

8/2004 o/c

BEFORE THE MAHARASHTRA ELECTRICITY REGULATORY COMMISSION

Consumer Grievance Redressal Forum, Reliance
Energy Ltd., IInd Floor, Consumer Centre, Bldg.
South Central Zone, Plot No. E-4(1)&(ii),
M.I.D.C. Area, Marol, Andheri (East), Mumbai-93.

Ms. Savitridevi H. Gond,
Noor Mohd. Stovewala Chawl,
Room No. 2, Koknipada,
Kurur village, Malad (E)
Mumbai 400 097.

.. Applicant.

V/s.

They Dy. General Manager,
Reliance Energy Ltd.
Supply Division, Electricity
House, Santacruz (E),
Mumbai 400 055.

... Respondent.

May it please your Honour:

The Applicant abovenamed, herewith
submit the Application for Redressal of Grievance as per
the Prescribed Form 'Schedule 'A'.

Thanking you,

Yours faithfully,



Applicant.

Encl: Schedule 'A'
Annexure 'A'
Copies of Correspondences.

Schedule A

APPLICATION FOR REDRESSAL OF GRIEVANCE

Date 17/8/2004

1. NAME OF THE CONSUMER MS. SAVITRIDEVI H. GOND
2. FULL ADDRESS OF THE CONSUMER : Noor Mohd. Stovewala Chawl, R.No.2,
Koknipada, Kurar Village, Malad (East), Mumbai -
PIN CODE 400 097.

PHONE NO. / FAX NO NIL
3. PARTICULARS OF CONNECTION AND CONSUMER NO.
(Please state nature of connection)
SUB-DIVISION OF LOAD - Application No. ML 2001/4118
4. DETAILS OF THE GRIEVANCE

(If space is not sufficient Please enclose separate sheet)

DETAILS ATTACHED SEPERATELY. ANNEXURE -I.

5. (a) DATE OF ORIGINAL INTIMATION OF GRIEVANCE BY THE CONSUMER TO THE DISTRIBUTION LICENSEE
APPLICATION DATED: 14/3/2002.
6. REMEDY PROVIDED BY THE DISTRIBUTION LICENSEE, IF ANY
(If remedy has been provided, please enclose relevant communication from the Distribution Licensee)
7. NATURE OF RELIEF SOUGHT FROM THE FORUM
SUB-DIVISION OF LOAD by PROVIDING NEW TAPPING METER
(Please enclose any proof to support claim, if any) CONNECTION to residential premises
8. LIST OF DOCUMENTS ENCLOSED
(Please enclose copies of any relevant documents) **ENCLOSED.**
9. DECLARATION
 - (a) If We, the Consumer /s herein declare that:
 - (i) the information furnished herein above is true and correct; and
 - (ii) If We have not concealed or misrepresented any fact stated in aforesaid columns and the documents submitted herewith.
 - (b) The present Grievance has been intimated to the Distribution Licensee in the form and manner and within the time frame prescribed by the Distribution Licensee and If We are not satisfied by the remedy provided by the Distribution Licensee or no

remedy was provided within a period of two (2) months from the date of original intimation.

- (c) The subject matter of the present Grievance has never been submitted to the Forum by me/ or by any one of us or by any of the parties concerned with the subject matter to the best of my/ our knowledge.
- (d) The subject matter of my / our Grievance has not been settled through the Forum in any previous proceedings.
- (e) The subject matter of my / our Grievance has not been decided by any authority/court/arbitrator.

OR

The subject matter of my / our Grievance is pending since (please mention the date when the matter was filed) before (*Please mention the name of the authority/court/arbitrator before whom the Grievance is pending) and the proceedings are likely to take time for being finally adjudicated

Yours faithfully

सावित्री देवा गोंड
(Signature)

(SAVITRIDEVI H. GOND)

(Consumer's name in block letter)

NOMINATION – (If the Consumer wants to nominate his representative to appear and make submissions on his behalf before the Forum, the following declaration should be submitted.)

I/We the above named Consumer hereby nominate SHRI. SHANTILAL PATEL, who is not an Advocate and whose address is ANJIL ELECTRIC WORKS, Laxmi Gowri Chawl, R.No.7, Koknipada, Kurar village, Malad(E), Mumbai-97. as my/our REPRESENTATIVE in the proceedings and confirm that any statement, acceptance or rejection made by him/her shall be binding on me/us. He/She has signed below in my presence.

ACCEPTED

(Signature of Representative)

शान्ति लाल पटेल
(SHANTILAL PATEL)

सावित्री देवा गोंड

(Signature of Consumer)

(SAVITRIDEVI H. GOND)

4. DETAILS OF GRIEVANCES:-

I am residing at the 1st floor of Premises my shop i.e. R.No.2-A at Noormohd.Stovewala Chawl, Koknipada, Kurar Village, Malad East, Mumbai 400 097, for which I have applied for Tapping meter connection vide Application No. ML 2001/04118 i.e. Sub-division of Load.

I am having commercial premises on ground floor which is having meter connection No. vide LF2 - 4231654 under Consumer No. K-03640719, and I am using supply from this commercial meter to my residential premises on 1st floor and paying the bills as per LF2 rate. till date.

Against my said application for Tapping meter connection (sub-division of load) the BSES (Now Reliance Energy Ltd) Estimate vidd Estimate dt. 28/1/2002 under No. CP302/REQNO/ML 2001/04118 for Tappint meter , but subject to clearance of arrears of Con. Nos. K-03488173 & K-03640719. whereas consumer No. K-03640719 belongs to me and Con. No. K-03488173 which belongs to some other person.

Sir, I am still using the supply from ~~M~~ Con. No.K-03640719 and there is no arrears and I am paying the bills regularly although I am using supply from this meter for my residential purposes I am making the payment as per Commercial Rate as the meter is installed for my shop premises. But the BSES (Reliance Energy) demanding arrears of Kon. No.K-03488173 which belongs to some other person whom I have no connection and I never used supply from this consumer.

I have made many applications to BSES/Reliance Energy Ltd. copies of which is attached herewith, including Electrical Inspector, PWD, Santacruz Division, Bandra, Mumbai on 13/3/2002 who have issued letter No.6/676 dt. 14/4/2002 for hearing and heard my case on 27/4/2002, but no decision has been

The Electrical Inspector has told in the hearing to submit an Affidavit-cum-Counter Undertaking regarding non-use of Electric supply from Con. No. K-03488173, and accordingly I have submitted the same duly notarised to the Central Zone on 7th Jan. 2003, and informed the Electrical inspector. Again the Electrical Inspector called on 12/5/2003 for hearing, and the Electrical Inspector issued the Order No. 878 on 27/8/2003 instructing the Central Zone to give Meter connection for sub-division of load without demanding the arrears of Con. No. K-03488173.

On receipt of the said Order the Central Zone - Manager(Tech.) informed me vide their Letter No. CZ/CP/1160/ML/2001/04118/2003 dt. 6.9.2003 stating that they have applied for review of the case as arrears have been identical against the same premises.

On approach of Electrical Inspector, Santacruz Division I was orally told me to approach M.E.R.C. (Maharashtra Electricity Regulatory Commission), Hence I am submitting this appeal Grievances.

Copies of correspondences made with various offices, are attached herewith.

(SAVITRIDEVI H. GOND)

सावित्री देवी गोंड