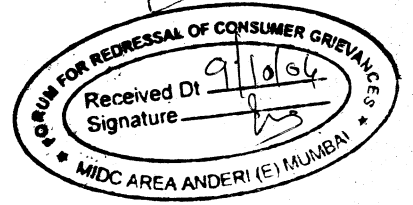


20/2004

Schedule A

APPLICATION FOR REDRESSAL OF GRIEVANCE



Date 24/9/04

1. NAME OF THE CONSUMER MRS HEENA R. MEHTA
2. FULL ADDRESS OF THE CONSUMER 1/B/702 NEIGHBOUR HOOD LOKHANDWALA
TOWNSHIP, RAMGADH, KANDIVALI (E)
PIN CODE 400 101
PHONE NO. / FAX NO 28462889

3. PARTICULARS OF CONNECTION AND CONSUMER NO.
(Please state nature of connection)
LFI, C.No. K0924444

4. DETAILS OF THE GRIEVANCE

(If space is not sufficient Please enclose separate sheet)
Excess billing / Faulty meter, CTNO 005793
Letter dated 9/6/04 Reminder on 15/6/04
Fax dated 10/22/6/04 After replacement of meter
Fax dt. 14/7/04 Meter replaced on 15/7/04

5. (a) DATE OF ORIGINAL INTIMATION OF GRIEVANCE BY THE CONSUMER TO THE DISTRIBUTION LICENSEE
CT 005793 detailed letter on 9/6/04

6. REMEDY PROVIDED BY THE DISTRIBUTION LICENSEE, IF ANY
(If remedy has been provided, please enclose relevant communication from the Distribution Licensee) Meter replaced on 15/7/04

7. NATURE OF RELIEF SOUGHT FROM THE FORUM
(Please enclose any proof to support claim, if any) Details are given in my
Correspondence to central ZONE

8. LIST OF DOCUMENTS ENCLOSED
(Please enclose copies of any relevant documents)

9. DECLARATION

- (a) I/ We, the Consumer /s herein declare that:
 - (i) the information furnished herein above is true and correct; and
 - (ii) I/ We have not concealed or misrepresented any fact stated in aforesaid columns and the documents submitted herewith.
- (b) The present Grievance has been intimated to the Distribution Licensee in the form and manner and within the time frame prescribed by the Distribution Licensee and I/ We are not satisfied by the remedy provided by the Distribution Licensee or no

remedy was provided within a period of two (2) months from the date of original intimation.

- X (c) The subject matter of the present Grievance has never been submitted to the Forum by me/ or by any one of us or by any of the parties concerned with the subject matter to the best of my/ our knowledge.
- X (d) The subject matter of my / our Grievance has not been settled through the Forum in any previous proceedings.
- X (e) The subject matter of my / our Grievance has not been decided by any authority/court/arbitrator.

OR

The subject matter of my / our Grievance is pending since (please mention the date when the matter was filed) before (*Please mention the name of the authority/court/arbitrator before whom the Grievance is pending) and the proceedings are likely to take time for being finally adjudicated

Yours faithfully

X HR Mehta

(Signature)

HEENA R MEHTA

(Consumer's name in block letter)

NOMINATION - (If the Consumer wants to nominate his representative to appear and make submissions on his behalf before the Forum, the following declaration should be submitted.)

I/We the above named Consumer hereby nominate Shri/Smt. SURJEET MEHTA who is not an Advocate and whose address is 11/5/702, neighbour hood Le Kharkhola, Twarshi, Kachivala, (E) as my/our REPRESENTATIVE in the proceedings and confirm that any statement, acceptance or rejection made by him/her shall be binding on me/us. He/She has signed below in my presence.

ACCEPTED

(Signature of Representative)

X HR Mehta

(Signature of Consumer)