

5/2004

## Schedule A

## APPLICATION FOR REDRESSAL OF GRIEVANCE

Date : 10<sup>th</sup> June 2004

1. NAME OF THE CONSUMER : Reddy Construction Company.

2. FULL ADDRESS OF THE CONSUMER CTS 801/ 1 to 6, 746 / 3-4  
Village Pahadi, Near Kumkum  
Goregoan (West)  
Mumbai

PIN CODE 400 062

PHONE NO. 2805 6111  
FAX NO.

3. PARTICULARS OF CONNECTION AND CONSUMER NO.  
(Please state nature of connection)

Applicants No : GG2004/ 70003 dated 7<sup>th</sup> April 2004

4. DETAILS OF GRIEVANCE

Reliance Energy had in their estimate dated 16<sup>th</sup> April 2004. Referred to 8 Consumer nos for which arrears were payable and had to be settled before the meter could be installed

Later Reliance Energy cancelled 6 Consumers without giving any detail and pursued only two consumers

The Outstanding amount raised by Reliance Energy is on account of a two consumers of BSES, for which the arrears are over 64 Months ( Rs.31,950/-) in once case and over 17 Months (Rs. 33,804/-)in the other and full records of units consumed is not available with Reliance Energy.

We were not aware of this outstanding due from these consumers as we have only recently started construction activity and there were no electric meters on the site. We have requested Reliance Energy to give us the complete details of the arrears and the consumers and we would enquire into the matter.

We further agreed to pay these outstanding in installments under protest, as without the same Reliance was refusing to release the supply. We have already made a payment of Rs. 10,000/-

The delay was severely affecting the construction activity, as the basement work had to be completed before the onset of the monsoon.

The consumers who have defaulted in their bills, for which no action was taken against them, later after over five years the company intends to recover the dues from a third party who have do privity of contract with the previous consumers of Reliance Energy.

5. DATE OF ORIGINAL INTIMATION OF GRIEVANCE BY THE CONSUMER TO THE DISTRIBUTION LICENSEE

April 19 2004

6. REMEDY PROVIDED BY THE DISTRIBUTION LICENSEE, IF ANY (If remedy has been provided, please enclose relevant communication from the Distribution Licensee)

NONE

7. NATURE OF RELIEF SOUGHT FROM THE FORUM  
(Please enclose proof to support claim, if any)

Withdrawal of illegal arrears amounting to Rs. 65,754/- demanded from the new applicant. And refund of Rs. 10,000 paid under coercion.

8. LIST OF DOCUMENTS ENCLOSED  
(Please enclose copies of any relevant documents)

- 1) Application Form
- 2) Registration card
- 3) Estimate for Rs. 8440/- dated 16-April 2004 with mention of 8 Consumers
- 4) Letter dated 19-April 2004
- 5) Reply from Reliance Energy dated 7-May 2004 mentioning details of only 2 consumers
- 6) Letter dated 20-May 2004
- 7) Judgement relating to No Privity of Contract.

9. DECLARATION

(a) I/we, the Consumer/s herein declare that :

- (i) the information furnished herein above is true and correct; and

~~PROPRIETOR~~

## NOMINATION

I the above Consumer hereby nominate **Shri K Balan** . Whose address is **Balan Electricals Limited, 1, Johnson , Caesar Road, Amboli, Andheri West, Mumbai 400 058** as my REPRESENTATIVE tin the proceedings and confirm that any statement acceptance or rejection made by him shall be binding on me . He has signed below in my presence


**ACCEPTED**

  
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**Mr K Balan**


(Signature of Representative )

**FOR REDDY CONSTRUCTION COMPANY**

  
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**PROPRIETOR**

Signature of Consumer

  
[Mr. Sreeram Reddy]  
[Proprietor : Reddy Construction Company]