8) Date of registering of Complaint with REL<br>and with Name & Designation of the<br>concerned Officer :                     | <b>The Manager, Central Zone, Dindoshi,<br/>Mumbai - 400097</b>   |
| 9) Action taken up by REL in Mitigating<br>the Grievance  | <b>Copy of Letter Attached</b>  |
| 10) Name & Designation of the Officers<br>Contacted give details of the discussion<br>And Orders issued.                      | <b>1) Mr. V. D. Kale,    2) Mr. V.S. Prabhu<br/>3) Mr. Krishna Shenoy 4) Mr. Hundiwala<br/>5) Mr. Satish Seth    6) Mr. R. R. Mehta<br/>7) Mr. Lalit Jain</b> |
| 11) Any other matter you like to State regarding grievances redressal by REL.   |   |

  
 Signature of Applicant

**Schedule A**  
**APPLICATION FOR REDRESSAL OF GRIEVANCE.**

Date : 28-04-2005

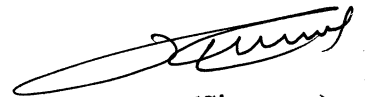
- 1) NAME OF THE CONSUMER RAKSHPAL ABROL
- 2) FULL ADDRESS OF THE CONSUMER 401, Wing-A, Vikas Park, Link Road  
Malad-(West), Mumbai – 400 064  
PHONE NO. / FAX NO. 28896639/56997949 Fax - 56998001.
- 3) PARTICULARS OF CONNECTION AND CONSUMER NO. K07235500
- 4) DETAILS OF THE GRIEVANCE  
(If is not sufficient Pl. enclose separate Sheet: Details are attached
- 5) DATE OF ORIGINAL INTIMATION OF GRIEVANCE BY THE CONSUMER TO THE DISTRIBUTION LICENSEE 28-11-2002 - Marked –A-1
- 6) REMEDY PROVIDED BY THE DISTRIBUTION LICENSEE, IF ANY (if remedy has been Provided, please enclose relevant Communication from the Distribution Copy of the letter enclosed – A-2
- 7) NATURE OF RELIEF SOUGHT FROM THE FORUM Tariff Rate Agreed Upon  
(Please enclose any proof to support claim if any).
- 8) LIST OF DOCUMENTS ENCLOSED Document Marked A-3 & A-4.  
(please enclose copies of any relevant documents)
- 9) **DECLARATION**
  - a) I/We, the Consumer/s herein declare that:
    - i) The information furnished herein above is true and correct; and
    - ii) I have not concealed or misrepresented any fact stated in Aforesaid columns and the documents submitted herewith.
  - b) The Present Grievance has intimated to the Distribution Licensee in the form And manner and within the time frame prescribed by the Distribution Licensee and I/We are not satisfied by the remedy provided by the Distribution Licensee or no remedy was provided within a period of two (2) months from the date of original intimation.
  - c) The subject matter of the present Grievance has never been submitted to the Forum by me/or by any one of us or by any of the parties concerned with the subject matter to the best of my knowledge.

- d) The Subject matter of my / our Grievance has not been settled through the Forum in any previous proceedings.
- e) The subject matter of my Grievance has not been decided by any authority/court/arbitrator .

OR

The subject matter of my Grievance is pending since (please mention the date when the matter was filed \_\_\_ before \_\_\_ (\*Please mention the name of the authority / court / arbitrator before whom the Grievance is pending) and the proceedings are likely to take time for being finally adjudicated.

Yours faithfully,



(Signature)

(Consumer's Name in Block Letter)

RAKSHPAL ABROL

M/s. VIKAS BUILDERS & CONTRACTORS

NOMINATION (If the Consumer wants to nominate his representative to appear and make submissions on his behalf before the Forum, the following declaration should be submitted.)

I/We the above named Consumer hereby nominate Shri RAKSHPAL ABROL, who is not an Advocate and whose address is 401-A, Vikas Park, 4<sup>th</sup> Floor, Malad-(W), Mumbai-400064, as my REPRESENTATIVE in the proceedings and confirm that any statement, acceptance or rejection made by him shall be binding on me. He has signed below in my presence.

ACCEPTED

(Signature of Representative)



(Signature of Consumer)